(0	SUMMONS CITACION JUDICIAL)	FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE) FILED
NOTICE TO DEFENDANT: (AVISO AL DEMANDADO)	-	SUPERIOR COURT
· •	4 LESS and/or RANCHO SAN MIGUEL	2022 JAN 24 PM 2: 49
		BRANCON E. RR.EY. CLERN
YOU ARE BEING SUED BY (LO ESTÁ DEMANDANDO JESSE GALINDO, an ind all persons similarly situa	EL DEMANDANTE): dividual, on behalf of himself, and on behalf	f of MIA STIPE
copy served on the plaintiff. court to hear your case. There information at the California Co nearest you. If you cannot pay lose the case by default, and yy There are other legal require attorney referral service. If you program. You can locate these Courts Online Self-Help Center Tiene 30 DÍAS DE CALENDA en esta corte y hacer que se er escrito tiene que estar en form pueda usar para su respuesta. California (www.courtinfo.ca.g puede pagar la cuota de prese su respuesta a tiempo, puede j Hay otros requisitos legales servicio de remisión a abogad	A letter or phone call will not protect you. Your written r may be a court form that you can use for your response ourts Online Self-Help Center (www.courtinfo.ca.gov/sel y the filing fee, ask the court clerk for a fee waiver form, our wages, money, and property may be taken without of ements. You may want to call an attorney right away. If cannot afford an attorney, you may be eligible for free nonprofit groups at the California Legal Services Web (www.courtinfo.ca.gov/selfhelp), or by contacting your ARIO después de que le entreguen esta citación y papel ntregue una copia al demandante. Una carta o una llam ato legal correcto si desea que procesen su caso en la Puede encontrar estos formularios de la corte y más i ov/selfhelp/espanol/), en la biblioteca de leyes de su co ntación, pida al secretario de la corte que le dé un form perder el caso por incumplimiento y la corte le podrá que s. Es recomendable que llame a un abogado inmediatai os. Si no puede pagar a un abogado, es posible que cu ma de servicios legales sin fines de lucro. Puede encon w.lawhelpcalifornia.org), en el Centro de Ayuda de las C	response must be in proper legal form if you want the se. You can find these court forms and more lifthelp), your county law library, or the courthouse If you do not file your response on time, you may further warning from the court. you do not know an attorney, you may want to call an legal services from a nonprofit legal services site (www.lawhelpcalifornia.org), the California ' local court or county bar association. 'es legales para presentar una respuesta por escrito ada telefónica no lo protegen. Su respuesta por corte. Es posible que haya un formulario que usted información en el Centro de Ayuda de las Cortes de indado o en la corte que le quede más cerca. Si no ulario de exención de pago de cuotas. Si no presenta uitar su sueldo, dinero y bienes sin más advertencia. mente. Si no conoce a un abogado, puede llamar a un umpla con los requisitos para obtener servicios ntrar estos grupos sin fines de lucro en el sitio web de
(www.courtinfo.ca.gov/selfhelp	o/espanol/) o poniéndose en contacto con la corte o el d	colegio de abogados locales.
(El nombre y dirección de la co San Joaquin Superior Co		STK-CV-UDE-2022-452
180 E Weber Ave. Stockton, CA 95202		
The name, address, and telepi (El nombre, la dirección y el nu Shani O. Zakay, Esa	hone number of plaintiff's attorney, or plaintiff without <i>fumero de teléfono del abogado del demandante, o de</i> SBN:277924 Tel: (619) 255-9047 Fa C - 5440 Morehouse Drive, Suite 3600, San	el demandante que no tiene abogado, es): ax: (858) 404-9203
DATE: JAN 2 4 2022	BRANDON E. RILEY Clerk, by	MIA STIPE , Deputy
(reula)	(ocorotano)	(Adjunto)
(For proof of service of this sui (Para prueba de entrega de es	mmons, use Proof of Service of Summons (form POS ta citatión use el formulario Proof of Service of Sumr	nons, (POS-010)).
[SEAL]	 NOTICE TO THE PERSON SERVED: You are set 1 as an individual defendant. 2 as the person sued under the fictitious national set of the person set of the set of	
	3. on behalf of (specify):	
	under: CCP 416.10 (corporation) CCP 416.20 (defunct corporation CCP 416.40 (association or part other (<i>specify</i>): 4. by personal delivery on (<i>date</i>):	
Form Adopted for Mandatory Use		Page 1 of 1 Code of Civil Procedure §§ 412.20, 465
Judicial Council of California SUM-100 [Rev. January 1, 2004]	SUMMONS	American LegalNet, Inc. [www.USCourtForms.com]

SUM-100

		FILED SUPERIOR COURT
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14	SUPERIOR COURT OF THE	STATE OF CALIFORNIA
15		
16	IN AND FOR THE COUN	9999
17	JESSE GALINDO, an individual, on behalf of	STR-CV-U05-2023- 452 Case No.
	himself, and on behalf of all persons similarly situated.	REPRESENTATIVE ACTION COMPLAINT
18	*	FOR:
19	Plaintiffs,	1. VIOLATIONS OF THE PRIVATE
20	vs.	ATTORNEY GENERAL ACT PURSUANT TO LABOR CODE SECTIONS 2698, et seq.
21	PAQ, INC., DBA FOOD 4 LESS and/or RANCHO SAN MIGUEL MARKETS; and	DEMAND FOR JURY TRIAL
22	DOES 1 through 50, Inclusive;	
23	Defendants.	
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		*
	COM	1 APLAINT

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Plaintiff JESSE GALINDO ("PLAINTIFF") on behalf of the people of the State of California and as "aggrieved employees" acting as a private attorney general under the Labor Code Private Attorney General Action of 2004, § 2699, *et seq.* ("PAGA") only, alleges on information and belief, except for his own acts and knowledge which are based on personal knowledge, the following:

INTRODUCTION

1. PLAINTIFF brings this action against PAQ, INC., dba FOOD 4 LESS and/or RANCHO SAN MIGUEL MARKETS ("DEFENDANT" or "DEFENDANTS") seeking only to recover <u>PAGA</u> <u>civil penalties</u> for himself, and on behalf of all current and former aggrieved employees that worked for DEFENDANTS. PLAINTIFF does <u>not seek to recover anything other than penalties as</u> <u>permitted by California Labor Code § 2699</u>. To the extent that statutory violations are mentioned for wage violations, PLAINTIFF does not seek underlying general and/or special damages for those violations in this action, but simply the civil penalties permitted by California Labor Code § 2699. Notwithstanding, PLAINTIFF is not abandoning his right to pursue his individual claims for, *inter alia*, Defendant's alleged wage violations, and/or general or special damages arising from those violations, and he fully intends to, at a future date, pursue claims for those individual claims and damages.

California has enacted the PAGA to permit an individual to bring an action on behalf of himself and on behalf of others for PAGA penalties *only*, which is the precise and sole nature of this action.

3. Accordingly, PLAINTIFF seeks to obtain all applicable relief for DEFENDANTS' violations under PAGA and solely for the relief as permitted by PAGA – that is, penalties and any other relief the Court deems proper pursuant to the PAGA. Nothing in this complaint should be construed as attempting to obtain any relief that would not be available in a PAGA-only action.

