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	SUM-100
SUMMONS (CITACION JUDICIAL)	FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)
DTICE TO DEFENDANT:	
VISO AL DEMANDADO):	
RRO AUTOMOTIVE GROUP, INC., a California corporation, and Does 1 through 50, I	nclusive,
DU ARE BEING SUED BY PLAINTIFF:	
O ESTÁ DEMANDANDO EL DEMANDANTE):	
THONY LOPEZ, an individual, in his representative capacity, on behalf of the State of I fellow Aggrieved Employees,	California
TICE! You have been sued. The court may decide against you without your being heard unless y low.	you respond within 30 days. Read the information
You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a wrved on the plaintiff. A letter or phone call will not protect you. Your written response must be in pr ise. There may be a court form that you can use for your response. You can find these court forms inline Self-Help Center (<i>www.courtinfo.ca.gov/selfhelp</i>), your county law library, or the courthouse to but clerk for a fee waiver form. If you do not file your response on time, you may lose the case by a taken without further warning from the court. There are other legal requirements. You may want to call an attorney right away. If you do not know ferral service. If you cannot afford an attorney, you may be eligible for free legal services from a nu- see nonprofit groups at the California Legal Services Web site (<i>www.lawhelpcalifornia.org</i>), the Ca <i>www.courtinfo.ca.gov/selfhelp</i>), or by contacting your local court or county bar association. NOTE: bests on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien mus <i>WISOI Lo han demandado. Si no responde dentro de 30 dias, la corte puede decidir en su contra</i> <i>continuación.</i> <i>Tiene 30 DIAS DE CALENDARIO después de que le entreguen esta citación y papeles legales p</i> <i>orte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo p</i> <i>n formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formu</i> .	roper legal form if you want the court to near your s and more information at the California Courts nearest you. If you cannot pay the filing fee, ask the default, and your wages, money, and property may ow an attorney, you may want to call an attorney onprofit legal services program. You can locate alifornia Courts Online Self-Help Center The court has a statutory lien for waived fees and t be paid before the court will dismiss the case. <i>a sin escuchar su versión. Lea la información a</i> para presentar una respuesta por escrito en esta protegen. Su respuesta por escrito tiene que estar
uede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cor bilioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuol dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede p uitar su sueldo, dinero y bienes sin más advertencia. Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no c emisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos p rograma de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro e www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.g oblegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los co	tes de California (www.sucorte.ca.gov), en la ta de presentación, pida al secretario de la corte que perder el caso por incumplimiento y la corte le podrá conoce a un abogado, puede llamar a un servicio de para obtener servicios legales gratuitos de un en el sitio web de California Legal Services, jov) o poniéndose en contacto con la corte o el sistos exentos por imponer un gravamen sobre
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1 2 3 4 5 6 7 8 9 10	 ZAKAY LAW GROUP, APLC Shani O. Zakay (State Bar #277924) Jackland K. Hom (State Bar #327243) 5850 Oberlin Drive, Suite 230A San Diego, CA 92121 Telephone: (619)255-9047 Facsimile: (858) 404-9203 shani@zakaylaw.com jackland@zakaylaw.com JCL LAW FIRM, APC Jean-Claude Lapuyade (State Bar #248676) 3990 Old Town Avenue, Suite C204 San Diego, CA 92110 Telephone: (619)599-8292 Facsimile: (619) 599-8291 jlapuyade@icl-lawfirm.com 	FILED/ENDORSED Clerk of the Superior Court MAY 25 2021 By MMMM By DEPUTY CLERK \$ 1435 4 402 6005 CMH 402 6005		
11 12	ANTHONY LOPEZ			
12	SUPERIOR COURT OF THE S	TATE OF CALIFORNIA		
14	IN AND FOR THE COUNTY OF SOLANO			
15 16 17	ANTHONY LOPEZ, an individual, in his representative capacity, on behalf of the State of California and fellow Aggrieved Employees,	$FC \leq O \leq O \leq O$ Case No. $FC \leq O \leq O \leq O$ $REPRESENTATIVE ACTION$ $COMPLAINTEOD$		
17	Plaintiff,	COMPLAINT FOR:		
· 19 20	vs. FERRO AUTOMOTIVE GROUP, INC., a California corporation, and Does 1 through 50,	1) VIOLATIONS OF THE PRIVATE ATTORNEY GENERAL ACT PURSUANT TO LABOR CODE SECTIONS 2698, et seq.		
21	Inclusive, Defendants.	ACCIDITED TO 💥		
22		ASSIGNED TO JUDGE <u>E. Bradley Nelson</u> FOR ALL PURPOSES		
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	COMPLAINT			

Plaintiff ANTHONY LOPEZ ("PLAINTIFF"), an individual, in his representative capacity, on behalf of the State of California and fellow Aggrieved Employees, acting as a private attorney general under the Labor Code Private Attorney General Action of 2004, § 2699, *et seq.* ("PAGA") only, alleges on information and belief, except for his own acts and knowledge which are based on personal knowledge, the following:

INTRODUCTION

7 1. PLAINTIFF brings this action against FERRO AUTOMOTIVE GROUP, INC dba 8 FAIRFIELD CHEVROLET ("DEFENDANT" or "DEFENDANTS") seeking only to recover PAGA 9 civil penalties for himself, and on behalf of all current and former aggrieved employees that worked for DEFENDANT. PLAINTIFF does not seek to recover anything other than penalties as permitted by 10 11 California Labor Code § 2699. To the extent that statutory violations are mentioned for wage 12 violations, PLAINTIFF does not seek underlying general and/or special damages for those violations in 13 this action, but simply the civil penalties permitted by California Labor Code § 2699. Notwithstanding, 14 PLAINTIFF is not abandoning his right to pursue his individual claims for, *inter alia*, Defendant's 15 alleged wage violations, and/or general or special damages arising from those violations, and he fully 16 intends to, at a future date, pursue claims for those individual claims and damages.

17 2. California has enacted the PAGA to permit an individual to bring an action on behalf of
18 herself and on behalf of others for PAGA penalties *only*, which is the precise and sole nature of this
19 action.

3. Accordingly, PLAINTIFF seeks to obtain all applicable relief for DEFENDANT's
 violations under PAGA and solely for the relief as permitted by PAGA – that is, penalties and any other
 relief the Court deems proper pursuant to the PAGA. Nothing in this complaint should be construed as
 attempting to obtain any relief that would not be available in a PAGA-only action.

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THE PARTIES

4. DEFENDANT is a California limited liability company and at all relevant times mentioned owned and operated new and used car dealerships known as "FAIRFIELD CHEVROLET" and "FAIRFIELD SUBURU" located in the City of Fairfield, County of Solano, State of California.

COMPLAINT

In addition to selling a variety of used and new automobiles, DEFENDANT also provides parts and service through its Parts and Service Department.

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5. PLAINTIFF was employed by DEFENDANT in California from July 2020 to January 2021 and was at all times during his employment with DEFENDANT paid in part an hourly wage, piece-rate compensation, non-discretionary bonuses, and entitled to minimum wages, overtime pay and, legally complaint meal and rest periods.

6. PLAINTIFF, and such persons that may be added from time to time who satisfy the requirements and exhaust the administrative procedures under the Private Attorney General Act, bring this Representative Action on behalf of the State of California with respect to himself and all individuals who are or previously were employed by DEFENDANT in California (the "AGGRIEVED EMPLOYEES") during the time period of March 17, 2020 until the present (the "PAGA PERIOD").

7. PLAINTIFF, on behalf of himself and all AGGRIEVED EMPLOYEES presently or formerly employed by DEFENDANT during the PAGA PERIOD, brings this representative action pursuant to Labor Code § 2699, *et seq.* seeking penalties for DEFENDANT'S violation of California Labor Code §§ 201, 201.3, 202, 203, 204, 210, 218.5, 218.6, 226, 226.2, 226.3, 226.7, 246, 510, 512, 558, 1174(d), 1174.5, 1194, 1197, 1197.1, 1197.14, 1198, 1199, 2802, and 2804, and the applicable Wage Order. Based upon the foregoing, PLAINTIFF and all AGGRIEVED EMPLOYEES are aggrieved employees within the meaning of Labor Code § 2699, *et seq.*

8. The true names and capacities, whether individual, corporate, subsidiary, partnership, associate or otherwise of defendants DOES 1 through 50, inclusive, are presently unknown to PLAINTIFF who therefore sues these Defendants by such fictitious names pursuant to Cal. Civ. Proc. Code § 474. PLAINTIFF will seek leave to amend this Complaint to allege the true names and capacities of Does 1 through 50, inclusive, when they are ascertained. PLAINTIFF is informed and believes, and based upon that information and belief alleges, that the Defendants named in this Complaint, including DOES 1 through 50, inclusive, are responsible in some manner for one or more of the events and happenings that proximately caused the injuries and damages hereinafter alleged.

9. The agents, servants and/or employees of the Defendants and each of them acting on
behalf of the Defendants acted within the course and scope of his, her or its authority as the agent,

1 servant and/or employee of the Defendants, and personally participated in the conduct alleged herein 2 on behalf of the Defendants with respect to the conduct alleged herein. Consequently, the acts of each 3 Defendant are legally attributable to the other Defendants and all Defendants are jointly and severally liable to PLAINTIFF and the other AGGRIEVED EMPLOYEES, for the loss sustained as a proximate 4 5 result of the conduct of the Defendants' agents, servants and/or employees.

THE CONDUCT

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A.

Regular Rate Violation – Overtime and Sick Pay

10. From time-to-time, during the PAGA PERIOD, DEFENDANT failed and continue to fail to accurately calculate and pay PLAINTIFF and the AGGRIEVED EMPLOYEES or their overtime 10 hours worked and sick pay. As a result, PLAINTIFF and the AGGRIEVED EMPLOYEES forfeited 11 wages due them for working overtime without compensation at the correct overtime rates. DEFENDANT's uniform policy and practice to not pay the AGGRIEVED EMPLOYEES the correct 12 13 overtime rate for all overtime worked in accordance with applicable law is evidenced by DEFENDANT's business records. 14

15 11. State law provides that employees must be paid overtime and sick pay at one-and-one-16 half times their "regular rate of pay." PLAINTIFF and the AGGRIEVED EMPLOYEES were 17 compensated at an hourly rate plus a piece-rate and/or non-discretionary incentive pay that was tied to 18 specific elements of an employee's performance.

19 12. DEFENDANT's non-discretionary incentive program provided the AGGRIEVED 20 EMPLOYEES, including PLAINTIFF, with a piece-rate and/or bonus compensation when the 21 employees met the various performance goals set by DEFENDANT.

22 13. However, when calculating the regular rate of pay, in those pay periods where 23 PLAINTIFF and the AGGRIEVED EMPLOYEES worked overtime and earned non-discretionary 24 bonus and/or piece-rate wages, DEFENDANT failed to accurately include the flat-sum non-25 discretionary bonus compensation and/or piece-rate wages as part of the employees' "regular rate of pay". 26

14. In other instances, when calculating the regular rate of pay, in those pay periods where 27 28 PLAINTIFF and the AGGRIEVED EMPLOYEES worked overtime or earned sick pay, and earned this flat-sum non-discretionary bonus, DEFENDANT failed to (1) accurately include the non-discretionary
 bonus compensation into the regular rate of pay and/or (2) calculated all hours worked rather than just
 all non-overtime hours worked into the regular rate of pay in violation of *Alvarado v. Dart* (2018) 4
 Cal.5th 542.

15. Management and supervisors described the bonus and piece-rate programs and to potential and new employees as part of the compensation package to non-exempt employees including PLAINTIFF and the AGGRIEVED EMPLOYEES. As a matter of law, the incentive and piece-rate compensation received by PLAINTIFFS and other AGGRIEVED EMPLOYEES members must be included and correctly calculated into the "regular rate of pay" for purposes of overtime compensation. DEFENDANT's failure to do so has resulted in DEFENDANT's systematic underpayment of overtime compensation to PLAINTIFF and other AGGRIEVED EMPLOYEES.

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Piece-Rate Violations

13 16. From time-to-time during the PAGA PERIOD, PLAINTIFF and the AGGRIEVED EMPLOYEES were paid in part on a piece-rate basis. In those instances where PLAINTIFF and the 14 15 CALIFORNIA CLASS were paid in part on a piece-rate basis, PLAINTIFF and the AGGRIEVED 16 EMPLOYEES were entitled to be separately compensated for all non-productive time at an hourly rate that is no less than the applicable minimum wage. Notwithstanding, in those instances where 17 18 PLAINTIFF and the AGGRIEVED EMPLOYEES were paid in part on a piece-rate basis, 19 DEFENDANT'S failed to separately compensate PLAINTIFF and the AGGRIEVED EMPLOYEES 20 for all non-productive time, including but not limited to, paid rest periods, at an hourly rate that is no 21 less than the applicable minimum wage. As a result, PLAINTIFF and the AGGRIEVED EMPLOYEES 22 forfeited minimum wages and overtime wages by DEFENDANT'S failure to separately compensate 23 their non-productive time at an hourly rate that is no less than the applicable minimum wage.

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C.