THE PARTIES

4. Defendant PAQ, INC., dba FOOD 4 LESS and/or RANCHO SAN MIGUEL MARKETS
("DEFENDANT") is a California Corporation that at all relevant times mentioned herein conducted
and continues to conduct substantial business in the state of California, county of San Joaquin, City of
Lodi, owning, operating and managing 18 grocery stores throughout the state of California.

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5. The true names and capacities, whether individual, corporate, subsidiary, partnership, associate or otherwise of defendants DOES 1 through 50, inclusive, are presently unknown to PLAINTIFF who therefore sues these defendants by such fictitious names pursuant to Cal. Civ. Proc. Code § 474. PLAINTIFF will seek leave to amend this Complaint to allege the true names and capacities of Does 1 through 50, inclusive, when they are ascertained. PLAINTIFF is informed and believes, and based upon that information and belief allege, that the Defendants named in this Complaint, including DOES 1 through 50, inclusive (hereinafter collectively "DEFENDANTS"), are responsible in some manner for one or more of the events and happenings that proximately caused the injuries and damages hereinafter alleged.
6. The agents, servants and/or employees of the DEFENDANTS and each of them acting on

behalf of the DEFENDANT acted within the course and scope of his, her or its authority as the agent, servant and/or employee of the DEFENDANT, and personally participated in the conduct alleged herein on behalf of the DEFENDANT with respect to the conduct alleged herein. Consequently, the acts of each of the DEFENDANTS are legally attributable to the other and all DEFENDANTS are jointly and severally liable to PLAINTIFF and those similarly situated, for the loss sustained as a proximate result of the conduct of the DEFENDANTS' agents, servants and/or employees.

7. DEFENDANTS were PLAINTIFF's employers or persons acting on behalf of PLAINTIFF's employer, within the meaning of California Labor Code § 558, who violated or caused to be violated, a section of Part 2, Chapter 1 of the California Labor Code or any provision regulating hours and days of work in any order of the Industrial Welfare Commission and, as such, are subject to civil penalties for each underpaid employee, as set forth in Labor Code § 558, at all relevant times.

8. DEFENDANTS were PLAINTIFF's employers or persons acting on behalf of PLAINTIFF's employer either individually or as an officer, agent, or employee of another person, within the meaning of California Labor Code § 1197.1, who paid or caused to be paid to any employee a wage less than the minimum fixed by California state law, and as such, are subject to civil penalties for each underpaid employee.

9. PLAINTIFF was employed by DEFENDANTS at its Stockton and Lodi, California locations, as a non-exempt employee, paid on an hourly basis, entitled overtime pay and legally compliant meal and rest periods from April of 2019 to September of 2021.

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10. PLAINTIFF, and such persons that may be added from time to time who satisfy the requirements and exhaust the administrative procedures under the Private Attorney General Act, bring this Representative Action on behalf of the State of California with respect to himself and all individuals who are or previously were employed by DEFENDANT as non-exempt employees in California (the "AGGRIEVED EMPLOYEES") during the time period of November 16, 2020 until the present (the "PAGA PERIOD").

11. PLAINTIFF, on behalf of himself and all AGGRIEVED EMPLOYEES presently or formerly employed by DEFENDANT during the PAGA PERIOD, brings this representative action pursuant to Labor Code § 2699, *et seq.* seeking penalties for DEFENDANT'S violation of California Labor Code §§ 201, 202, 203, 204, 210, 226.7, 510, 512, 558, 1102.5, 1194, 1197, 1197.1, 1198 1198.5 & 2802, and the applicable Wage Order. Based upon the foregoing, PLAINTIFF and all AGGRIEVED EMPLOYEES are aggrieved employees within the meaning of Labor Code § 2699, *et seq.*

12. 16 The true names and capacities, whether individual, corporate, subsidiary, partnership, 17 associate or otherwise of defendants DOES 1 through 50, inclusive, are presently unknown to PLAINTIFF who therefore sues these Defendants by such fictitious names pursuant to Cal. Civ. Proc. 18 Code § 474. PLAINTIFF will seek leave to amend this Second Amended Complaint to allege the true 19 20 names and capacities of Does 1 through 50, inclusive, when they are ascertained. PLAINTIFF is 21 informed and believes, and based upon that information and belief alleges, that the Defendants named 22 in this Complaint, including DOES 1 through 50, inclusive, are responsible in some manner for one or 23 more of the events and happenings that proximately caused the injuries and damages hereinafter alleged.

13. The agents, servants and/or employees of the Defendants and each of them acting on behalf of the Defendants acted within the course and scope of his, her or its authority as the agent, servant and/or employee of the Defendants, and personally participated in the conduct alleged herein on behalf of the Defendants with respect to the conduct alleged herein. Consequently, the acts of each Defendant are legally attributable to the other Defendants and all Defendants are jointly and severally liable to PLAINTIFF and the other AGGRIEVED EMPLOYEES, for the loss sustained as a proximate result of the conduct of the Defendants' agents, servants and/or employees.

JURISIDICTION AND VENUE

14. This Court has jurisdiction over this Action pursuant to California Code of Civil Procedure, Section 410.10.

15. Venue is proper in this Court pursuant to California Code of Civil Procedure, Sections 395 and 395.5, because DEFENDANT (i) currently maintains and at all relevant times maintained offices and facilities in this County and/or conducts substantial business in this County, and (ii) committed the wrongful conduct herein alleged in this County against AGGRIEVED EMPLOYEES.

THE CONDUCT

16. In violation of the applicable sections of the California Labor Code and the requirements of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANTS as a matter of company policy, practice and procedure, intentionally, knowingly and systematically failed to provide legally complaint meal and rest period, failed to accurately compensate PLAINTIFF and the other AGGRIEVED EMPLOYEES for missed meal and rest periods, failed to pay PLAINTIFF and the other AGGRIEVED EMPLOYEES for all time worked, and failed to issue to PLAINTIFF and the AGGRIEVED EMPLOYEES with accurate itemized wage statements showing, among other things, all applicable hourly rates in effect during the pay periods and the corresponding amount of time worked at each hourly rate. DEFENDANTS' uniform policies and practices are intended to purposefully avoid the accurate and full payment for all time worked as required by California law which allows DEFENDANTS to illegally profit and gain an unfair advantage over competitors who comply with the law. To the extent equitable tolling operates to toll claims by the AGGRIEVED EMPLOYEES against DEFENDANTS, the PAGA PERIOD should be adjusted accordingly.

A. <u>Meal Period Violations</u>

17. Pursuant to the Industrial Welfare Commission Wage Orders, DEFENDANTS were required to pay PLAINTIFF and AGGRIEVED EMPLOYEES for all their time worked, meaning the time during which an employee is subject to the control of an employer, including all the time the employee is suffered or permitted to work. From time-to-time during the PAGA PERIOD, as a result

of their overburdened work requirements and inadequate staffing, DEFENDANTS required PLAINTIFF and AGGRIEVED EMPLOYEES to work without paying them for all the time they were under DEFENDANTS' control. Specifically, DEFENDANTS required PLAINTIFF to work while clocked out during what was supposed to be PLAINTIFF's off-duty meal break. PLAINTIFF was from time-to-time interrupted by work assignments while clocked out for what should have been PLAINTIFF's off-duty meal break. As a result, the PLAINTIFF and other AGGRIEVED EMPLOYEES forfeited minimum wage and overtime wages by regularly working without their time being accurately recorded and without compensation at the applicable minimum wage and overtime rates. DEFENDANTS' uniform policy and practice not to pay PLAINTIFF and other AGGRIEVED EMPLOYEES for all time worked is evidenced by DEFENDANTS' business records.

18. From time-to-time during the PAGA PERIOD, as a result of their rigorous work schedules and inadequate staffing, PLAINTIFF and other AGGRIEVED EMPLOYEES were from time-to-time unable to take thirty (30) minute off duty meal breaks and were not fully relieved of duty for their meal periods. PLAINTIFF and other AGGRIEVED EMPLOYEES were required from time-to-time to perform work as ordered by DEFENDANTS for more than five (5) hours during some shifts without receiving a meal break. Further, DEFENDANTS from time to time failed to provide PLAINTIFF and AGGRIEVED EMPLOYEES with a second off-duty meal period for some workdays in which these employees were required by DEFENDANTS to work ten (10) hours of work from time to time. The nature of the work performed by the PLAINTIFF and other AGGRIEVED EMPLOYEES does not qualify for limited and narrowly construed "on-duty" meal period exception. PLAINTIFF and other AGGRIEVED EMPLOYEES therefore forfeited meal breaks without additional compensation and in accordance with DEFENDANTS' strict corporate policy and practice.

B. <u>Rest Period Violations</u>

19. Pursuant to the Industrial Welfare Commission Wage Orders and the California Labor Codes, an employer shall authorize ad permit all employees to take a rest periods, which so far as practical shall be in the middle of each work period. Generally, an employer must provide ten (10) minutes of paid rest for every four hours or major fraction thereof. If an employer fails to provide an

employee a rest period, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of compensation for each workday that the rest period is not provided.

20. From time-to-time during the PAGA PERIOD, as a result of their overburdened work requirements and inadequate staffing, PLAINTIFF and other AGGRIEVED EMPLOYEES were also required from time-to-time to work in excess of four (4) hours without being provided duty-free ten (10) minute rest periods. Further, these employees were denied their first duty-free rest periods of at least ten (10) minutes for some shifts worked of at least two (2) to four (4) hours from time to time, a first and second rest period of at least ten (10) minutes for some shifts worked of at least two (2) to four (4) hours from time to time, a first and second rest period of at least ten (10) minutes for some shifts worked of at least ten (10) minutes for some shifts worked of ten (10) hours or more from time-to-time. When they were provided with rest breaks, PLAINTIFF and other AGGRIEVED EMPLOYEES were also not provided with one-hour wages in lieu thereof. As a result of their rigorous work schedules, Plaintiff and other AGGRIEVED EMPLOYEES were periods by DEFENDANT and DEFENDANT'S managers.

C.

Labor Code Section 2802 Violations

21. DEFENDANTS as a matter of corporate policy, practice and procedure, intentionally, knowingly and systematically failed to reimburse and indemnify the PLAINTIFF and the other AGGRIEVED EMPLOYEES for required business expenses incurred by the PLAINTIFF and other AGGRIEVED EMPLOYEES in direct consequence of discharging their duties on behalf of DEFENDANTS. Under California Labor Code Section 2802, employers are required to indemnify employees for all expenses incurred in the course and scope of their employment. Cal. Lab. Code § 2802 expressly states that "an employer shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer, even though unlawful, unless the employee, at the time of obeying the directions, believed them to be unlawful."

27 22. In the course of their employment, PLAINTIFF and other AGGRIEVED EMPLOYEES
28 as a business expense, were required by DEFENDANTS to purchase their own tools as a result of and

in furtherance of their job duties as employees for DEFENDANTS but were not reimbursed or indemnified by DEFENDANTS for the cost associated with the purchase of their own tools for DEFENDANTS' benefit. Specifically, PLAINTIFF was required by DEFENDANTS to use his personal tools in order to perform his duties. As a result, in the course of their employment with DEFENDANTS the PLAINTIFF and other AGGRIEVED EMPLOYEES incurred unreimbursed business expenses which included, but were not limited to, costs related to the purchase of their own tools, all on behalf of and for the benefit of DEFENDANTS.

D. <u>Wage Statement Violations</u>

23. California Labor Code Section 226 requires an employer to furnish its employees an accurate itemized statement in writing showing (1) gross wages earned, (2) total hours worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) all deductions, (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the employee and only the last four digits of the employee's social security number or an employee identification number other than a social security number, (8) the name and address of the legal entity that is the employer and, (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee.

24. From time to time during the PAGA PERIOD, when PLAINTIFF and other AGGRIEVED EMPLOYEES missed meal and rest breaks, or were paid inaccurate missed meal and rest period premiums, or were paid overtime in the same pay period where they earned a non-discretionary incentive award, DEFENDANTS also failed to provide PLAINTIFF and the other AGGRIEVED EMPLOYEES with complete and accurate wage statements which failed to show, among other things, all applicable hourly rates in effect during the pay period and the corresponding amount of time worked at each hourly rate, correct rates of pay for penalty payments or missed meal and rest periods, and the name and address of the legal entity that is the employer of PLAINTIFF and the other AGGRIEVED EMPLOYEES.

25. Additionally, from time-to-time during the PAGA PERIOD, DEFENDANTS violatedCalifornia Labor Code Section 226(a)(2) by failing to provide an accurate amount of total hours workedby Plaintiff and other AGGRIEVED EMPLOYEES. Specifically, DEFENDANTS included items,

including but not limited to "Sick Pay" to the total hours worked. However, sick pay is not considered total hours worked for the purposes of California Labor Code Section 226(a)(2).

26. As a result, DEFENDANTS issued PLAINTIFF and the other AGGRIEVED EMPLOYEES with wage statements that violate Cal. Lab. Code § 226.

E. Off-the-Clock Work Resulting in Minimum Wage and Overtime Violations

27. During the PAGA PERIOD, from time-to-time DEFENDANTS failed and continue to fail to accurately pay PLAINTIFF and the other AGGRIEVED EMPLOYEES for all hours worked. Specifically, DEFENDANT from time-to-time required PLAINTIFF and the other AGGRIEVED EMPLOYEES to perform off-the-clock work. Notwithstanding, from time-to-time DEFENDANTS failed to pay PLAINTIFF and other AGGRIEVED EMPLOYEES necessary wages for performing work at DEFENDANTS' direction, request and benefit, while off-the clock pre-shift, post-shift, on days off and during meal periods.

28. During the PAGA PERIOD, from time-to-time DEFENDANTS required PLAINTIFF and other AGGRIEVED EMPLOYEES to perform pre-shift work, including but not limited to, arriving approximately 30 minutes before his shift was supposed to start to prepare his station for the start of his shift. In order to prepare his station, Plaintiff had to put on his apron and food handling gear, set the trash cans, set up the machines needed to process the meats including blades and saws, and cleaning his station all prior to the start of his shift.