Meal and Rest Period Violations

Pursuant to the Industrial Welfare Commission Wage Orders and the California Labor
Codes, an employer shall not employ an employee for a work period of more than 5 hours per day
without providing the employee with a meal period of not less than 30 minutes, except that if the total
work period per day of the employee is no more than 6 hours, the meal period may be waived by mutual

COMPLAINT

consent of both the employer and employee. An employer shall not employ an employee for a work period of more than 10 hours per day without providing the employee with a second meal period of not less than 30 minutes, except that if the total hours worked is no more than 12 hours, the second meal period may be waived by mutual consent of the employer and the employee only if the first meal period was not waived. If an employer fails to provide an employee with a mandated meal period, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of compensation for each workday that the meal period is not provided.

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8 18. From time-to-time during the PAGA PERIOD, as a result of understaffing and their 9 rigorous work schedule, PLAINTIFF and other AGGRIEVED EMPLOYEES were from time to time 10 unable to take thirty (30) minute off duty meal breaks and were not fully relieved of duty for meal 11 periods. PLAINTIFF and other AGGRIEVED EMPLOYEES were from time to time required to perform work as ordered by DEFENDANT for more than five (5) hours during a shift without receiving 12 13 an off-duty meal break. Further, DEFENDANT from time-to-time failed to provide PLAINTIFF and 14 AGGRIEVED EMPLOYEES with a second off-duty meal period from time to time in which these 15 employees were required by DEFENDANT to work ten (10) hours of work from time to time. 16 PLAINTIFF and the other AGGRIEVED EMPLOYEES therefore forfeited meal breaks without 17 additional compensation and in accordance with DEFENDANT's strict corporate policy and practice. 18 DEFENDANT failed to maintain adequate staffing levels while increasing the production levels for each 19 employee.

20 19. Further, pursuant to the Industrial Welfare Commission Wage Orders, DEFENDANT was 21 required to pay PLANTIFF and AGGRIEVED EMPLOYEES for all their time worked, meaning the 22 time during which an employee is subject to the control of an employer, including all the time the 23 employee suffered or permitted to work. DEFENDANT required PLANTIFF and AGGRIEVED 24 EMPLOYEES to work without paying them for all the time they were under the DEFENDANT's 25 control. Specifically, DEFENDANT required PLANTIFF to work while clocked out during what was 26 supposed to be PLAINTIFF's off duty meal break due to PLAINTIFF's rigorous work schedule and 27 DEFENDANT's understaffing. PLAINTIFF was from time to time interrupted by work assignments 28 while clocked out for what should have been PLAINTIFF's off-duty meal break. As a result, the

COMPLAINT

PLAINTIFF and other AGGRIEVED EMPLOYEES forfeited minimum wage and overtime compensation by regularly working without their time being accurately recorded and without compensation at the applicable minimum wage and overtime rates. DEFENDANT's uniform policy and practice not to pay PLAINTIFF and other AGGRIEVED EMPLOYEES for all time worked is evidenced by DEFENDANT's business records. 5

20. Pursuant to the Industrial Welfare Commission Wage Orders and the California Labor Codes, an employer shall authorize ad permit all employees to take a rest periods, which so far as practical shall be in the middle of each work period. Generally, an employer must provide ten (10) minutes of paid rest for every four hours or major fraction thereof. If an employer fails to provide an employee a rest period, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of pay for each workday that the rest period is not provided.

Additionally, during the PAGA PERIOD, as a result of DEFENDANT's understaffing, 12 21. 13 PLAINTIFF and other AGGRIEVED EMPLOYEES were from time-to-time required to work in excess 14 of four (4) hours without being provided duty-free, uninterrupted, ten (10) minute rest period. Further, 15 for the same reasons, these employees were denied their first rest periods of at least ten (10) minutes for 16 some shifts worked of at least two (2) to four (4) hours, a first and second rest period of at least ten (10) 17 minutes for some shifts worked of between six (6) and eight (8) hours, and a first, second and third rest 18 period of at least ten (10) minutes for some shifts worked of ten (10) hours or more from time to time. 19 PLAINTIFF and other AGGRIEVED EMPLOYEES were also not provided with one-hour wages in 20 lieu thereof.

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Wage Statement Violations

22. 22 California Labor Code Sections 226 and 226.2 require an employer to furnish its 23 employees an accurate itemized statement in writing showing (1) gross wages earned, (2) total hours 24 worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) all deductions, (5) 25 net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the employee and only the last four digits of the employee's social security number or an employee 26 27 identification number other than a social security number, (8) the name and address of the legal entity 28 that is the employer, (9) all applicable hourly rates in effect during the pay period and the corresponding

number of hours worked at each hourly rate by the employee; (10) the total hours of compensable rest and recovery periods, the rate of compensation, and the gross wages paid for those periods during the pay period, and (11) the total hours of other nonproductive time, the rate of compensation, and the gross wages paid for that time during the pay period.

23. From time-to-time during the PAGA PERIOD, DEFENDANT furnished PLAINTIFF and the AGGRIEVED EMPLOYEES written wage statements that failed to accurately show(1) gross wages earned, (2) total hours worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) net wages earned, (5) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee; (6) the total hours of compensable rest and recovery periods, the rate of compensation, and the gross wages paid for those periods during the pay period, and (7) the total hours of other nonproductive time, the rate of compensation, and the gross wages paid for that time during the pay period.

24. As a result, DEFENDANTS issued PLAINTIFF and the AGGRIEVED EMPLOYEES
with wage statements that violate Cal. Lab. Code §§ 226 and 226.2. Further, DEFENDANTS' violations
are knowing and intentional, were not isolated or due to an unintentional payroll error due to clerical or
inadvertent mistake.

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E. <u>Failure to Reimburse Necessary Business Expenses</u>

18 25. During the PAGA PERIOD, DEFENDANTS as a matter of corporate policy, practice and 19 procedure, intentionally, knowingly and systematically failed to reimburse and indemnify PLAINTIFF 20 and the AGGRIEVED EMPLOYEES for required business expenses incurred in direct consequence of discharging their duties on behalf of DEFENDANTS. Under California Labor Code Section 2802, 21 22 employers are required to indemnify employees for all expenses incurred in the course and scope of 23 their employment. Cal. Lab. Code § 2802 expressly states that "an employer shall indemnify his or her 24 employee for all necessary expenditures or losses incurred by the employee in direct consequence of the 25 discharge of his or her duties, or of his or her obedience to the directions of the employer, even though 26 unlawful, unless the employee, at the time of obeying the directions, believed them to be unlawful."

27 26. In the course of her employment PLAINTIFF the AGGRIEVED EMPLOYEES as a
28 business expense, were required by DEFENDANTS to use their own personal cellular phones and

1 purchase tools and safety equipment, as a result of and in furtherance of their job duties as employees 2 for DEFENDANTS. Notwithstanding, DEFENDANTS failed to reimburse and/or indemnify PLAINTIFF and the AGGRIEVED EMPLOYEES for the cost associated with the aforementioned 3 4 necessary business expenses. In some instances, DEFENDANTS required PLAINTIFF, the AGGRIEVED EMPLOYEES to incur deposits for uniforms that were not reimbursed, in violation of 5 6 Lab. Code § 404. As a result, in the course of their employment with DEFENDANTS, PLAINTIFF, 7 the AGGRIEVED EMPLOYEES incurred unreimbursed business expenses which included, but were 8 not limited to, the costs associated with the use of their own personal cellular phones purchase of tools 9 and safety equipment in violation of Labor Code Section 2802.

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F.

Failure to Pay Wages When Due

27. As a result of the aforementioned conduct during the PAGA PERIOD, DEFENDANTS willfully failed to pay PLAINTIFF the AGGRIEVED EMPLOYEES all wages due and owed by the times set forth by Labor Code §§ 201, 202, and 204.

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JURISDICTION AND VENUE

28. This Court has jurisdiction over this Action pursuant to California Code of Civil Procedure, Section 410.10.

29. Venue is proper in this Court pursuant to California Code of Civil Procedure, Sections 395 and 395.5, because DEFENDANT (i) currently maintains and at all relevant times maintained offices and facilities in this County and/or conducts substantial business in this County, and (ii) committed the wrongful conduct herein alleged in this County against AGGRIEVED EMPLOYEES.

FIRST CAUSE OF ACTION

VIOLATION OF THE PRIVATE ATTORNEYS GENERAL ACT

[Cal. Lab. Code §§ 2698 et seq.]

(Alleged by PLAINTIFF against all Defendants)

30. PLAINTIFF realleges and incorporate by this reference, as though fully set forth herein,
the prior paragraphs of this Complaint.

27 31. PAGA is a mechanism by which the State of California itself can enforce state labor laws
28 through the employee suing under the PAGA who does so as the proxy or agent of the state's labor law

enforcement agencies. An action to recover civil penalties under PAGA is fundamentally a law enforcement action designed to protect the public and not to benefit private parties. The purpose of the PAGA is not to recover damages or restitution, but to create a means of "deputizing" citizens as private attorneys general to enforce the Labor Code. In enacting PAGA, the California Legislature specified that "it was ... in the public interest to allow aggrieved employees, acting as private attorneys general to recover civil penalties for Labor Code violations ..." (Stats. 2003, ch. 906, § 1). Accordingly, 7 PAGA claims cannot be subject to arbitration.

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32. PLAINTIFF, and such persons that may be added from time to time who satisfy the requirements and exhaust the administrative procedures under the Private Attorney General Act, bring 10 this Representative Action on behalf of the State of California with respect to herself and all individuals 11 who are or previously were employed by DEFENDANT in California during the time period of March 17, 2020 until the present (the "AGGRIEVED EMPLOYEES"). 12

13 33. On March 17 2021, PLAINTIFF gave written notice by certified mail to the Labor and 14 Workforce Development Agency (the "Agency") and the employer of the specific provisions of 15 this code alleged to have been violated as required by Labor Code § 2699.3. See Exhibit #1, attached 16 hereto and incorporated by this reference herein. The statutory waiting period for PLAINTIFF to add 17 these allegations to the Complaint has expired. As a result, pursuant to Section 2699.3, PLAINTIFF 18 may now commence a representative civil action under PAGA pursuant to Section 2699 as the proxy of 19 the State of California with respect to all AGGRIEVED EMPLOYEES as herein defined.

20 The policies, acts and practices heretofore described were and are an unlawful business 34. 21 act or practice because Defendant (a) failed to pay PLAINTIFF and other AGGRIEVED EMPLOYEES 22 minimum wages and separately compensated rest breaks at their regular rate of pay, (b) failed to provide 23 PLAINTIFF and other AGGRIEVED EMPLOYEES legally required meal and rest breaks, (c) failed to 24 provide accurate itemized wage statements, and (d) failed to timely pay wages, all in violation of the 25 applicable Labor Code sections listed in Labor Code §2699.5, including but not limited to Labor Code 26 §§ 201, 201.3, 202, 203, 204, 210, 218.5, 218.6, 226, 226.2, 226.3, 226.7, 246, 510, 512, 558, 1174(d), 1174.5, 1194, 1197, 1197.1, 1197.14, 1198, 1199, 2802, and 2804, and the applicable Industrial Wage 27 28 Order(s), and thereby gives rise to statutory penalties as a result of such conduct. PLAINTIFF hereby

COMPLAINT

seeks recovery of civil penalties as prescribed by the Labor Code Private Attorney General Act of 2004 2 as the representative of the State of California for the illegal conduct perpetrated on PLAINTIFF and 3 the other AGGRIEVED EMPLOYEES.

35. Some or all of the conduct and violations alleged herein occurred during the PAGA PERIOD. To the extent that any of the conduct and violations alleged herein did not affect PLAINTIFF during the PAGA PERIOD, PLAINTIFF seeks penalties for those violations that affected other AGGRIEVED EMPLOYEES. (Carrington v. Starbucks Corp. (2018) 30 Cal.App.5th 504, 519; See also Huff v. Securitas Security Services USA, Inc. (2018) 23 Cal. App. 5th 745, 751 ["PAGA allows an "aggrieved employee"—a person affected by at least one Labor Code violation committed by an 10 employer—to pursue penalties for all the Labor Code violations committed by that employer."], 11 Emphasis added, reh'g denied (June 13, 2018).)

PRAYER FOR RELIEF

WHEREFORE, PLAINTIFF prays for judgment against each Defendant, jointly and severally, 14 15 as follows:

1. On behalf of the State of California and with respect to all AGGRIEVED **EMPLOYEES:**

a. Recovery of civil penalties as prescribed by the Labor Code Private Attorneys General Act of 2004; and

b. An award of penalties, attorneys' fees and costs of suit, as allowable under the law.