During the PAGA PERIOD, from time-to-time DEFENDANTS required PLAINTIFF and
 other AGGRIEVED EMPLOYEES to perform post-shift work. Defendant would schedule Plaintiff and
 other AGGRIEVED EMPLOYEES 7.5 hour shifts to avoid paying their employees overtime. However,
 when their shifts ended, PLAINTIFF and other AGGRIEVED EMPLOYEES would be asked to stay
 after clocking out and assist the remaining employees with their job duties.

30. DEFENDANTS directed and directly benefited from the uncompensated off-the-clock work performed by PLAINTIFF and the other AGGRIEVED EMPLOYEES.

31. DEFENDANTS controlled the work schedules, duties, protocols, applications, assignments and employment conditions of PLAINTIFF and the other AGGRIEVED EMPLOYEES.

32. DEFENDANTS were able to track the amount of time PLAINTIFF and the other AGGRIEVED EMPLOYEES spent working; however, DEFENDANTS failed to document, track, or pay PLAINTIFF and the other AGGRIEVED EMPLOYEES all wages earned and owed for all the work they performed, including off-the-clock work.

33. PLAINTIFF and the other AGGRIEVED EMPLOYEES were non-exempt employees, subject to the requirements of the California Labor Code.

34. DEFENDANTS' policies and practices deprived PLAINTIFF and the other AGGRIEVED EMPLOYEES of all minimum, regular and overtime wages owed for the off-the-clock work activities and their required meal periods. Because PLAINTIFF and the other AGGRIEVED EMPLOYEES typically worked over 40 hours in a workweek, and more than eight (8) hours per day, DEFENDANTS' policies and practices also deprived them of overtime pay.

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35. DEFENDANTS knew or should have known that PLAINTIFF and the other AGGRIEVED EMPLOYEES off-the-clock work was compensable under the law.

36. As a result, PLAINTIFF and the other AGGRIEVED EMPLOYEES forfeited wages due
them for all hours worked at DEFENDANTS' direction, control and benefit for the time spent answering
work related questions on days off, outside of work hours, pre-shift, post-shift and during meal
periods. DEFENDANTS' uniform policy and practice to not pay PLAINTIFF and the AGGRIEVED
EMPLOYEES wages for all hours worked in accordance with applicable law is evidenced by
DEFENDANTS' business records.

F. <u>Regular Rate Violation – Overtime, Double Time, Meal and Rest Period Premiums, and</u> <u>Sick Pay</u>

37. From time-to-time during the PAGA PERIOD, DEFENDANTS failed and continue to fail
to accurately calculate and pay PLAINTIFF and the AGGRIEVED EMPLOYEES for their overtime
hours worked, meal and rest period premiums, and sick pay. As a result, PLAINTIFF and the
AGGRIEVED EMPLOYEES members forfeited wages due them for working overtime without
compensation at the correct overtime rates, meal and rest period premiums, and sick pay rates.
DEFENDANTS' uniform policy and practice to not pay the AGGRIEVED EMPLOYEES the correct

rate for all overtime worked, meal and rest period premiums, and sick pay in accordance with applicable law is evidenced by DEFENDANTS' business records.

38. State law provides that employees must be paid overtime at one-and-one-half times their "regular rate of pay." PLAINTIFF and other AGGRIEVED EMPLOYEES were compensated at an hourly rate plus incentive pay that was tied to specific elements of an employee's performance.

The second component of PLAINTIFF'S and other AGGRIEVED EMPLOYEES' 39. compensation was DEFENDANTS' non-discretionary incentive program that paid PLAINTIFF and other AGGRIEVED EMPLOYEES incentive wages based on their performance for DEFENDANTS. The non-discretionary bonus program provided all employees paid on an hourly basis with bonus and/or 10 commission compensation when the employees met the various performance goals set by DEFENDANTS. 11

40. 12 However, from-time-to-time, when calculating the regular rate of pay, in those pay periods 13 where PLAINTIFF and other AGGRIEVED EMPLOYEES worked overtime, were paid meal and rest 14 period premium payments, and/or paid sick pay, and earned non-discretionary bonus, DEFENDANTS 15 failed to accurately include the non-discretionary bonus compensation as part of the employees' "regular 16 rate of pay" and/or calculated all hours worked rather than just all non-overtime hours worked. 17 Management and supervisors described the incentive/bonus program to potential and new employees as part of the compensation package. As a matter of law, the incentive compensation received by 18 PLAINTIFF and other AGGRIEVED EMPLOYEES must be included in the "regular rate of pay." The 19 20 failure to do so has resulted in a systematic underpayment of overtime compensation, meal and rest 21 period premiums, and sick pay to PLAINTIFF and other AGGRIEVED EMPLOYEES by 22 DEFENDANTS. Specifically, California Labor Code Section 246 mandates that paid sick time for non-23 employees shall be calculated in the same manner as the regular rate of pay for the workweek in which 24 the non-exempt employee uses paid sick time, whether or not the employee actually works overtime in 25 that workweek. DEFENDANTS' conduct, as articulated herein, by failing to include the incentive compensation as part of the "regular rate of pay" for purposes of sick pay compensation was in violation 26 27 of Cal. Lab. Code § 246.

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1	41. In violation of the applicable sections of the California Labor Code and the requirements	
2	of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANTS as a matter of company	
3	policy, practice and procedure, intentionally and knowingly failed to compensate PLAINTIFF and the	
4	other AGGRIEVED EMPLOYEES at the correct rate of pay for all overtime worked, meal and rest	
5	period premiums, and sick pay. This uniform policy and practice of DEFENDANTS is intended to	
6	purposefully avoid the payment of the correct overtime compensation, meal and rest period premiums,	
7	and sick pay as required by California law which allowed DEFENDANTS to illegally profit and gain	
8	an unfair advantage over competitors who complied with the law. To the extent equitable tolling	
9	operates to toll claims by the AGGRIEVED EMPLOYEES against DEFENDANTS, the PAGA	
10	PERIOD should be adjusted accordingly	
11	FIRST CAUSE OF ACTION	
12	VIOLATION OF THE PRIVATE ATTORNEYS GENERAL ACT	
13	[Cal. Lab. Code §§ 2698 et seq.]	
14	(Alleged by PLAINTIFF against all Defendants)	
15	42. PLAINTIFF realleges and incorporate by this reference, as though fully set forth herein, the	
16	prior paragraphs of this Complaint.	
17	43. PAGA is a mechanism by which the State of California itself can enforce state labor laws	
18	through the employee suing under the PAGA who does so as the proxy or agent of the state's labor law	
19	enforcement agencies. An action to recover civil penalties under PAGA is fundamentally a law	
20	enforcement action designed to protect the public and not to benefit private parties. The purpose of	
21	the PAGA is not to recover damages or restitution, but to create a means of "deputizing" citizens as	
22	private attorneys general to enforce the Labor Code. In enacting PAGA, the California Legislature	
23	specified that "it was in the public interest to allow aggrieved employees, acting as private attorneys	
24	general to recover civil penalties for Labor Code violations" (Stats. 2003, ch. 906, § 1). Accordingly,	
25	PAGA claims cannot be subject to arbitration.	
26	44. PLAINTIFF, and such persons that may be added from time to time who satisfy the	
27	requirements and exhaust the administrative procedures under the Private Attorney General Act, bring	
28	this Representative Action on behalf of the State of California with respect to himself and all individuals	
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who are or previously were employed by DEFENDANT as non-exempt employees in California during the time period of November 16, 2020 until the present (the "AGGRIEVED EMPLOYEES").