Dated: May 21, 2021

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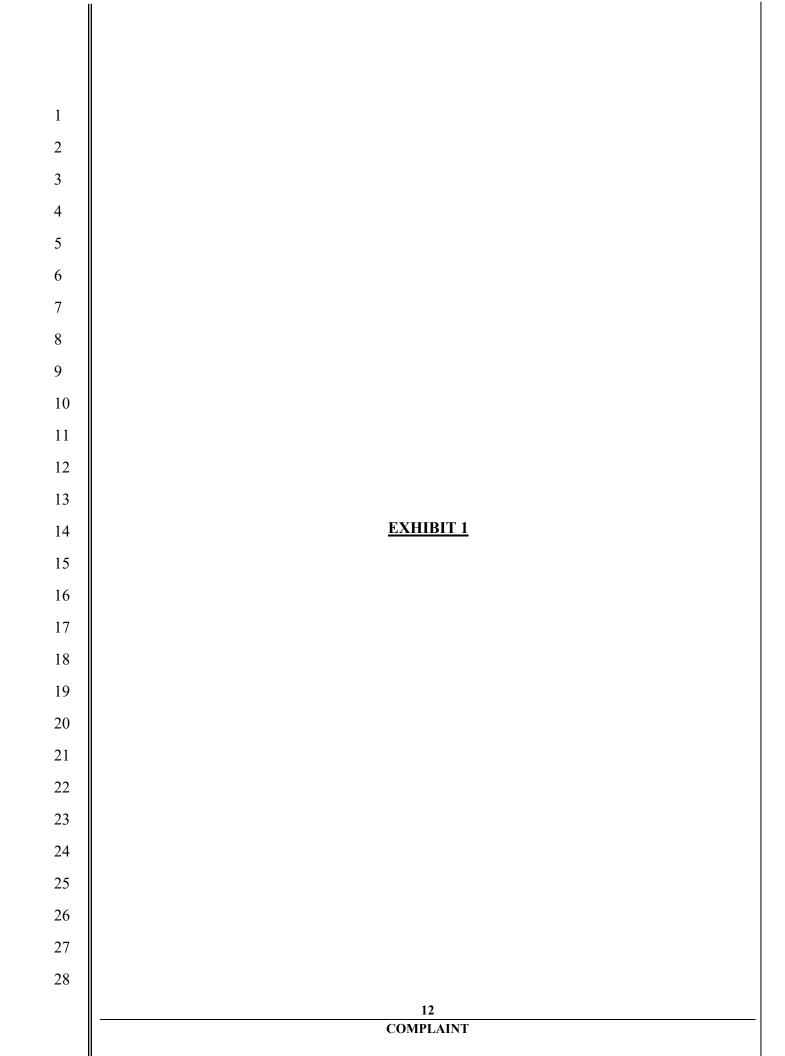
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Respectfully Submitted, ZAKAY LAW GROUP, A.P.C.

By:

Shani O. Zakav Attorneys for Plaintiff

COMPLAINT





3990 Old Town Avenue, Suite C204 San Diego, CA 92110 Tel: 619-599-8292 Fax: 619-599-8291 Toll Free: 1-888-498-6999 www.jcl-lawfirm.com

> Jean-Claude Lapuyade, Esq. jlapuyade@jcl-lawfirm.com

March 17, 2021

Labor & Workforce Development Agency Attn. PAGA Administrator 1515 Clay Street, Ste. 801 Oakland, CA 94612 PAGA@dir.ca.gov *Via Online Submission*

FERRO AUTOMOTIVE GROUP, INC. c/o Angel Ferro 2501 Martin Road Fairfield, CA 94534 *Via U.S. Certified Mail with Return Receipt No. 7019 1640 0000 6893 8648*

Re: Notice of Violations of California Labor Code Sections §§ 201, 201.3, 202, 203, 204, 210, 218.5, 218.6, 226, 226.2, 226.3, 226.7, 246, 510, 512, 558, 1174(d), 1174.5, 1194, 1197, 1197.1, 1197.14, 1198, 1199, 2802, and 2804 Applicable Industrial Welfare Commission Wage Orders, and Pursuant to California Labor Code Section 2699.3.

Dear Sir/Madam:

Our office represents Plaintiff ANTHONY LOPEZ ("Plaintiff"), and other aggrieved employees in a proposed lawsuit against FERRO AUTOMOTIVE GROUP, INC. ("Defendant"). Plaintiff was employed by Defendant in California from July 2020 until January 2021 as a non-exempt employee, entitled to minimum wages and overtime wages, and entitled to the legally required meal and rest breaks. Defendant, however, unlawfully failed to record and pay Plaintiff and other aggrieved employees for all of their time worked and at the correct rates, failed to provide them with California-compliant meal breaks and rest breaks, and failed to separately compensate some Aggrieved Employees for their rest breaks at their regular rate of pay. As a consequence of the aforementioned violations, Plaintiff further contends that Defendants failed to provide accurate wage statements to him, and other aggrieved employees, in violation of California Labor Code section 226(a), including failure to list the number of hours and hourly rate for certain remunerations. Additionally, Plaintiff contends that Defendants failed to comply with Industrial Wage Order 7(A)(3) in that Defendants failed to keep accurate time records showing when Plaintiff began and ended each shift and meal period. Said conduct, in addition to the foregoing, violates Labor Code §§ 201, 201.3, 202, 203, 204, 210, 218.5, 218.6, 226, 226.2, 226.3, 226.7, 246, 510, 512, 558, 1174(d), 1174.5, 1194, 1197, 1197.1, 1197.14, 1198, 1199, 2802, and 2804 violates the applicable Industrial Welfare Commission Wage Order(s), and is therefore actionable under California Labor Code section 2699.3.

The Aggrieved Employees include all individuals who are or were previously employed by Defendant in any non-exempt and/or exempt positions.

A true and correct copy of the proposed Complaint by Plaintiff against Defendant, which (1) identifies the alleged violations, (2) details the facts and theories which support the alleged violations, (3) details the specific work performed by Plaintiff, (4) sets forth the people/entities, dates, classifications, violations, events, and actions which are at issue to the extent known to Plaintiff, and (5) sets forth the illegal practices used by Defendant, is attached hereto. This information provides notice to the Labor and Workforce Development Agency of the facts and theories supporting the alleged violations for the agency's reference. Plaintiff therefore incorporates the allegations of the attached Complaint into this letter as if fully set forth herein. If the agency needs any further information, please do not hesitate to ask.

This notice is provided to enable Plaintiff to proceed with the Complaint against Defendant as authorized by California Labor Code section 2695, *et seq*. The filing fee of \$75 is being mailed to the Department of Industrial Relations Accounting unit with an identification of the Plaintiff, the Defendant and the notice. The lawsuit consists of other aggrieved employees. As counsel, our intention is to vigorously prosecute the claims as alleged in the Complaint, and to procure civil penalties as provided by the Private Attorney General Statue of 2004 on behalf of Plaintiff and all aggrieved California employees.

Your earliest response to this notice is appreciated. If you have any questions or concerns, please do not hesitate to contact me at the above number and address.

Sincerely, JCL LAW FIRM, APC

Jean-Claude Lapuyade, Esq.

Enclosure (1)

1 2 3 4 5 6 7 8	JEAN-CLAUDE LAPUYADE (SBN 248676) JCL LAW FIRM, APC 3990 OLD TOWN AVE. SUITE C204 SAN DIEGO, CA 92110 TELEPHONE: (619) 599-8292 FAX: (619) 599-8291 JLAPUYADE@JCL-LAWFIRM.COM SHANI O. ZAKAY (SBN 277924) ZAKAY LAW GROUP, APLC 5850 OBERLIN DRIVE, SUITE 230A SAN DIEGO, CA 92121 TELEPHONE: (619) 255-9047 FAX: (858) 404-9203 SHANI@ZAKAYLAW.COM ATTORNEYS FOR PLAINTIFF MELINA WILSON				
9	SUPERIOR COURT OF CALIFORNIA				
10	COUNTY OF SOLANO				
11					
12	ANTHONY LOPEZ, an individual, on behalf of himself, and on behalf of all persons	Case No.			
13	similarly situated,	<u>CLASS ACTION COMPLAINT FOR</u> :			
14	Plaintiff, vs.	1. UNFAIR COMPETITION IN VIOLATION OF CAL. BUS. & PROF. CODE §§ 17200, <i>et seq.</i> ;			
15	EEDDO AUTOMOTIVE CDOUD INC.				
16 17	FERRO AUTOMOTIVE GROUP, INC., a California corporation, and Does 1 through 50, Inclusive,	2. FAILURE TO PAY MINIMUM WAGES IN VIOLATION OF CAL. LAB. CODE §§ 1194, 1197 & 1197.1;			
17	Defendants.	3. FAILURE TO PAY OVERTIME WAGES IN VIOLATION OF CAL. LAB. CODE §§ 510, 1194 & 1198;			
19					
20		4. FAILURE TO PROVIDE REQUIRED MEAL PERIODS IN VIOLATION OF CAL. LAB. CODE §§ 226.7 & 512 AND			
21		THE APPLICABLE IWC WAGE ORDER;			
22		5. FAILURE TO PROVIDE REQUIRED			
23 24		REST PERIODS IN VIOLATION OF CAL. LAB. CODE §§ 226.7 & 512 AND THE APPLICABLE IWC WAGE			
24 25		ORDER;			
25 26		6. FAILURE TO PROVIDE ACCURATE ITEMIZED STATEMENTS IN			
27		VIOLATION OF CAL. LAB. CODE § 226 and 226.2; and,			
28					
	CLASS ACTIO	N COMPLAINT			

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	7.	FAILURE TO PAY SICK PAY AT THE CORRECT RATE OF PAY IN VIOLATION OF CAL. LAB. CODE § 246;
	8.	FAILURE TO TIMELY PAY WAGES WHEN DUE IN VIOLATION OF CAL. LAB. CODE §§ 201, 202 and 203;
	9.	FAILURE TO REIMBURSE EMPLOYEES FOR REQURIED EXPENSES IN VIOLATION OF CAL. LAB. CODE § 2802
	DE	MAND FOR JURY TRIAL

Plaintiff ANTHONY LOPEZ ("PLAINTIFF"), an individual on behalf of himself and all other similarly situated current and former employees, alleges on information and belief, except for his own acts and knowledge which are based on personal knowledge, the following:

THE PARTIES

Defendant FERRO AUTOMOTIVE GROUP, INC., dba FAIRFIELD CHEVROLET 1. ("DEFENDANT") is a California limited liability company and at all relevant times mentioned owned and operated new and used car dealerships known as "FAIRFIELD CHEVROLET" and "FAIRFIELD SUBURU" located in the City of Fairfield, County of Solano, State of California. In addition to selling a variety of used and new automobiles, DEFENDANT also provides parts and service through its Parts and Service Department.

2. The true names and capacities, whether individual, corporate, subsidiary, partnership, associate or otherwise of defendants DOES 1 through 50, inclusive, are presently unknown to PLAINTIFF who therefore sues these defendants by such fictitious names pursuant to Cal. Civ. Proc. Code § 474. PLAINTIFF will seek leave to amend this Complaint to allege the true names and capacities of Does 1 through 50, inclusive, when they are ascertained. PLAINTIFF is informed and believes, and based upon that information and belief alleges, that the Defendants named in this Complaint, including DOES 1 through 50, inclusive, are responsible in some manner for one or more of the events and happenings that proximately caused the injuries and damages hereinafter alleged.

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2 CLASS ACTION COMPLAINT

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3. The agents, servants and/or employees of the Defendants and each of them acting on behalf of the Defendants acted within the course and scope of his, her or its authority as the agent, servant and/or employee of the Defendants, and personally participated in the conduct alleged herein on behalf of the Defendants with respect to the conduct alleged herein. Consequently, the acts of each Defendant are legally attributable to the other Defendants and all Defendants are jointly and severally liable to PLAINTIFF and the other members of the CALIFORNIA CLASS, for the loss sustained as a proximate result of the conduct of the Defendants' agents, servants and/or employees.

4. PLAINTIFF was employed by DEFENDANT in California as an hourly non-exempt employee from July 2020 to January 2021, paid in part an hourly wage, piece-rate compensation, nondiscretionary bonuses, and entitled to minimum wages, overtime pay and, legally complaint meal and rest periods.

5. PLAINTIFF brings this Class Action on behalf of himself and a California class, defined as all of DEFENDANT'S current and former non-exempt employees employed in California ("CALIFORNIA CLASS") at any time during the period beginning four (4) years prior to the filing of this Complaint and ending on the date as determined by the Court (the "CALIFORNIA CLASS PERIOD"). The amount in controversy for the aggregate claim of CALIFORNIA CLASS is under five million dollars (\$5,000,000.00).

6. PLAINTIFF brings this Class Action on behalf of himself and a CALIFORNIA CLASS in order to fully compensate the CALIFORNIA CLASS for their losses incurred during the CALIFORNIA CLASS PERIOD caused by DEFENDANT's uniform policy and practice which failed to lawfully compensate these employees for all their unpaid wages and all their missed meal and rest periods. DEFENDANT's uniform policy and practice alleged herein was an unlawful, unfair and deceptive business practice whereby DEFENDANT retained and continues to retain wages due PLAINTIFF and the other members of the CALIFORNIA CLASS. PLAINTIFF and the other members of the CALIFORNIA CLASS seek an injunction enjoining such conduct by DEFENDANT in the future, relief for the named PLAINTIFF and the other members of the CALIFORNIA CLASS who have been economically injured by DEFENDANT's past and current unlawful conduct, and all other appropriate legal and equitable relief. **THE CONDUCT**

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<u>Regular Rate Violation – Overtime and Sick Pay</u>

7. From time-to-time, during the CALIFRONIA CLASS PERIOD, DEFENDANT failed and continue to fail to accurately calculate and pay PLAINTIFF and the CALIFORNIA CLASS or their overtime hours worked and sick pay. As a result, PLAINTIFF and the CALIFORNIA CLASS forfeited wages due them for working overtime without compensation at the correct overtime rates. DEFENDANT's uniform policy and practice to not pay the CALIFORNIA CLASS Members the correct overtime rate for all overtime worked in accordance with applicable law is evidenced by DEFENDANT's business records.

8. State law provides that employees must be paid overtime and sick pay at one-and-onehalf times their "regular rate of pay." PLAINTIFF and the CALIFORNIA CLASS were compensated at an hourly rate plus a piece-rate and/or non-discretionary incentive pay that was tied to specific elements of an employee's performance.

9. DEFENDANT's non-discretionary incentive program provided the CALIFORNIA CLASS, including PLAINTIFF, with a piece-rate and/or bonus compensation when the employees met the various performance goals set by DEFENDANT.

10. However, when calculating the regular rate of pay, in those pay periods where PLAINTIFF and the CALIFORNIA CLASS worked overtime and earned non-discretionary bonus and/or piece-rate wages, DEFENDANT failed to accurately include the flat-sum non-discretionary bonus compensation and/or piece-rate wages as part of the employees' "regular rate of pay".

11. In other instances, when calculating the regular rate of pay, in those pay periods where PLAINTIFF and the CALIFORNIA CLASS worked overtime or earned sick pay, and earned this flatsum non-discretionary bonus, DEFENDANT failed to (1) accurately include the non-discretionary bonus compensation into the regular rate of pay and/or (2) calculated all hours worked rather than just all non-overtime hours worked into the regular rate of pay in violation of *Alvarado v. Dart* (2018) 4 Cal.5th 542.

12. Management and supervisors described the bonus and piece-rate programs and to
potential and new employees as part of the compensation package to non-exempt employees including

1 PLAINTIFF and the CALIFORNIA CLASS. As a matter of law, the incentive and piece-rate 2 compensation received by PLAINTIFFS and other CALIFORNIA CLASS members must be included 3 and correctly calculated into the "regular rate of pay" for purposes of overtime compensation. 4 DEFENDANT's failure to do so has resulted in DEFENDANT's systematic underpayment of overtime 5 compensation to PLAINTIFF and other CALIFORNIA CLASS members.

B. **Piece-Rate Violations**

13. From time-to-time during the CALIFORNIA CLASS PERIOD, PLAINTIFF and the CALIFORNIA CLASS were paid in part on a piece-rate basis. In those instances where PLAINTIFF and the CALIFORNIA CLASS were paid in part on a piece-rate basis, PLAINTIFF and the 10 CALIFORNIA CLASS were entitled to be separately compensated for all non-productive time at an 11 hourly rate that is no less than the applicable minimum wage. Notwithstanding, in those instances where PLAINTIFF and the CALIFORNIA CLASS were paid in part on a piece-rate basis, 12 13 DEFENDANT'S failed to separately compensate PLAINTIFF and the CALIFORNIA CLASS for all 14 non-productive time, including but not limited to, paid rest periods, at an hourly rate that is no less than 15 the applicable minimum wage. As a result, PLAINTIFF and the CALIFORNIA CLASS forfeited 16 minimum wages and overtime wages by DEFENDANT'S failure to separately compensate their non-17 productive time at an hourly rate that is no less than the applicable minimum wage.

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Meal and Rest Period Violations

19 14. Pursuant to the Industrial Welfare Commission Wage Orders and the California Labor 20 Codes, an employer shall not employ an employee for a work period of more than 5 hours per day 21 without providing the employee with a meal period of not less than 30 minutes, except that if the total 22 work period per day of the employee is no more than 6 hours, the meal period may be waived by mutual consent of both the employer and employee. An employer shall not employ an employee for a work period of more than 10 hours per day without providing the employee with a second meal period of not 25 less than 30 minutes, except that if the total hours worked is no more than 12 hours, the second meal 26 period may be waived by mutual consent of the employer and the employee only if the first meal period 27 was not waived. If an employer fails to provide an employee with a mandated meal period, the employer 28 shall pay the employee one (1) hour of pay at the employee's regular rate of compensation for each

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CLASS ACTION COMPLAINT

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workday that the meal period is not provided.

15. From time-to-time during the CALIFORNIA CLASS PERIOD, as a result of understaffing and their rigorous work schedule, PLAINTIFF and other CALIFORNIA CLASS members were from time to time unable to take thirty (30) minute off duty meal breaks and were not fully relieved of duty for meal periods. PLAINTIFF and other CALIFORNIA CLASS Members were from time to time required to perform work as ordered by DEFENDANT for more than five (5) hours during a shift without receiving an off-duty meal break. Further, DEFENDANT from time-to-time failed to provide PLAINTIFF and CALIFORNIA CLASS members with a second off-duty meal period from time to time in which these employees were required by DEFENDANT to work ten (10) hours of 10 work from time to time. PLAINTIFF and the other CALIFORNIA CLASS Members therefore forfeited 11 meal breaks without additional compensation and in accordance with DEFENDANT's strict corporate policy and practice. DEFENDANT failed to maintain adequate staffing levels while increasing the 12 production levels for each employee at CARL BURGER DODGE, CHRYSLER, JEEP, RAM, 13 14 WORLD.

15 16. Further, pursuant to the Industrial Welfare Commission Wage Orders, DEFENDANT 16 was required to pay PLANTIFF and CALIFORNIA CLASS members for all their time worked, 17 meaning the time during which an employee is subject to the control of an employer, including all the 18 time the employee suffered or permitted to work. DEFENDANT required PLANTIFF and 19 CALIFORNIA CLASS members to work without paying them for all the time they were under the 20 DEFENDANT's control. Specifically, DEFENDANT required PLANTIFF to work while clocked out 21 during what was supposed to be PLAINTIFF's off duty meal break due to PLAINTIFF's rigorous work 22 schedule and DEFENDANT's understaffing. PLAINTIFF was from time to time interrupted by work 23 assignments while clocked out for what should have been PLAINTIFF's off-duty meal break. As a 24 result, the PLAINTIFF and other CALIFORNIA CLASS members forfeited minimum wage and 25 overtime compensation by regularly working without their time being accurately recorded and without 26 compensation at the applicable minimum wage and overtime rates. DEFENDANT's uniform policy 27 and practice not to pay PLAINTIFF and other CALIFORNIA CLASS Members for all time worked is 28 evidenced by DEFENDANT's business records.

17. Pursuant to the Industrial Welfare Commission Wage Orders and the California Labor Codes, an employer shall authorize ad permit all employees to take a rest periods, which so far as practical shall be in the middle of each work period. Generally, an employer must provide ten (10) minutes of paid rest for every four hours or major fraction thereof. If an employer fails to provide an employee a rest period, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of pay for each workday that the rest period is not provided.

18. Additionally, during the CALIFORNIA CLASS PERIOD, as a result of DEFENDANT's understaffing of CARL BURGER DODGE, CHRYSLER, JEEP, RAM, WORLD, PLAINTIFF and other CALIFORNIA CLASS members were from time-to-time required to work in excess of four (4) 10 hours without being provided duty-free, uninterrupted, ten (10) minute rest period. Further, for the 11 same reasons, these employees were denied their first rest periods of at least ten (10) minutes for some 12 shifts worked of at least two (2) to four (4) hours, a first and second rest period of at least ten (10) 13 minutes for some shifts worked of between six (6) and eight (8) hours, and a first, second and third rest 14 period of at least ten (10) minutes for some shifts worked of ten (10) hours or more from time to time. 15 PLAINTIFF and other CALIFORNIA CLASS Members were also not provided with one-hour wages 16 in lieu thereof.

D. **Wage Statement Violations**

18 19. California Labor Code Sections 226 and 226.2 require an employer to furnish its 19 employees an accurate itemized statement in writing showing (1) gross wages earned, (2) total hours 20 worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) all deductions, (5) 21 net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of 22 the employee and only the last four digits of the employee's social security number or an employee 23 identification number other than a social security number, (8) the name and address of the legal entity 24 that is the employer, (9) all applicable hourly rates in effect during the pay period and the corresponding 25 number of hours worked at each hourly rate by the employee; (10) the total hours of compensable rest 26 and recovery periods, the rate of compensation, and the gross wages paid for those periods during the 27 pay period, and (11) the total hours of other nonproductive time, the rate of compensation, and the gross 28 wages paid for that time during the pay period.

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20. From time-to-time during the CALIFORNIA CLASS PERIOD, DEFENDANT furnished PLAINTIFF and the CALIFORNIA CLASS written wage statements that failed to accurately show(1) gross wages earned, (2) total hours worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) net wages earned, (5) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee; (6) the total hours of compensable rest and recovery periods, the rate of compensation, and the gross wages paid for those periods during the pay period, and (7) the total hours of other nonproductive time, the rate of compensation, and the gross wages paid for that time during the pay period.

21. As a result, DEFENDANTS issued PLAINTIFF and the CALIFORNIA CLASS with wage statements that violate Cal. Lab. Code §§ 226 and 226.2. Further, DEFENDANTS' violations are knowing and intentional, were not isolated or due to an unintentional payroll error due to clerical or inadvertent mistake.

E. Failure to Reimburse Necessary Business Expenses

22. During the CALIFORNIA CLASS PERIOD, DEFENDANTS as a matter of corporate policy, practice and procedure, intentionally, knowingly and systematically failed to reimburse and indemnify PLAINTIFF and the CALIFORNIA CLASS for required business expenses incurred in direct consequence of discharging their duties on behalf of DEFENDANTS. Under California Labor Code Section 2802, employers are required to indemnify employees for all expenses incurred in the course and scope of their employment. Cal. Lab. Code § 2802 expressly states that "an employer shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer, even though unlawful, unless the employee, at the time of obeying the directions, believed them to be unlawful."

24 23. In the course of her employment PLAINTIFF the CALIFORNIA CLASS as a business
25 expense, were required by DEFENDANTS to use their own personal cellular phones and purchase tools
26 and safety equipment, as a result of and in furtherance of their job duties as employees for
27 DEFENDANTS. Notwithstanding, DEFENDANTS failed to reimburse and/or indemnify PLAINTIFF
28 and the CALIFORNIA CLASS for the cost associated with the aforementioned necessary business

CLASS ACTION COMPLAINT

expenses. In some instances, DEFENDANTS required PLAINTIFF, the CALIFORNIA CLASS and the AGGRIEVED EMPLOYEES to incur deposits for uniforms that were not reimbursed, in violation of Lab. Code § 404. As a result, in the course of their employment with DEFENDANTS, PLAINTIFF, the CALIFORNIA CLASS and the AGGRIEVED EMPLOYEES incurred unreimbursed business expenses which included, but were not limited to, the costs associated with the use of their own personal cellular phones purchase of tools and safety equipment in violation of Labor Code Section 2802.

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Failure to Pay Wages When Due

24. As a result of the aforementioned conduct during the PAGA PERIOD and CLASS PERIOD, DEFENDANTS willfully failed to pay PLAINTIFF the CALIFORNIA CLASS and other AGGRIEVED EMPLOYEES all wages due and owed by the times set forth by Labor Code §§ 201, 202, and 204.

25. The amount in controversy for PLAINTIFF individually does not exceed the sum or value of \$75,000.

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JURISDICTION AND VENUE

26. This Court has jurisdiction over this Action pursuant to California Code of Civil Procedure, Section 410.10 and California Business & Professions Code, Section 17203. This action is brought as a Class Action on behalf of PLAINTIFF and similarly situated employees of DEFENDANT pursuant to Cal. Code of Civ. Proc. § 382.

27. Venue is proper in this Court pursuant to California Code of Civil Procedure, Sections 395 and 395.5, because DEFENDANT (i) currently maintains and at all relevant times maintained offices and facilities in this County and/or conducts substantial business in this County, and (ii) committed the wrongful conduct herein alleged in this County against members of the CALIFORNIA CLASS and CALIFORNIA LABOR SUB-CLASS.

THE CALIFORNIA CLASS

25 28. PLAINTIFF brings the First Cause of Action for Unfair, Unlawful and Deceptive
26 Business Practices pursuant to Cal. Bus. & Prof. Code §§ 17200, et seq. (the "UCL") as a Class Action,
27 pursuant to Cal. Code of Civ. Proc. § 382, on behalf of a California class, defined as all individuals
28 who are or previously were employed by DEFENDANT in California as Sales Consultants (the

"CALIFORNIA CLASS") at any time during the period beginning four (4) years prior to the filing of this Complaint and ending on the date as determined by the Court (the "CALIFORNIA CLASS PERIOD"). The amount in controversy for the aggregate claim of CALIFORNIA CLASS Members is under five million dollars (\$5,000,000.00).

29. To the extent equitable tolling operates to toll claims by the CALIFORNIA CLASS against DEFENDANT, the CALIFORNIA CLASS PERIOD should be adjusted accordingly.

30. DEFENDANT, as a matter of company policy, practice and procedure, and in violation of the applicable Labor Code, Industrial Welfare Commission ("IWC") Wage Order requirements, and the applicable provisions of California law, intentionally, knowingly, and willfully, engaged in a 10 practice whereby DEFENDANT systematically failed to correctly record missed meal and rest breaks and all time worked by PLAINTIFF and the other members of the CALIFORNIA CLASS, even though DEFENDANT enjoyed the benefit of this work, required employees to perform this work and permitted 13 or suffered to permit this work.