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45. On November 16, 2021, PLAINTIFF gave written notice by certified mail to the Labor and Workforce Development Agency (the "Agency") and the employer of the specific provisions of this code alleged to have been violated as required by Labor Code § 2699.3. See Exhibit #1, attached hereto and incorporated by this reference herein. The statutory waiting period for PLAINTIFF to add these allegations to the Complaint has expired. As a result, pursuant to Section 2699.3, PLAINTIFF may now commence a representative civil action under PAGA pursuant to Section 2699 as the proxy of the State of California with respect to all AGGRIEVED EMPLOYEES as herein defined.

10 The policies, acts and practices heretofore described were and are an unlawful business 46. 11 act or practice because Defendant (a) failed to pay PLAINTIFF and other AGGRIEVED EMPLOYEES 12 minimum wages and overtime wages, (b) failed to provide PLAINTIFFS and other AGGRIEVED 13 EMPLOYEES legally required meal and rest breaks, (c) failed to provide accurate itemized wage statements, and (d) failed to reimburse for mandatory expenses, all in violation of the applicable Labor 14 15 Code sections listed in Labor Code §2699.5, including but not limited to Labor Code §§ 201, 202, 203, 204, 210, 226.7, 510, 512, 558, 1102.5, 1194, 1197, 1197.1, 1198 1198.5 & 2802, and the applicable 16 17 Industrial Wage Order(s), and thereby gives rise to statutory penalties as a result of such conduct. 18 PLAINTIFF hereby seeks recovery of civil penalties as prescribed by the Labor Code Private Attorney 19 General Act of 2004 as the representative of the State of California for the illegal conduct perpetrated 20 on PLAINTIFF and the other AGGRIEVED EMPLOYEES.

21 Some or all of the conduct and violations alleged herein occurred during the PAGA 47. 22 PERIOD. To the extent that any of the conduct and violations alleged herein did not affect PLAINTIFF 23 during the PAGA PERIOD, PLAINTIFF seeks penalties for those violations that affected other 24 AGGRIEVED EMPLOYEES. (Carrington v. Starbucks Corp. (2018) 30 Cal.App.5th 504, 519; See 25 also Huff v. Securitas Security Services USA, Inc. (2018) 23 Cal. App. 5th 745, 751 ["PAGA allows an 26 "aggrieved employee"—a person affected by at least one Labor Code violation committed by an 27 employer-to pursue penalties for all the Labor Code violations committed by that employer."], 28 Emphasis added, reh'g denied (June 13, 2018).)

1	PRAYER FOR RELIEF	
2	WHEREFORE, PLAINTIFF prays for judgment against each DEFENDANTS, jointly and	
3	severally, as follows:	
4	1. On behalf of the State of California and with respect to all AGGRIEVED EMPLOYEES:	
5	a. Recovery of civil penalties as prescribed by the Labor Code Private Attorneys General	
6	Act of 2004; and	
7	b. An award of penalties, attorneys' fees and costs of suit, as allowable under the law.	
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9	Dated: January 21, 2022Respectfully Submitted, JCL LAW FIRM, APC	
10		
11	By: to	
12	Jean-Claude Lapuyade Attorneys for PLAINTIFF	
13		
14	DEMAND FOR JURY TRIAL	
15	PLAINTIFF demands a jury trial on all issues triable to a jury.	
16		
17	Dated: January 21, 2022 Respectfully Submitted,	
18	JCL LAW FIRM, APC	
19	10	
20	By: Jean-Claude Lapuyade	
21	Attorneys for PLAINTIFF	
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23		
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28	14	
	COMPLAINT	

EXHIBIT 1



5440 Morehouse Drive, Suite 3600 San Diego, CA 92121 Tel: 619-599-8292 Fax: 619-599-8291 Toll Free: 1-888-498-6999 <u>www.jcl-lawfirm.com</u> Jean-Claude Lapuyade, Esq.

jlapuyade@jcl-lawfirm.com

November 16, 2021

Via Online Filing to LWDA and Certified Mail to Defendant Labor and Workforce Development Agency Online Filing

PAQ, INC. c/o Michael Molinar 8014 Lower Sacramento Rd., Suite I Stockton, CA 95210 Sent Via Certified Mail & Return Receipt No. 7021 0350 0000 8465 3370

Re: <u>Notice of Violations of California Labor Code Sections 201, 201.3, 202, 203, 204, 210, 218.5, 218.6, 226, 226.2, 226.3, 226.7, 246, 510, 512, 558, 1174(d), 1174.5, 1194, 1197, 1197.1, 1197.1, 1197.14, 1198, 1199, 2802, and 2804, Violation of Applicable Industrial Welfare Commission Wage Order(s), and Pursuant to California Labor Code Section 2699.5</u>

Dear Sir/Madam:

This office represents JESSE GALINDO ("Plaintiff") and other aggrieved employees in a proposed lawsuit action against PAQ, INC., dba FOOD 4 LESS and/or RANCHO SAN MIGUEL MARKETS ("Defendant"). This office intends to file the enclosed PAGA Action Complaint on behalf of Plaintiff and other aggrieved employees. The purpose of this correspondence is to provide the Labor and Workforce Development Agency with notice of alleged violations of the California Labor Code and certain facts and theories in support of the alleged violations in accordance with Labor Code section 2699.3.

Plaintiff was employed by Defendant in California from April of 2019 to September of 2021. Plaintiff was paid on an hourly basis and entitled to legally required meal and rest periods. At all times during his employment, Defendant failed to, among other things, provide Plaintiff, and other aggrieved employees, with all legally mandated off-duty meal and rest periods.

As a consequence, Plaintiff contends that Defendant failed to fully compensate him and other aggrieved employees, for all earned wages and failed to provide California-compliant meal and rest breaks and accurate wage statements. Accordingly, Plaintiff contends that Defendant's conduct violated Labor Code sections §§ 201, 201.3, 202, 203, 204, 210, 218.5, 218.6, 226, 226.2, 226.3, 226.7, 246, 510, 512, 558, 1174(d), 1174.5, 1194, 1197, 1197.1, 1197.14, 1198, 1199, 2802, 2804, and applicable wage orders, and is therefore actionable pursuant to section 2698 *et seq*.

Plaintiff seeks to represent a group of aggrieved employees defined as all nonexempt and exempt employees who worked for Defendant during the relevant claim period. A true and correct copy of the proposed Complaint for by Plaintiff against Defendants is attached hereto. The Complaint (i) identifies the alleged violations, (ii) details the facts and theories which support the alleged violations, (iii) details the specific work performed by Plaintiff, (iv) sets forth the people/entities, dates, classifications, violations, events, and actions which are at issue to the extent known to the Plaintiff, and (v) sets forth the illegal practices used by Defendant. Plaintiff therefore incorporates the allegations of the attached Complaint into this letter as if fully set forth herein.

To the extent that entities and/or individuals are named and charged with violations of the Labor Code—making them liable on an individual basis as permitted by numerous Labor Code Sections including, but not limited to 558, 558.1, and 1197.1—Plaintiff reserves any and all rights to add, substitute, or change the name of employer entities and/or individuals responsible for the violations at issue.