31. DEFENDANT has the legal burden to establish that each and every CALIFORNIA CLASS Member was paid the correct wages for all time worked. The DEFENDANT, however, as a matter of uniform and systematic policy and procedure failed to have in place during the CALIFORNIA CLASS PERIOD and still fails to have in place a policy or practice to ensure that each and every CALIFORNIA CLASS Member is paid for all missed meal and rest breaks, so as to satisfy their burden. This common business practice applicable to each and every CALIFORNIA CLASS Member can be adjudicated on a class-wide basis as unlawful, unfair, and/or deceptive under Cal. Business & Professions Code §§ 17200, et seq. (the "UCL") as causation, damages, and reliance are not elements of this claim.

23 32. At no time during the CALIFORNIA CLASS PERIOD was the compensation for any 24 member of the CALIFORNIA CLASS properly recalculated so as to compensate the employee for all 25 minimum and overtime wages due and missed meal and rest premiums owed, as required by California 26 Labor Code.

The CALIFORNIA CLASS is so numerous that joinder of all CALIFORNIA CLASS 27 33. 28 Members is impracticable.

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34. DEFENDANT uniformly violated the rights of the CALIFORNIA CLASS under California law by:

(a) Violating the California Unfair Competition laws, Cal. Bus. & Prof. Code §§ 17200, et seq. (the "UCL"), by unlawfully, unfairly and/or deceptively having in place company policies, practices and procedures that uniformly miscalculated overtime compensation and thereby, under compensated PLAINTIFF and the members of the CALIFORNIA CLASS;

(b) Committing an act of unfair competition in violation of the UCL, by violating Cal. Lab. Code §§ 510, et seq., by failing to pay the correct rate of pay for overtime pay to the PLAINTIFF and the members of the CALIFORNIA CLASS, and retaining the unpaid overtime to the benefit of DEFENDANT; 10

(c) Committing an act of unfair competition in violation of the California Unfair Competition Laws, Cal. Bus. & Prof. Code §§ 17200, et seq., by failing to provide PLAINTIFF and the other members of the CALIFORNIA CLASS with all legally required off-duty, uninterrupted thirty (30) minute meal breaks and the legally required off duty rest breaks; and,

(d) Committing an act of unfair competition in violation of the UCL, by violating Cal. Lab. Code §§ 1194, 1197 & 1197.1, by unlawfully, unfairly and deceptively having in place company policies, practices and procedures that uniformly denied PLAINTIFF and the members of the CALIFORNIA CLASS the correct minimum wages and otherwise violated applicable law.

35. This Class Action meets the statutory prerequisites for the maintenance of a Class Action as set forth in Cal. Code of Civ. Proc. § 382, in that:

(a) The persons who comprise the CALIFORNIA CLASS are so numerous that the 22 joinder of all such persons is impracticable and the disposition of their claims as a class will benefit the 23 parties and the Court;

24 (b) Nearly all factual, legal, statutory, declaratory and injunctive relief issues that are raised in this Complaint are common to the CALIFORNIA CLASS will apply uniformly to every 25 26 member of the CALIFORNIA CLASS;

27 The claims of the representative PLAINTIFF are typical of the claims of each (c) 28 member of the CALIFORNIA CLASS. PLAINTIFF, like all the other members of the CALIFORNIA

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11 CLASS ACTION COMPLAINT CLASS, was a Sales Consultant who was subjected to the DEFENDANT's deceptive practice and policy which failed to pay minimum and overtime wages due and failed to provide the legally required meal and rest periods to the CALIFORNIA CLASS and thereby systematically underpaid compensation to PLAINTIFF and CALIFORNIA CLASS. PLAINTIFF sustained economic injury as a result of DEFENDANT's employment practices. PLAINTIFF and the members of the CALIFORNIA CLASS were and are similarly or identically harmed by the same unlawful, deceptive, unfair and pervasive pattern of misconduct engaged in by DEFENDANT; and,

(d) The representative PLAINTIFF will fairly and adequately represent and protect the interest of the CALIFORNIA CLASS, and has retained counsel who are competent and experienced 10 in Class Action litigation. There are no material conflicts between the claims of the representative PLAINTIFF and the members of the CALIFORNIA CLASS that would make class certification inappropriate. Counsel for the CALIFORNIA CLASS will vigorously assert the claims of all 12 13 CALIFORNIA CLASS Members.

In addition to meeting the statutory prerequisites to a Class Action, this action is properly 36. maintained as a Class Action pursuant to Cal. Code of Civ. Proc. § 382, in that:

(a) Without class certification and determination of declaratory, injunctive, statutory and other legal questions within the class format, prosecution of separate actions by individual members of the CALIFORNIA CLASS will create the risk of:

19 Inconsistent or varying adjudications with respect to individual members 1) 20 of the CALIFORNIA CLASS which would establish incompatible standards of conduct for the parties 21 opposing the CALIFORNIA CLASS; and/or,

22 2) Adjudication with respect to individual members of the CALIFORNIA 23 CLASS which would as a practical matter be dispositive of interests of the other members not party to 24 the adjudication or substantially impair or impede their ability to protect their interests.

25 (b) The parties opposing the CALIFORNIA CLASS have acted or refused to act on 26 grounds generally applicable to the CALIFORNIA CLASS, making appropriate class-wide relief with 27 respect to the CALIFORNIA CLASS as a whole in that DEFENDANT uniformly failed to pay all 28 wages due to members of the CALIFORNIA CLASS as required by law;

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CLASS ACTION COMPLAINT

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1) With respect to the First Cause of Action, the final relief on behalf of the CALIFORNIA CLASS sought does not relate exclusively to restitution because through this claim PLAINTIFF seeks declaratory relief holding that the DEFENDANT's policy and practices constitute unfair competition, along with declaratory relief, injunctive relief, and incidental equitable relief as may be necessary to prevent and remedy the conduct declared to constitute unfair competition;

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(c) Common questions of law and fact exist as to the members of the CALIFORNIA CLASS, with respect to the practices and violations of California law as listed above, and predominate over any question affecting only individual CALIFORNIA CLASS Members, and a Class Action is superior to other available methods for the fair and efficient adjudication of the controversy, including 10 consideration of:

1) The interests of the members of the CALIFORNIA CLASS in 12 individually controlling the prosecution or defense of separate actions in that the substantial expense 13 of individual actions will be avoided to recover the relatively small amount of economic losses 14 sustained by the individual CALIFORNIA CLASS Members when compared to the substantial expense 15 and burden of individual prosecution of this litigation;

2) Class certification will obviate the need for unduly duplicative litigation that would create the risk of:

A. Inconsistent or varying adjudications with respect to individual members of the CALIFORNIA CLASS, which would establish incompatible standards of conduct for the DEFENDANT; and/or,

B. Adjudications with respect to individual members of the 22 CALIFORNIA CLASS would as a practical matter be dispositive of the interests of the other members not parties to the adjudication or substantially impair or impede their ability to protect their interests; 23

24 3) In the context of wage litigation because a substantial number of 25 individual CALIFORNIA CLASS Members will avoid asserting their legal rights out of fear of 26 retaliation by DEFENDANT, which may adversely affect an individual's job with DEFENDANT or 27 with a subsequent employer, the Class Action is the only means to assert their claims through a 28 representative; and,

CLASS ACTION COMPLAINT

4) A class action is superior to other available methods for the fair and efficient adjudication of this litigation because class treatment will obviate the need for unduly and unnecessary duplicative litigation that is likely to result in the absence of certification of this action pursuant to Cal. Code of Civ. Proc. § 382.

37. This Court should permit this action to be maintained as a Class Action pursuant to Cal. Code of Civ. Proc. § 382 because:

(a) The questions of law and fact common to the CALIFORNIA CLASS predominate over any question affecting only individual CALIFORNIA CLASS Members because the DEFENDANT's employment practices are uniform and systematically applied with respect to the 10 CALIFORNIA CLASS;

(b) A Class Action is superior to any other available method for the fair and efficient adjudication of the claims of the members of the CALIFORNIA CLASS because in the context of employment litigation a substantial number of individual CALIFORNIA CLASS Members will avoid asserting their rights individually out of fear of retaliation or adverse impact on their employment;

(c) The members of the CALIFORNIA CLASS are so numerous that it is impractical to bring all members of the CALIFORNIA CLASS before the Court;

(d) PLAINTIFF, and the other CALIFORNIA CLASS Members, will not be able to obtain effective and economic legal redress unless the action is maintained as a Class Action;

There is a community of interest in obtaining appropriate legal and equitable (e) relief for the acts of unfair competition, statutory violations and other improprieties, and in obtaining adequate compensation for the damages and injuries which DEFENDANT's actions have inflicted upon the CALIFORNIA CLASS;

(f) There is a community of interest in ensuring that the combined assets of DEFENDANT are sufficient to adequately compensate the members of the CALIFORNIA CLASS for the injuries sustained;

DEFENDANT has acted or refused to act on grounds generally applicable to the (g) 27 CALIFORNIA CLASS, thereby making final class-wide relief appropriate with respect to the CALIFORNIA CLASS as a whole; 28

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(h) The members of the CALIFORNIA CLASS are readily ascertainable from the business records of DEFENDANT; and,

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(i) Class treatment provides manageable judicial treatment calculated to bring a efficient and rapid conclusion to all litigation of all wage and hour related claims arising out of the conduct of DEFENDANT as to the members of the CALIFORNIA CLASS.

38. DEFENDANT maintains records from which the Court can ascertain and identify by job title each of DEFENDANT's employees who as have been systematically, intentionally and uniformly subjected to DEFENDANT's company policy, practices and procedures as herein alleged. PLAINTIFF will seek leave to amend the Complaint to include any additional job titles of similarly situated employees when they have been identified.

THE CALIFORNIA LABOR SUB-CLASS

39. PLAINTIFF further brings the Second, Third, Fourth, Fifth, Sixth and Seventh Causes of Action on behalf of a California sub-class, defined as all members of the CALIFORNIA CLASS who are or previously were employed by DEFENDANT in California (the "CALIFORNIA LABOR SUB-CLASS") at any time during the period three (3) years prior to the filing of the complaint and ending on the date as determined by the Court (the "CALIFORNIA LABOR SUB-CLASS PERIOD") pursuant to Cal. Code of Civ. Proc. § 382. The amount in controversy for the aggregate claim of CALIFORNIA LABOR SUB-CLASS Members is under five million dollars (\$5,000,000.00).

40. DEFENDANT, as a matter of company policy, practice and procedure, and in violation of the applicable Labor Code, Industrial Welfare Commission ("IWC") Wage Order requirements, and the applicable provisions of California law, intentionally, knowingly, and willfully, engaged in a practice whereby DEFENDANT failed to correctly calculate overtime wages due for all time worked by PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS, even though 24 DEFENDANT enjoyed the benefit of this work, required employees to perform this work and permitted 25 or suffered to permit this work. DEFENDANT has uniformly denied these CALIFORNIA LABOR 26 SUB-CLASS Members wages to which these employees were entitled in order to unfairly cheat the 27 competition and unlawfully profit. To the extent equitable tolling operates to toll claims by the CALIFORNIA LABOR SUB-CLASS against DEFENDANT, the CALIFORNIA LABOR SUB-28

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CLASS PERIOD should be adjusted accordingly.

41. DEFENDANT maintains records from which the Court can ascertain and identify by name and job title, each of DEFENDANT's employees who have been systematically, intentionally and uniformly subjected to DEFENDANT's company policy, practices and procedures as herein alleged. PLAINTIFF will seek leave to amend the complaint to include any additional job titles of similarly situated employees when they have been identified.

42. The CALIFORNIA LABOR SUB-CLASS is so numerous that joinder of all CALIFORNIA LABOR SUB-CLASS Members is impracticable.

43. Common questions of law and fact exist as to members of the CALIFORNIA LABOR 10 SUB-CLASS, including, but not limited, to the following:

(a) Whether DEFENDANT unlawfully failed to correctly calculate and pay all minimum and overtime wage compensation due to members of the CALIFORNIA LABOR SUB-CLASS in violation of the California Labor Code and California regulations and the applicable California Wage Order;

(b) Whether DEFENDANT failed to provide PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS with the legally required meal and rest periods;

(c) Whether DEFENDANT failed to provide PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS with accurate itemized wage statements;

19 Whether DEFENDANT has engaged in unfair competition by the above listed (d) 20 conduct;

21 (e) The proper measure of damages and penalties owed to the members of the 22 CALIFORNIA LABOR SUB-CLASS; and

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(f) Whether DEFENDANT's conduct was willful.

24 DEFENDANT violated the rights of the CALIFORNIA LABOR SUB-CLASS under 44. California law by: 25

26 (a) Violating Cal. Lab. Code § 226, by failing to provide PLAINTIFF and the 27 members of the CALIFORNIA LABOR SUB-CLASS with an accurate itemized statement in writing 28 showing the corresponding correct amount of wages earned by the employee, the total amount of hours

worked, and the correct legal entity that was their employer;

Violating Cal. Lab. Code §§ 510, et seq., by misclassifying and thereby failing to (b) pay the PLAINTIFF and the members of the CALIFORNIA LABOR SUB-CLASS the correct overtime pay for a workday longer than eight (8) hours and a workweek longer than forty (40) hours, for which DEFENDANT is liable pursuant to Cal. Lab. Code § 1194;

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(c) Violating Cal. Lab. Code §§ 1194, 1197 & 1197.1 et seq., by failing to accurately pay the PLAINTIFF and the members of the CALIFORNIA LABOR SUB-CLASS the correct minimum wage pay for which DEFENDANT is liable pursuant to Cal. Lab. Code §§ 1194 and 1197;

(d) Violating Cal. Lab. Code §§ 226.7 and 512, by failing to provide PLAINTIFF 10 and the other members of the CALIFORNIA CLASS with all legally required off-duty, uninterrupted 11 thirty (30) minute meal breaks and the legally required off duty rest breaks; and,

Violating Cal. Lab. Code §§ 201, 202 and/or 203, which provides that when an (e) employee is discharged or quits from employment, the employer must pay the employee all wages due without abatement, by failing to tender full payment and/or restitution of wages owed or in the manner required by California law to the members of the CALIFORNIA LABOR SUB-CLASS who have terminated their employment.

45. This Class Action meets the statutory prerequisites for the maintenance of a Class Action as set forth in Cal. Code of Civ. Proc. § 382, in that:

The persons who comprise the CALIFORNIA LABOR SUB-CLASS are so (a) numerous that the joinder of all CALIFORNIA LABOR SUB-CLASS Members is impracticable and the disposition of their claims as a class will benefit the parties and the Court;

22 (b) Nearly all factual, legal, statutory, declaratory and injunctive relief issues that are 23 raised in this Complaint are common to the CALIFORNIA LABOR SUB-CLASS and will apply 24 uniformly to every member of the CALIFORNIA LABOR SUB-CLASS;

25 The claims of the representative PLAINTIFF are typical of the claims of each (c) 26 member of the CALIFORNIA LABOR SUB-CLASS. PLAINTIFF, like all the other members of the 27 CALIFORNIA LABOR SUB-CLASS, was a Sales Consultant who was subjected to the 28 DEFENDANT's practice and policy as described herein. PLAINTIFF sustained economic injury as a

result of DEFENDANT's employment practices. PLAINTIFF and the members of the CALIFORNIA LABOR SUB-CLASS were and are similarly or identically harmed by the same unlawful, deceptive, unfair and pervasive pattern of misconduct engaged in by DEFENDANT; and,

(d) The representative PLAINTIFF will fairly and adequately represent and protect the interest of the CALIFORNIA LABOR SUB-CLASS and has retained counsel who are competent and experienced in Class Action litigation. There are no material conflicts between the claims of the representative PLAINTIFF and the members of the CALIFORNIA LABOR SUB-CLASS that would make class certification inappropriate. Counsel for the CALIFORNIA LABOR SUB-CLASS will vigorously assert the claims of all CALIFORNIA LABOR SUB-CLASS Members.

46. In addition to meeting the statutory prerequisites to a Class Action, this action is properly maintained as a Class Action pursuant to Cal. Code of Civ. Proc. § 382, in that:

(a) Without class certification and determination of declaratory, injunctive, statutory and other legal questions within the class format, prosecution of separate actions by individual members of the CALIFORNIA LABOR SUB-CLASS will create the risk of:

Inconsistent or varying adjudications with respect to individual members
 of the CALIFORNIA LABOR SUB-CLASS which would establish incompatible standards of conduct
 for the parties opposing the CALIFORNIA LABOR SUB-CLASS; or,

Adjudication with respect to individual members of the CALIFORNIA
 LABOR SUB-CLASS which would as a practical matter be dispositive of interests of the other
 members not party to the adjudication or substantially impair or impede their ability to protect their
 interests.

(b) The parties opposing the CALIFORNIA LABOR SUB-CLASS have acted or refused to act on grounds generally applicable to the CALIFORNIA LABOR SUB-CLASS, making appropriate class-wide relief with respect to the CALIFORNIA LABOR SUB-CLASS as a whole in that DEFENDANT uniformly fails to pay all wages due, including the correct wages for all time worked by the members of the CALIFORNIA LABOR SUB-CLASS as required by law;

(c) Common questions of law and fact predominate as to the members of the
 CALIFORNIA LABOR SUB-CLASS, with respect to the practices and violations of California Law

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as listed above, and predominate over any question affecting only individual CALIFORNIA LABOR SUB-CLASS Members, and a Class Action is superior to other available methods for the fair and efficient adjudication of the controversy, including consideration of:

The interests of the members of the CALIFORNIA LABOR SUB-CLASS
 in individually controlling the prosecution or defense of separate actions in that the substantial expense
 of individual actions will be avoided to recover the relatively small amount of economic losses
 sustained by the individual CALIFORNIA LABOR SUB-CLASS Members when compared to the
 substantial expense and burden of individual prosecution of this litigation;

9 (2) Class certification will obviate the need for unduly duplicative litigation
10 that would create the risk of:

A. Inconsistent or varying adjudications with respect to individual
 members of the CALIFORNIA LABOR SUB-CLASS, which would establish incompatible standards
 of conduct for the DEFENDANT; and/or,

B. Adjudications with respect to individual members of the CALIFORNIA LABOR SUB-CLASS would as a practical matter be dispositive of the interests of the other members not parties to the adjudication or substantially impair or impede their ability to protect their interests;

18 3) In the context of wage litigation because a substantial number of
19 individual CALIFORNIA LABOR SUB-CLASS Members will avoid asserting their legal rights out of
20 fear of retaliation by DEFENDANT, which may adversely affect an individual's job with
21 DEFENDANT or with a subsequent employer, the Class Action is the only means to assert their claims
22 through a representative; and,

4) A class action is superior to other available methods for the fair and
efficient adjudication of this litigation because class treatment will obviate the need for unduly and
unnecessary duplicative litigation that is likely to result in the absence of certification of this action
pursuant to Cal. Code of Civ. Proc. § 382.

47. This Court should permit this action to be maintained as a Class Action pursuant to Cal.
28 Code of Civ. Proc. § 382 because:

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The questions of law and fact common to the CALIFORNIA LABOR SUB-(a) CLASS predominate over any question affecting only individual CALIFORNIA LABOR SUB-CLASS Members:

(b) A Class Action is superior to any other available method for the fair and efficient adjudication of the claims of the members of the CALIFORNIA LABOR SUB-CLASS because in the context of employment litigation a substantial number of individual CALIFORNIA LABOR SUB-CLASS Members will avoid asserting their rights individually out of fear of retaliation or adverse impact on their employment;

The members of the CALIFORNIA LABOR SUB-CLASS are so numerous that (c) 10 it is impractical to bring all members of the CALIFORNIA LABOR SUB-CLASS before the Court;

(d) PLAINTIFF, and the other CALIFORNIA LABOR SUB-CLASS Members, will not be able to obtain effective and economic legal redress unless the action is maintained as a Class Action:

There is a community of interest in obtaining appropriate legal and equitable (e) relief for the acts of unfair competition, statutory violations and other improprieties, and in obtaining adequate compensation for the damages and injuries which DEFENDANT's actions have inflicted upon the CALIFORNIA LABOR SUB-CLASS;

(f) There is a community of interest in ensuring that the combined assets of DEFENDANT are sufficient to adequately compensate the members of the CALIFORNIA LABOR SUB-CLASS for the injuries sustained;

(g) DEFENDANT has acted or refused to act on grounds generally applicable to the 22 CALIFORNIA LABOR SUB-CLASS, thereby making final class-wide relief appropriate with respect 23 to the CALIFORNIA LABOR SUB-CLASS as a whole;

24 The members of the CALIFORNIA LABOR SUB-CLASS are readily (h) 25 ascertainable from the business records of DEFENDANT; and,

26 (i) Class treatment provides manageable judicial treatment calculated to bring a 27 efficient and rapid conclusion to all litigation of all wage and hour related claims arising out of the 28 conduct of DEFENDANT as to the members of the CALIFORNIA LABOR SUB-CLASS.

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FIRST CAUSE OF ACTION For Unlawful Business Practices [Cal. Bus. And Prof. Code §§ 17200, et seq.] (By PLAINTIFF and the CALIFORNIA CLASS and Against All Defendants) 48. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint. 49. DEFENDANT is a "person" as that term is defined under Cal. Bus. and Prof. Code § 17021. 50. California Business & Professions Code §§ 17200, et seq. (the "UCL") defines 10 unfair competition as any unlawful, unfair, or fraudulent business act or practice. Section 17203 authorizes injunctive, declaratory, and/or other equitable relief with respect to unfair competition as follows: 12 13 Any person who engages, has engaged, or proposes to engage in unfair competition may 14 be enjoined in any court of competent jurisdiction. The court may make such orders or 15 judgments, including the appointment of a receiver, as may be necessary to prevent the 16 use or employment by any person of any practice which constitutes unfair competition, 17 as defined in this chapter, or as may be necessary to restore to any person in interest any 18 money or property, real or personal, which may have been acquired by means of such 19 unfair competition. 20 Cal. Bus. & Prof. Code § 17203. 21 51. By the conduct alleged herein, DEFENDANT has engaged and continues to engage in a 22 business practice which violates California law, including but not limited to, the applicable Industrial 23 Wage Order(s), the California Code of Regulations and the California Labor Code including Sections 24 204, 206.5, 226.7, 510, 512, 558, 1194, 1197, 1197.1 & 1198, for which this Court should issue 25 declaratory and other equitable relief pursuant to Cal. Bus. & Prof. Code § 17203 as may be necessary 26 to prevent and remedy the conduct held to constitute unfair competition, including restitution of wages 27 wrongfully withheld. 28 52.

By the conduct alleged herein, DEFENDANT's practices were unlawful and unfair in

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CLASS ACTION COMPLAINT

that these practices violate public policy, were immoral, unethical, oppressive, unscrupulous or substantially injurious to employees, and were without valid justification or utility for which this Court should issue equitable and injunctive relief pursuant to Section 17203 of the California Business & Professions Code, including restitution of wages wrongfully withheld.

53. By the conduct alleged herein, DEFENDANT's practices were deceptive and fraudulent in that DEFENDANT's uniform policy and practice failed to pay all minimum and overtime wages due, failed to provide the legally mandated meal and rest periods, failed to pay the required amount of compensation for missed meal and rest periods, and failed to reimburse necessary business expenses incurred due to a systematic business practice that cannot be justified, pursuant to the applicable Cal. Lab. Code, and Industrial Welfare Commission requirements in violation of Cal. Bus. Code §§ 17200, et seq., and for which this Court should issue injunctive and equitable relief, pursuant to Cal. Bus. & Prof. Code § 17203, including restitution of wages wrongfully withheld.

54. By the conduct alleged herein, DEFENDANT's practices were also unlawful, unfair and deceptive in that DEFENDANT's employment practices caused PLAINTIFF and the other members of the CALIFORNIA CLASS to be underpaid during their employment with DEFENDANT.

55. By the conduct alleged herein, DEFENDANT's practices were also unlawful, unfair and deceptive in that DEFENDANT's uniform policies, practices and procedures failed to provide all legally required meal and rest breaks to PLAINTIFF and the other members of the CALIFORNIA CLASS as required by Cal. Lab. Code §§ 226.7 and 512.

56. Therefore, PLAINTIFF demands on behalf of himself and on behalf of each CALIFORNIA CLASS member, one (1) hour of pay for each workday in which an off-duty meal period was not timely provided for each five (5) hours of work, and/or one (1) hour of pay for each workday in which a second off-duty meal period was not timely provided for each ten (10) hours of work.

57. PLAINTIFF further demands on behalf of himself and each member of the
CALIFORNIA CLASS one (1) hour of pay for each workday in which a rest period was not given and
a premium was not timely provided as required by law.

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58. By and through the unlawful and unfair business practices described herein,

DEFENDANT has obtained valuable property, money and services from PLAINTIFF and the other members of the CALIFORNIA CLASS, including earned wages for all time worked, and has deprived them of valuable rights and benefits guaranteed by law and contract, all to the detriment of these employees and to the benefit of DEFENDANT so as to allow DEFENDANT to unfairly compete against competitors who comply with the law.

59. All the acts described herein as violations of, among other things, the Industrial Welfare Commission Wage Orders, the California Code of Regulations, and the California Labor Code, were unlawful and in violation of public policy, were immoral, unethical, oppressive and unscrupulous, were deceptive, and thereby constitute unlawful, unfair and deceptive business practices in violation of Cal. Bus. & Prof. Code §§ 17200, et seq.

60. PLAINTIFF and the other members of the CALIFORNIA CLASS were entitled to, and do, seek such relief as may be necessary to restore to them the money and property which DEFENDANT has acquired, or of which PLAINTIFF and the other members of the CALIFORNIA CLASS have been deprived, by means of the above described unlawful and unfair business practices, including earned but unpaid wages for all time worked.

61. PLAINTIFF and the other members of the CALIFORNIA CLASS are further entitled to, and do, seek a declaration that the described business practices are unlawful, unfair and deceptive, and that injunctive relief should be issued restraining DEFENDANT from engaging in any unlawful and unfair business practices in the future.

62. PLAINTIFF and the other members of the CALIFORNIA CLASS have no plain, speedy and/or adequate remedy at law that will end the unlawful and unfair business practices of DEFENDANT. Further, the practices herein alleged presently continue to occur unabated. As a result of the unlawful and unfair business practices described herein, PLAINTIFF and the other members of the CALIFORNIA CLASS have suffered and will continue to suffer irreparable legal and economic harm unless DEFENDANT is restrained from continuing to engage in these unlawful and unfair business practices.