Any further amendments and changes to this notice shall relate back to the date of this notice. Consequently, Defendant is on notice that Plaintiff continues his investigation, with the full intent to amend and/or change this notice, to add any undiscovered violations of any of the provisions of the California Labor Code—to the extent that are applicable to this case—and to change and/or add the identities of any entities and/or individuals responsible for the violations contained herein.

If the agency needs any further information, please do not hesitate to ask. The lawsuit consists of other aggrieved employees. As counsel, our intention is to vigorously prosecute the claims as alleged in the Complaint, and to procure civil penalties as provided by the Private Attorney General Act of 2004 on behalf of Plaintiff and all aggrieved California employees.

Your earliest response to this notice is appreciated. If you have any questions or concerns, please do not hesitate to contact me at the above number and address.

Very truly yours, JCL LAW FIRM, APC

Jean-Claude Lapuyade, Esq.

Enclosure (1)

1 2 3 4 5 6 7 8 9 10 11	JCL LAW FIRM, APC Jean-Claude Lapuyade (State Bar #248676) Eduardo Garcia (State Bar #290572) 5440 Morehouse Drive, Suite 3600 San Diego, CA 92121 Telephone: (619) 599-8292 Facsimile: (619) 599-8291 jlapuyade@jcl-lawfirm.com egarcia@jcl-lawfirm.com egarcia@jcl-lawfirm.com ZAKAY LAW GROUP, APLC Shani O. Zakay (State Bar #277924) Jackland K. Hom (State Bar #327243) 5440 Morehouse Drive, Suite 3600 San Diego, CA 92121 Telephone: (619) 255-9047 Facsimile: (858) 404-9203 shani@zakaylaw.com jackland@zakaylaw.com	
12	Attorneys for Plaintiff JESSE GALINDO	
13	SUPERIOR COURT OF THE	STATE OF CALIFORNIA
14	IN AND FOR THE COUN	
15	IN AND FOR THE COUN	II OF SAN JUAQUIN
16 17	JESSE GALINDO, an individual, on behalf of himself, and on behalf of all persons similarly situated, Plaintiffs,	Case No. REPRESENTATIVE ACTION COMPLAINT FOR:
18 10	VS.	1. VIOLATIONS OF THE PRIVATE ATTORNEY GENERAL ACT PURSUANT
19 20	PAQ, INC., DBA FOOD 4 LESS and/or	TO LABOR CODE SECTIONS 2698, et seq.
20 21	RANCHO SAN MIGUEL MARKETS; and DOES 1 through 50, Inclusive;	DEMAND FOR JURY TRIAL
22	Defendants.	
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Plaintiff JESSE GALINDO ("PLAINTIFF") on behalf of the people of the State of California and as "aggrieved employees" acting as a private attorney general under the Labor Code Private Attorney General Action of 2004, § 2699, *et seq.* ("PAGA") only, alleges on information and belief, except for his own acts and knowledge which are based on personal knowledge, the following:

INTRODUCTION

1. PLAINTIFF brings this action against PAQ, INC., dba FOOD 4 LESS and/or RANCHO SAN MIGUEL MARKETS ("DEFENDANT" or "DEFENDANTS") seeking only to recover <u>PAGA</u> <u>civil penalties</u> for himself, and on behalf of all current and former aggrieved employees that worked for DEFENDANTS. PLAINTIFF does <u>not seek to recover anything other than penalties as</u> <u>permitted by California Labor Code § 2699</u>. To the extent that statutory violations are mentioned for wage violations, PLAINTIFF does not seek underlying general and/or special damages for those violations in this action, but simply the civil penalties permitted by California Labor Code § 2699. Notwithstanding, PLAINTIFF is not abandoning his right to pursue his individual claims for, *inter alia*, Defendant's alleged wage violations, and/or general or special damages arising from those violations, and he fully intends to, at a future date, pursue claims for those individual claims and damages.

16 2. California has enacted the PAGA to permit an individual to bring an action on behalf of
17 himself and on behalf of others for PAGA penalties *only*, which is the precise and sole nature of this
18 action.

3. Accordingly, PLAINTIFF seeks to obtain all applicable relief for DEFENDANTS' violations under PAGA and solely for the relief as permitted by PAGA – that is, penalties and any other relief the Court deems proper pursuant to the PAGA. Nothing in this complaint should be construed as attempting to obtain any relief that would not be available in a PAGA-only action.

THE PARTIES

4. Defendant PAQ, INC., dba FOOD 4 LESS and/or RANCHO SAN MIGUEL MARKETS
("DEFENDANT") is a California Corporation that at all relevant times mentioned herein conducted
and continues to conduct substantial business in the state of California, county of San Joaquin, City of
Lodi, owning, operating and managing 18 grocery stores throughout the state of California.

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5. The true names and capacities, whether individual, corporate, subsidiary, partnership, associate or otherwise of defendants DOES 1 through 50, inclusive, are presently unknown to PLAINTIFF who therefore sues these defendants by such fictitious names pursuant to Cal. Civ. Proc. Code § 474. PLAINTIFF will seek leave to amend this Complaint to allege the true names and capacities of Does 1 through 50, inclusive, when they are ascertained. PLAINTIFF is informed and believes, and based upon that information and belief allege, that the Defendants named in this Complaint, including DOES 1 through 50, inclusive (hereinafter collectively "DEFENDANTS"), are responsible in some manner for one or more of the events and happenings that proximately caused the injuries and damages hereinafter alleged.

6. The agents, servants and/or employees of the DEFENDANTS and each of them acting on behalf of the DEFENDANT acted within the course and scope of his, her or its authority as the agent, servant and/or employee of the DEFENDANT, and personally participated in the conduct alleged herein on behalf of the DEFENDANT with respect to the conduct alleged herein. Consequently, the acts of each of the DEFENDANTS are legally attributable to the other and all DEFENDANTS are jointly and severally liable to PLAINTIFF and those similarly situated, for the loss sustained as a proximate result of the conduct of the DEFENDANTS' agents, servants and/or employees.

7. DEFENDANTS were PLAINTIFF's employers or persons acting on behalf of PLAINTIFF's employer, within the meaning of California Labor Code § 558, who violated or caused to be violated, a section of Part 2, Chapter 1 of the California Labor Code or any provision regulating hours and days of work in any order of the Industrial Welfare Commission and, as such, are subject to civil penalties for each underpaid employee, as set forth in Labor Code § 558, at all relevant times.

8. DEFENDANTS were PLAINTIFF's employers or persons acting on behalf of PLAINTIFF's employer either individually or as an officer, agent, or employee of another person, within the meaning of California Labor Code § 1197.1, who paid or caused to be paid to any employee a wage less than the minimum fixed by California state law, and as such, are subject to civil penalties for each underpaid employee.

9. PLAINTIFF was employed by DEFENDANTS at its Stockton and Lodi, California locations, as a non-exempt employee, paid on an hourly basis, entitled overtime pay and legally compliant meal and rest periods from April of 2019 to September of 2021.