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SECOND CAUSE OF ACTION 1 2 For Failure to Pay Minimum Wages 3 [Cal. Lab. Code §§ 1194, 1197 and 1197.1] 4 (By PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS 5 and Against All Defendants) 63. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, 6 7 reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this 8 Complaint. 9 64. PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS bring 10 a claim for DEFENDANT's willful and intentional violations of the California Labor Code and the 11 Industrial Welfare Commission requirements for DEFENDANT's failure to accurately calculate and 12 pay minimum wages. 13 65. Pursuant to Cal. Lab. Code § 204, other applicable laws and regulations, and public 14 policy, an employer must timely pay its employees for all hours worked. 15 66. Cal. Lab. Code § 1197 provides the minimum wage for employees fixed by the 16 commission is the minimum wage to be paid to employees, and the payment of a less wage than the 17 minimum so fixed in unlawful. 18 67. Cal. Lab. Code § 1194 establishes an employee's right to recover unpaid wages, 19 including minimum wage compensation and interest thereon, together with the costs of suit. 20 68. As set forth above, during the CALIFORNIA LABOR SUB-CLASS PERIOD, 21 DEFENDANT maintained a uniform wage practice of paying PLAINTIFF and the other members of 22 the CALIFORNIA LABOR SUB-CLASS without regard to the correct amount of time they worked. 23 As set forth herein, DEFENDANT's uniform policy and practice was to unlawfully and intentionally 24 deny timely payment of wages due to PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS. 25 26 69. DEFENDANT's uniform pattern of unlawful wage and hour practices manifested, 27 without limitation, applicable to the CALIFORNIA LABOR SUB-CLASS as a whole, as a result of 28 implementing a uniform policy and practice that denied accurate compensation to PLAINTIFF and the CLASS ACTION COMPLAINT

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other members of the CALIFORNIA LABOR SUB-CLASS regarding minimum wage pay.

70. In committing these violations of the California Labor Code, DEFENDANT inaccurately calculated the correct time worked and consequently underpaid the actual time worked by PLAINTIFF and other members of the CALIFORNIA LABOR SUB-CLASS. DEFENDANT acted in an illegal attempt to avoid the payment of all earned wages, and other benefits in violation of the California Labor Code, the Industrial Welfare Commission requirements and other applicable laws and regulations.

71. As a direct result of DEFENDANT's unlawful wage practices as alleged herein, PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS did not receive the correct minimum wage compensation for their time worked for DEFENDANT.

72. During the CALIFORNIA LABOR SUB-CLASS PERIOD, PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS were paid less for time worked that they were entitled to, constituting a failure to pay all earned wages.

73. By virtue of DEFENDANT's unlawful failure to accurately pay all earned compensation to the PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS for the true time they worked, PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS have suffered and will continue to suffer an economic injury in amounts which are presently unknown to them and which will be ascertained according to proof at trial.

74. DEFENDANT knew or should have known that PLAINTIFF and the other members of
the CALIFORNIA LABOR SUB-CLASS were under compensated for their time worked.
DEFENDANT systematically elected, either through intentional malfeasance or gross nonfeasance, to
not pay employees for their labor as a matter of uniform company policy, practice and procedure, and
DEFENDANT perpetrated this systematic scheme by refusing to pay PLAINTIFF and the other
members of the CALIFORNIA LABOR SUB-CLASS the correct minimum wages for their time
worked.

75. In performing the acts and practices herein alleged in violation of California labor laws,
and refusing to compensate the members of the CALIFORNIA LABOR SUB-CLASS for all time
worked and provide them with the requisite compensation, DEFENDANT acted and continues to act
intentionally, oppressively, and maliciously toward PLAINTIFF and the other members of the

CALIFORNIA LABOR SUB-CLASS with a conscious and utter disregard for their legal rights, or the 2 consequences to them, and with the despicable intent of depriving them of their property and legal 3 rights, and otherwise causing them injury in order to increase company profits at the expense of these 4 employees.

76. PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS therefore request recovery of all unpaid wages, according to proof, interest, statutory costs, as well as the assessment of any statutory penalties against DEFENDANT, in a sum as provided by the California Labor Code and/or other applicable statutes. To the extent minimum wage compensation is determined to be owed to the CALIFORNIA LABOR SUB-CLASS Members who have terminated their 10 employment, DEFENDANT's conduct also violates Labor Code §§ 201 and/or 202, and therefore these individuals are also be entitled to waiting time penalties under Cal. Lab. Code § 203, which penalties are sought herein on behalf of these CALIFORNIA LABOR SUB-CLASS Members. DEFENDANT's 12 13 conduct as alleged herein was willful, intentional and not in good faith. Further, PLAINTIFF and other 14 CALIFORNIA LABOR SUB-CLASS Members are entitled to seek and recover statutory costs.

THIRD CAUSE OF ACTION

For Failure to Pay Overtime Compensation

[Cal. Lab. Code §§ 510, 1194 and 1198]

(By PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS and Against All Defendants)

77. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.

22 78. PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS bring a claim for DEFENDANT's willful and intentional violations of the California Labor Code and the 23 24 Industrial Welfare Commission requirements for DEFENDANTS' failure to properly compensate the 25 members of the CALIFORNIA LABOR SUB-CLASS for all overtime worked, including, work 26 performed in excess of eight (8) hours in a workday and/or forty (40) hours in any workweek during 27 the CALIFORNIA LABOR SUB-CLASS PERIOD.

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79. Pursuant to Cal. Lab. Code § 204, other applicable laws and regulations, and public

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policy, an employer must timely pay its employees for all hours worked.

80. Cal. Lab. Code § 510 further provides that employees in California shall not be employed more than eight (8) hours per workday and/or more than forty (40) hours per workweek unless they receive additional compensation beyond their regular wages in amount specified by law.

81. Cal. Lab. Code § 1194 establishes an employee's right to recover unpaid wages, including overtime compensation and interest thereon, together with the costs of suit. Cal. Lab. Code § 1198 further states that the employment of an employee for longer hours than those fixed by the Industrial Welfare Commission is unlawful.

82. During the CALIFORNIA LABOR SUB-CLASS PERIOD, PLAINTIFF and CALIFORNIA LABOR SUB-CLASS Members were required by DEFENDANT to work for DEFENDANT and were not paid for all the time they worked, including overtime work.

83. DEFENDANT's uniform pattern of unlawful wage and hour practices manifested, without limitation, applicable to the CALIFORNIA LABOR SUB-CLASS as a whole, as a result of implementing a uniform policy and practice that failed to accurately record overtime worked by PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS, and denied accurate compensation to PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS for overtime worked, including, the work performed in excess of eight (8) hours in a workday and/or forty (40) hours in any workweek.

84. In committing these violations of the California Labor Code, DEFENDANT acted in an illegal attempt to avoid the payment of all earned wages, and other benefits in violation of the California Labor Code, the Industrial Welfare Commission requirements and other applicable laws and regulations.

85. As a direct result of DEFENDANT's unlawful wage practices as alleged herein, PLAINTIFFS and the other members of the CALIFORNIA LABOR SUB-CLASS did not receive full compensation for all overtime worked.

26 86. Cal. Lab. Code § 515 sets out various categories of employees who are exempt from the
27 overtime requirements of the law. None of these exemptions are applicable to PLAINTIFF and the
28 other members of the CALIFORNIA LABOR SUB-CLASS. Further, PLAINTIFF and the other

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members of the CALIFORNIA LABOR SUB-CLASS are not subject to a valid collective bargaining
 agreement that would preclude the causes of action contained herein this Complaint. Rather,
 PLAINTIFF bring this Action on behalf of himself and the CALIFORNIA LABOR SUB-CLASS based
 on DEFENDANT's violations of non-negotiable, non-waivable rights provided by the State of
 California.

87. During the CALIFORNIA LABOR SUB-CLASS PERIOD, PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS were paid less for time worked than they were entitled to, constituting a failure to pay all earned wages.

88. DEFENDANT failed to accurately pay PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS overtime wages for the time they worked which was in excess of the maximum hours permissible by law as required by Cal. Lab. Code §§ 510, 1194 & 1198, even though PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS were required to work, and did in fact work, overtime as to which DEFENDANT failed to accurately record and pay using the applicable overtime rate as evidenced by DEFENDANT's business records and witnessed by employees.

89. By virtue of DEFENDANT's unlawful failure to accurately pay all earned compensation to PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS for the true time they worked, PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS have suffered and will continue to suffer an economic injury in amounts which are presently unknown to them and which will be ascertained according to proof at trial.

90. DEFENDANT knew or should have known that PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS are under compensated for their overtime worked. DEFENDANT systematically elected, either through intentional malfeasance or gross nonfeasance, to not pay employees for their labor as a matter of uniform company policy, practice and procedure, and DEFENDANT perpetrated this systematic scheme by refusing to pay PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS the applicable overtime rate.

91. In performing the acts and practices herein alleged in violation of California labor laws,
and refusing to compensate the members of the CALIFORNIA LABOR SUB-CLASS for all time

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1 worked and provide them with the requisite overtime compensation, DEFENDANT acted and continue 2 to act intentionally, oppressively, and maliciously toward PLAINTIFF and the other members of the 3 CALIFORNIA LABOR SUB-CLASS with a conscious and utter disregard for their legal rights, or the 4 consequences to them, and with the despicable intent of depriving them of their property and legal 5 rights, and otherwise causing them injury in order to increase company profits at the expense of these 6 employees.

92. PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS therefore request recovery of all unpaid wages, including overtime wages, according to proof, interest, statutory costs, as well as the assessment of any statutory penalties against DEFENDANT, in a sum as 10 provided by the California Labor Code and/or other applicable statutes. To the extent overtime 11 compensation is determined to be owed to the CALIFORNIA LABOR SUB-CLASS Members who 12 have terminated their employment, DEFENDANT's conduct also violates Labor Code §§ 201 and/or 13 202, and therefore these individuals are also be entitled to waiting time penalties under Cal. Lab. Code 14 § 203, which penalties are sought herein on behalf of these CALIFORNIA LABOR SUB-CLASS 15 Members. DEFENDANT's conduct as alleged herein was willful, intentional and not in good faith. 16 Further, PLAINTIFF and other CALIFORNIA LABOR SUB-CLASS Members are entitled to seek 17 and recover statutory costs.

FOURTH CAUSE OF ACTION

For Failure to Provide Required Meal Periods

[Cal. Lab. Code §§ 226.7 & 512]

(By PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS and Against All Defendants)

93. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.

25 94. During the CALIFORNIA LABOR SUB-CLASS PERIOD, DEFENDANT failed to 26 provide all the legally required off-duty meal breaks to PLAINTIFF and the CALIFORNIA LABOR 27 SUB-CLASS as required by the applicable Wage Order and Labor Code. The nature of the work 28 performed by PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS did not prevent these

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employees from being relieved of all of their duties for the legally required off-duty meal periods. As 2 a result of their rigorous work schedules, PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS 3 were often not fully relieved of duty by DEFENDANT for their meal periods. Additionally, 4 DEFENDANT's failure to provide PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS with 5 legally required meal breaks prior to their fifth (5th) hour of work is evidenced by DEFENDANT's 6 business records. As a result, PLAINTIFF and other members of the CALIFORNIA LABOR SUB-7 CLASS therefore forfeited meal breaks without additional compensation and in accordance with 8 DEFENDANT's strict corporate policy and practice.

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95. DEFENDANT further violated California Labor Code §§ 226.7 and the applicable IWC 10 Wage Order by failing to compensate PLAINTIFF and CALIFORNIA LABOR SUB-CLASS 11 Members who were not provided a meal period, in accordance with the applicable Wage Order, one 12 additional hour of compensation at each employee's regular rate of pay for each workday that a meal period was not provided. 13

96. As a proximate result of the aforementioned violations, PLAINTIFF and CALIFORNIA LABOR SUB-CLASS Members have been damaged in an amount according to proof at trial, and seek all wages earned and due, interest, penalties, expenses and costs of suit.

FIFTH CAUSE OF ACTION

For Failure to Provide Required Rest Periods

[Cal. Lab. Code §§ 226.7 & 512]

(By PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS and Against All Defendants)

97. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.

24 98. During the CALIFORNIA LABOR SUB-CLASS PERIOD, PLAINTIFF and the 25 CALIFORNIA LABOR SUB-CLASS were also required to work in excess of four (4) hours without 26 being provided ten (10) minute rest periods. Further, these employees were denied their first rest 27 periods of at least ten (10) minutes for some shifts worked of at least two (2) to four (4) hours, a first 28 and second rest period of at least ten (10) minutes for some shifts worked of between six (6) and eight

(8) hours, and a first, second and third rest period of at least ten (10) minutes for some shifts worked of ten (10) hours or more. PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS were also not provided with one-hour wages in lieu thereof. As a result of their rigorous work schedules, PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS were periodically denied their proper rest periods by DEFENDANT and DEFENDANT's managers.

99. DEFENDANT further violated California Labor Code §§ 226.7 and the applicable IWC Wage Order by failing to compensate PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS who were not provided a rest period, in accordance with the applicable Wage Order, one additional hour of compensation at each employee's regular rate of pay for each workday that rest period was not provided.

100. As a proximate result of the aforementioned violations, PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS have been damaged in an amount according to proof at trial, and seek all wages earned and due, interest, penalties, expenses and costs of suit.