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10. PLAINTIFF, and such persons that may be added from time to time who satisfy the requirements and exhaust the administrative procedures under the Private Attorney General Act, bring this Representative Action on behalf of the State of California with respect to himself and all individuals who are or previously were employed by DEFENDANT as non-exempt employees in California (the "AGGRIEVED EMPLOYEES") during the time period of November 16, 2020 until the present (the "PAGA PERIOD").

11. PLAINTIFF, on behalf of himself and all AGGRIEVED EMPLOYEES presently or
 formerly employed by DEFENDANT during the PAGA PERIOD, brings this representative action
 pursuant to Labor Code § 2699, *et seq.* seeking penalties for DEFENDANT'S violation of California
 Labor Code §§ 201, 202, 203, 204, 210, 226.7, 510, 512, 558, 1102.5, 1194, 1197, 1197.1, 1198 1198.5
 & 2802, and the applicable Wage Order. Based upon the foregoing, PLAINTIFF and all AGGRIEVED
 EMPLOYEES are aggrieved employees within the meaning of Labor Code § 2699, *et seq.*

The true names and capacities, whether individual, corporate, subsidiary, partnership, 16 12. 17 associate or otherwise of defendants DOES 1 through 50, inclusive, are presently unknown to 18 PLAINTIFF who therefore sues these Defendants by such fictitious names pursuant to Cal. Civ. Proc. 19 Code § 474. PLAINTIFF will seek leave to amend this Second Amended Complaint to allege the true 20 names and capacities of Does 1 through 50, inclusive, when they are ascertained. PLAINTIFF is 21 informed and believes, and based upon that information and belief alleges, that the Defendants named 22 in this Complaint, including DOES 1 through 50, inclusive, are responsible in some manner for one or 23 more of the events and happenings that proximately caused the injuries and damages hereinafter alleged.

13. The agents, servants and/or employees of the Defendants and each of them acting on behalf of the Defendants acted within the course and scope of his, her or its authority as the agent, servant and/or employee of the Defendants, and personally participated in the conduct alleged herein on behalf of the Defendants with respect to the conduct alleged herein. Consequently, the acts of each Defendant are legally attributable to the other Defendants and all Defendants are jointly and severally

liable to PLAINTIFF and the other AGGRIEVED EMPLOYEES, for the loss sustained as a proximate result of the conduct of the Defendants' agents, servants and/or employees.

JURISIDICTION AND VENUE

14. This Court has jurisdiction over this Action pursuant to California Code of Civil Procedure, Section 410.10.

15. Venue is proper in this Court pursuant to California Code of Civil Procedure, Sections 395 and 395.5, because DEFENDANT (i) currently maintains and at all relevant times maintained offices and facilities in this County and/or conducts substantial business in this County, and (ii) committed the wrongful conduct herein alleged in this County against AGGRIEVED EMPLOYEES.

THE CONDUCT

16. In violation of the applicable sections of the California Labor Code and the requirements of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANTS as a matter of company policy, practice and procedure, intentionally, knowingly and systematically failed to provide legally complaint meal and rest period, failed to accurately compensate PLAINTIFF and the other AGGRIEVED EMPLOYEES for missed meal and rest periods, failed to pay PLAINTIFF and the other AGGRIEVED EMPLOYEES for all time worked, and failed to issue to PLAINTIFF and the AGGRIEVED EMPLOYEES with accurate itemized wage statements showing, among other things, all applicable hourly rates in effect during the pay periods and the corresponding amount of time worked at each hourly rate. DEFENDANTS' uniform policies and practices are intended to purposefully avoid the accurate and full payment for all time worked as required by California law which allows DEFENDANTS to illegally profit and gain an unfair advantage over competitors who comply with the law. To the extent equitable tolling operates to toll claims by the AGGRIEVED EMPLOYEES against DEFENDANTS, the PAGA PERIOD should be adjusted accordingly.

A. **Meal Period Violations**

17. Pursuant to the Industrial Welfare Commission Wage Orders, DEFENDANTS were required to pay PLAINTIFF and AGGRIEVED EMPLOYEES for all their time worked, meaning the time during which an employee is subject to the control of an employer, including all the time the employee is suffered or permitted to work. From time-to-time during the PAGA PERIOD, as a result

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of their overburdened work requirements and inadequate staffing, DEFENDANTS required PLAINTIFF and AGGRIEVED EMPLOYEES to work without paying them for all the time they were under DEFENDANTS' control. Specifically, DEFENDANTS required PLAINTIFF to work while clocked out during what was supposed to be PLAINTIFF's off-duty meal break. PLAINTIFF was from time-to-time interrupted by work assignments while clocked out for what should have been PLAINTIFF's off-duty meal break. As a result, the PLAINTIFF and other AGGRIEVED EMPLOYEES forfeited minimum wage and overtime wages by regularly working without their time being accurately recorded and without compensation at the applicable minimum wage and overtime rates. DEFENDANTS' uniform policy and practice not to pay PLAINTIFF and other AGGRIEVED EMPLOYEES for all time worked is evidenced by DEFENDANTS' business records.

18. From time-to-time during the PAGA PERIOD, as a result of their rigorous work schedules and inadequate staffing, PLAINTIFF and other AGGRIEVED EMPLOYEES were from time-to-time unable to take thirty (30) minute off duty meal breaks and were not fully relieved of duty for their meal periods. PLAINTIFF and other AGGRIEVED EMPLOYEES were required from time-to-time to perform work as ordered by DEFENDANTS for more than five (5) hours during some shifts without receiving a meal break. Further, DEFENDANTS from time to time failed to provide PLAINTIFF and AGGRIEVED EMPLOYEES with a second off-duty meal period for some workdays in which these employees were required by DEFENDANTS to work ten (10) hours of work from time to time. The nature of the work performed by the PLAINTIFF and other AGGRIEVED EMPLOYEES does not qualify for limited and narrowly construed "on-duty" meal period exception. PLAINTIFF and other AGGRIEVED EMPLOYEES therefore forfeited meal breaks without additional compensation and in accordance with DEFENDANTS' strict corporate policy and practice.

B. <u>Rest Period Violations</u>

19. Pursuant to the Industrial Welfare Commission Wage Orders and the California Labor Codes, an employer shall authorize ad permit all employees to take a rest periods, which so far as practical shall be in the middle of each work period. Generally, an employer must provide ten (10) minutes of paid rest for every four hours or major fraction thereof. If an employer fails to provide an

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employee a rest period, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of compensation for each workday that the rest period is not provided.

20. From time-to-time during the PAGA PERIOD, as a result of their overburdened work requirements and inadequate staffing, PLAINTIFF and other AGGRIEVED EMPLOYEES were also required from time-to-time to work in excess of four (4) hours without being provided duty-free ten (10) minute rest periods. Further, these employees were denied their first duty-free rest periods of at least ten (10) minutes for some shifts worked of at least two (2) to four (4) hours from time to time, a first and second rest period of at least ten (10) minutes for some shifts worked of at least two (2) to four (4) hours from time to time, a first and second rest period of at least ten (10) minutes for some shifts worked of between six (6) and eight (8) hours from time to time, and a first, second and third rest period of at least ten (10) minutes for some shifts worked of ten (10) hours or more from time-to-time. When they were provided with rest breaks, PLAINTIFF and other AGGRIEVED EMPLOYEES were also not provided with one-hour wages in lieu thereof. As a result of their rigorous work schedules, Plaintiff and other AGGRIEVED EMPLOYEES were periods by DEFENDANT and DEFENDANT'S managers.