SIXTH CAUSE OF ACTION

For Failure to Provide Accurate Itemized Statements

[Cal. Lab. Code § 226 and 226.2]

(By PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS and Against All Defendants)

101. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.

21 102. Cal. Labor Code § 226 provides that an employer must furnish employees with an 22 "accurate itemized" statement in writing showing: (1) Gross wages earned; (2) Total hours worked by 23 the employee, except for any employee whose compensation is solely based on a salary and who is 24 exempt from payment of overtime under subdivision (a) of Section 515 or any applicable order of the 25 Industrial Welfare Commission; (3) The number of piece-rate units earned and any applicable piece 26 rate if the employee is paid on a piece-rate basis; (4) All deductions, provided that all deductions made 27 on written orders of the employee may be aggregated and shown as one item; (5) Net wages earned; 28 (6) The inclusive dates of the period for which the employee is paid,; (7) The name of the employee

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and his or her social security number, except that by January 1, 2008, only the last four digits of his or her social security number or an employee identification number other than a social security number may be shown on the itemized statement; (8) The name and address of the legal entity that is the employer, and (9) All applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee.

103. During the CLIFORNIA LABOR SUB-CLASS PERIOD, DEFENDANTS also failed to provide PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS with complete and accurate wage statements which failed to accurately show, among other things, (1) Gross wages earned; (2) Total hours worked by the employee, (3) The number of piece-rate units earned and any applicable piece rate if the employee is paid on a piece-rate basis; (4) All deductions; (5) Net wages earned; and (6) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate.

104. Further, during the CALIFORNIA LABOR SUB-CLASS PERIOD, DEFENDANTS also failed to provide PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS with complete and accurate wage statements in compliance with Cal. Labor Code Section 226.2, which failed to accurately show, among other things: (1) the total hours of compensable rest and recovery periods; and (2) the total hours of other nonproductive time, the rate of compensation for the nonproductive time and the gross wages paid for the nonproductive time during the applicable pay period.

105. PLAINTIFFS and the members of the CALIFORNIA LABOR SUB-CLASS were injured by DEFENDANTS' violations in that they could not promptly and easily determine from the wage statement alone, the amount of gross or net wages paid, the total hours worked, the number pf piece-rate units earned and any applicable piece-rate, all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate to the employee during the applicable pay period.

106. DEFENDANTS violations of Cal. Labor Code § 226 and 226.2 were knowing and
intentional in that DEFENDANTS willfully intended to issue wage statements that were out of
compliance with § 226 and 226.2.

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107. DEFENDANTS knowingly and intentionally failed to comply with Cal. Labor Code § 226 and 226.2, causing injury and damages to the PLAINTIFF and the other members of the CALIFORNIA CLASS. These damages include, but are not limited to, costs expended calculating the correct rates for the overtime worked and the amount of employment taxes which were not properly paid to state and federal tax authorities. These damages are difficult to estimate. Therefore, PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS may elect to recover liquidated damages of fifty dollars (\$50.00) for the initial pay period in which the violation occurred, and one hundred dollars (\$100.00) for each violation in a subsequent pay period pursuant to Cal. Lab. Code § 226, and all other damages and penalties available pursuant to Labor Code § 226.2(a)(6), all in an amount according to proof at the time of trial (but in no event more than four thousand dollars (\$4,000.00) for PLAINTIFF and each respective member of the CALIFORNIA CLASS herein.

SEVENTH CAUSE OF ACTION

Failure to Pay Sick Pay at the Correct Rate of Pay

(Cal. Lab. Code § 246)

(By PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS against All DEFENDANTS)

108. PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint.

109. Cal. Labor Code Sections 246(l)(1) mandates that "[p]aid sick time for nonexempt employees shall be calculated in the same manner as the regular rate of pay for the workweek in which the employee uses paid sick time, whether or not the employee actually works overtime in that workweek."

110. From time-to-time, during the CALIFORNIA LABOR SUB-CLASS PERIOD, PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS were compensated at an hourly rate plus either non-discretionary incentive pay or piece-rate compensation. As a matter of law, the incentive compensation and/or piece-rate compensation received by PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS must be included in the "regular rate of pay."

27 111. From time-to-time during the CALIFORNIA LABOR SUB-CLASS PERIOD, in those
28 pay periods where PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS earned hourly

compensation and either non-discretionary incentive compensation or piece-rate compensation, and took paid sick time, DEFENDANTS failed to properly calculate the regular rate of pay for purposes of compensating paid sick time by omitting non-discretionary incentive pay and/or piece-rate compensation from the regular rate of pay.

112. DEFENDANTS uniform policy and practice of omitting non-discretionary incentive pay and/or piece-rate pay from the regular rate of pay for purposes of paying paid sick pay, resulted in the underpayment of sick pay wages to PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS during the CALIFORNIA LABOR SUB-CLASS PERIOD. PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS therefore request recovery of all unpaid wages, including sick pay wages, according to proof, interest, statutory costs, as well as the assessment of any statutory penalties against DEFENDANTS, in a sum as provided by the California Labor Code and/or other applicable statutes. To the extent sick pay compensation is determined to be owed to the CALIFORNIA LABOR SUB-CLASS who have terminated their employment, DEFENDANTS' conduct also violates Labor Code §§ 201 and/or 202, and therefore these individuals are also be entitled to waiting time penalties under Cal. Lab. Code § 203, which penalties are sought herein on behalf of these CALIFORNIA LABOR SUB-CLASS members. DEFENDANTS' conduct as alleged herein was willful, intentional and not in good faith. Further, PLAINTIFF and other CALIFORNIA CLASS Members are entitled to seek and recover statutory costs.

EIGHTH CAUSE OF ACTION

For Failure to Timely Pay Wages When Due

[Cal. Lab. Code §§ 201, 202, 203]

(By PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS and Against All Defendants)

113. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, reallege and incorporate by reference, as though fully set forth herein, the prior paragraphs of this Complaint.

114. Cal. Lab. Code § 200 provides, in relevant part, that:

As used in this article:(a) "Wages" includes all amounts for labor performed by employees of every description, whether the amount is fixed or ascertained by the

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standard of time, task, piece, Commission basis, or other method of calculation. (b)
"Labor" includes labor, work, or service whether rendered or performed under contract,
subcontract, partnership, station plan, or other agreement if the labor to be paid for is
performed personally by the person demanding payment.

115. Cal. Lab. Code § 201 provides, in relevant part, "that If an employer discharges an employee, the wages earned and unpaid at the time of discharge are due and payable immediately."

116. Cal. Lab. Code § 202 provides, in relevant part, that:

If an employee not having a written contract for a definite period quits his or her employment, his or her wages shall become due and payable not later than 72 hours thereafter, unless the employee has given 72 hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting. Notwithstanding any other provision of law, an employee who quits without providing a 72-hour notice shall be entitled to receive payment by mail if he or she so requests and designates a mailing address. The date of the mailing shall constitute the date of payment for purposes of the requirement to provide payment within 72 hours of the notice of quitting.

117. There was no definite term in PLAINTIFF's or any CALIFORNIA LABOR SUB-CLASS Members' employment contract.

118. Cal. Lab. Code § 203 provides, in relevant part, that:

If an employer willfully fails to pay, without abatement or reduction, in accordance with Sections 201, 201.5, 202, and 205.5, any wages of an employee who is discharged or who quits, the wages of the employee shall continue as a penalty from the due date thereof at the same rate until paid or until an action therefor is commenced; but the wages shall not continue for more than 30 days.

119. The employment of PLAINTIFF and many CALIFORNIA LABOR SUB-CLASS
Members terminated and DEFENDANT has not tendered payment of all wages owed as required by
law.

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120. Therefore, as provided by Cal Lab. Code § 203, on behalf of himself and the members

1 of the CALIFORNIA LABOR SUB-CLASS whose employment has terminated and who have unpaid 2 minimum and/or overtime wages and/or missed meal and rest breaks without being paid the legally 3 required penalties by DEFENDANT, PLAINTIFF demands up to thirty days of pay as penalty for not 4 timely paying all wages due at time of termination for all employees who terminated employment 5 during the CALIFORNIA LABOR SUB-CLASS PERIOD plus interest and statutory costs as allowed 6 by law.

EIGHT CAUSE OF ACTION

Failure to Reimburse Employees for Required Expenses

[Cal. Labor Code § 2802]

(By PLAINTIFF and CLASS MEMBERS Against DEFENDANTS)

121. PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS reallege and incorporate by this reference, as though fully set forth, the prior paragraphs of this Complaint.

122. California Labor Code § 2802(a) requires an employer to indemnify an employee for all necessary expenditures or losses incurred by the employee in direct consequences of the discharge of his or her duties, or of his or her obedience to the directions of the employer.

17 123. During the CALIFORNIA LABOR SUB-CLASS PERIOD, DEFENDANTS knowingly 18 and willfully failed to indemnify PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS for all 19 business expenses and/or losses incurred in direct consequence of the discharge of their duties while 20 working under the direction of DEFENDANTS, including but not limited to expenses for cell phone 21 usage, tool reimbursements, and other employment-related expenses, in violation of California Labor 22 Code § 2802.

As a proximate result of DEFENDANTS' unlawful actions and omissions, PLAINTIFF 23 124. 24 and the CALIFORNIA LABOR SUB-CLASS have been damaged in an amount according to proof at 25 trial, and seek reimbursement of all necessary expenditures, plus interest thereon, pursuant to California 26 Labor Code § 2802(b). Additionally, PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS are 27 entitled to all available statutory penalties and an award of costs, expenses, and reasonable attorney's fees, including those provided in California Labor Code § 2802(c), as well as other available remedies.

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1	PRAYER FOR RELIEF			
2	WHEREFORE, PLAINTIFF prays for judgment against each Defendant, jointly and severally,			
3	as follows:			
4	1. On behalf of the CALIFORNIA CLASS:			
5	A) That the Court certify the First Cause of Action asserted by the CALIFORNIA			
6	CLASS as a class action pursuant to Cal. Code of Civ. Proc. § 382;			
7	B) An order temporarily, preliminarily and permanently enjoining and restraining			
8	DEFENDANT from engaging in similar unlawful conduct as set forth herein;			
9	C) An order requiring DEFENDANT to pay all sums unlawfully withheld from			
10	compensation due to PLAINTIFF and the other members of the CALIFORNIA CLASS; and,			
11	D) Restitutionary disgorgement of DEFENDANT's ill-gotten gains into a fluid fund			
12	for restitution of the sums incidental to DEFENDANT's violations due to PLAINTIFF and to the other			
13	members of the CALIFORNIA CLASS.			
14	2. On behalf of the CALIFORNIA LABOR SUB-CLASS:			
15	A) That the Court certify the Second, Third, Fourth, Fifth, Sixth, Seventh, Eighth			
16	and Ninth Causes of Action asserted by the CALIFORNIA LABOR SUB-CLASS as a class action			
17	pursuant to Cal. Code of Civ. Proc. § 382;			
18	B) Compensatory damages, according to proof at trial, including compensatory			
19	damages for minimum wages, overtime wage and sick pay compensation due PLAINTIFF and the			
20	other members of the CALIFORNIA LABOR SUB-CLASS, during the applicable CALIFORNIA			
21	LABOR SUB-CLASS PERIOD plus interest thereon at the statutory rate;			
22	C) Meal and rest period compensation pursuant to California Labor Code Section			
23	226.7 and the applicable IWC Wage Order;			
24	D) The greater of all actual damages or fifty dollars (\$50) for the initial pay period			
25	in which a violation occurs and one hundred dollars (\$100) per each member of the CALIFORNIA			
26	LABOR SUB-CLASS for each violation in a subsequent pay period, not exceeding an aggregate			
27	penalty of four thousand dollars (\$4,000), and an award of costs for violation of Cal. Lab. Code § 226			
28	F) The wages of all terminated employees in the CALIFORNIA LABOR SUB			
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	CLASS ACTION COMPLAINT			

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1	CLASS as a penalty from the due date thereof at the same rate until paid or until an action therefore is			
2	commenced, in accordance with Cal. Lab. Code § 203.			
3	G) Reimbursement for necessary expenses incurred by PLAINITFF and the other			
4	members of the CALIFORNIA LABOR SUB-CLASS, during the applicable CALIFORNIA LABOR			
5	SUB-CLASS PERIOD.			
6	3. On all claims:			
7		A)	An award of interest, including prejudgment interest at the legal rate;	
8		B)	Such other and further relief as the Court deems just and equitable; and,	
9		C)	An award of penalties, attorneys' fees and cost of suit, as allowable under the law,	
10	including, but not limited to, pursuant to Labor Code §226, and/or §1194.			
11	Dated: Marc	h 4, 20	1 7	
12			JCL LAW FIRM, A.P.C.	
13	By: to Some			
14	Jean-Claude Lapuyade			
15	Attorneys for Plaintiff			
16	DEMAND FOR JURY TRIAL			
17	PLAINTIFF demands jury trial on all issues triable to a jury.			
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19	Dated: Marc	h 4, 20	21 Respectfully Submitted, JCL LAW FIRM, A.P.C.	
20			JCL LAW TIKW, A.I.C.	
21			By:	
22			Jean-Claude Lapuyade Attorneys for Plaintiff	
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	38 CLASS ACTION COMPLAINT			

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