C. La

Labor Code Section 2802 Violations

21. DEFENDANTS as a matter of corporate policy, practice and procedure, intentionally, knowingly and systematically failed to reimburse and indemnify the PLAINTIFF and the other AGGRIEVED EMPLOYEES for required business expenses incurred by the PLAINTIFF and other AGGRIEVED EMPLOYEES in direct consequence of discharging their duties on behalf of DEFENDANTS. Under California Labor Code Section 2802, employers are required to indemnify employees for all expenses incurred in the course and scope of their employment. Cal. Lab. Code § 2802 expressly states that "an employer shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer, even though unlawful, unless the employee, at the time of obeying the directions, believed them to be unlawful."

22. In the course of their employment, PLAINTIFF and other AGGRIEVED EMPLOYEES as a business expense, were required by DEFENDANTS to purchase their own tools as a result of and

in furtherance of their job duties as employees for DEFENDANTS but were not reimbursed or indemnified by DEFENDANTS for the cost associated with the purchase of their own tools for DEFENDANTS' benefit. Specifically, PLAINTIFF was required by DEFENDANTS to use his personal tools in order to perform his duties. As a result, in the course of their employment with DEFENDANTS the PLAINTIFF and other AGGRIEVED EMPLOYEES incurred unreimbursed business expenses which included, but were not limited to, costs related to the purchase of their own tools, all on behalf of and for the benefit of DEFENDANTS.

D. Wage Statement Violations

23. California Labor Code Section 226 requires an employer to furnish its employees an accurate itemized statement in writing showing (1) gross wages earned, (2) total hours worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) all deductions, (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name of the employee and only the last four digits of the employee's social security number or an employee identification number other than a social security number, (8) the name and address of the legal entity that is the employer and, (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee.

24. From time to time during the PAGA PERIOD, when PLAINTIFF and other AGGRIEVED EMPLOYEES missed meal and rest breaks, or were paid inaccurate missed meal and rest period premiums, or were paid overtime in the same pay period where they earned a non-discretionary incentive award, DEFENDANTS also failed to provide PLAINTIFF and the other AGGRIEVED EMPLOYEES with complete and accurate wage statements which failed to show, among other things, all applicable hourly rates in effect during the pay period and the corresponding amount of time worked at each hourly rate, correct rates of pay for penalty payments or missed meal and rest periods, and the name and address of the legal entity that is the employer of PLAINTIFF and the other AGGRIEVED EMPLOYEES.

25. Additionally, from time-to-time during the PAGA PERIOD, DEFENDANTS violated California Labor Code Section 226(a)(2) by failing to provide an accurate amount of total hours worked by Plaintiff and other AGGRIEVED EMPLOYEES. Specifically, DEFENDANTS included items,

including but not limited to "Sick Pay" to the total hours worked. However, sick pay is not considered total hours worked for the purposes of California Labor Code Section 226(a)(2).

26. As a result, DEFENDANTS issued PLAINTIFF and the other AGGRIEVED EMPLOYEES with wage statements that violate Cal. Lab. Code § 226.

E. Off-the-Clock Work Resulting in Minimum Wage and Overtime Violations

27. During the PAGA PERIOD, from time-to-time DEFENDANTS failed and continue to fail to accurately pay PLAINTIFF and the other AGGRIEVED EMPLOYEES for all hours worked. Specifically, DEFENDANT from time-to-time required PLAINTIFF and the other AGGRIEVED EMPLOYEES to perform off-the-clock work. Notwithstanding, from time-to-time DEFENDANTS failed to pay PLAINTIFF and other AGGRIEVED EMPLOYEES necessary wages for performing work at DEFENDANTS' direction, request and benefit, while off-the clock pre-shift, post-shift, on days off and during meal periods.

28. During the PAGA PERIOD, from time-to-time DEFENDANTS required PLAINTIFF and other AGGRIEVED EMPLOYEES to perform pre-shift work, including but not limited to, arriving approximately 30 minutes before his shift was supposed to start to prepare his station for the start of his shift. In order to prepare his station, Plaintiff had to put on his apron and food handling gear, set the trash cans, set up the machines needed to process the meats including blades and saws, and cleaning his station all prior to the start of his shift.

During the PAGA PERIOD, from time-to-time DEFENDANTS required PLAINTIFF and
 other AGGRIEVED EMPLOYEES to perform post-shift work. Defendant would schedule Plaintiff and
 other AGGRIEVED EMPLOYEES 7.5 hour shifts to avoid paying their employees overtime. However,
 when their shifts ended, PLAINTIFF and other AGGRIEVED EMPLOYEES would be asked to stay
 after clocking out and assist the remaining employees with their job duties.

30. DEFENDANTS directed and directly benefited from the uncompensated off-the-clock work performed by PLAINTIFF and the other AGGRIEVED EMPLOYEES.

26 31. DEFENDANTS controlled the work schedules, duties, protocols, applications,
27 assignments and employment conditions of PLAINTIFF and the other AGGRIEVED EMPLOYEES.

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32. DEFENDANTS were able to track the amount of time PLAINTIFF and the other AGGRIEVED EMPLOYEES spent working; however, DEFENDANTS failed to document, track, or pay PLAINTIFF and the other AGGRIEVED EMPLOYEES all wages earned and owed for all the work they performed, including off-the-clock work.

33. PLAINTIFF and the other AGGRIEVED EMPLOYEES were non-exempt employees, subject to the requirements of the California Labor Code.

34. DEFENDANTS' policies and practices deprived PLAINTIFF and the other AGGRIEVED EMPLOYEES of all minimum, regular and overtime wages owed for the off-the-clock work activities and their required meal periods. Because PLAINTIFF and the other AGGRIEVED EMPLOYEES 10 typically worked over 40 hours in a workweek, and more than eight (8) hours per day, DEFENDANTS' policies and practices also deprived them of overtime pay.

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35. DEFENDANTS knew or should have known that PLAINTIFF and the other AGGRIEVED EMPLOYEES off-the-clock work was compensable under the law.

14 36. As a result, PLAINTIFF and the other AGGRIEVED EMPLOYEES forfeited wages due them for all hours worked at DEFENDANTS' direction, control and benefit for the time spent answering 15 16 work related questions on days off, outside of work hours, pre-shift, post-shift and during meal 17 periods. DEFENDANTS' uniform policy and practice to not pay PLAINTIFF and the AGGRIEVED EMPLOYEES wages for all hours worked in accordance with applicable law is evidenced by 18 19 DEFENDANTS' business records.

F. Regular Rate Violation - Overtime, Double Time, Meal and Rest Period Premiums, and Sick Pay

22 37. From time-to-time during the PAGA PERIOD, DEFENDANTS failed and continue to fail 23 to accurately calculate and pay PLAINTIFF and the AGGRIEVED EMPLOYEES for their overtime 24 hours worked, meal and rest period premiums, and sick pay. As a result, PLAINTIFF and the 25 AGGRIEVED EMPLOYEES members forfeited wages due them for working overtime without 26 compensation at the correct overtime rates, meal and rest period premiums, and sick pay rates. 27 DEFENDANTS' uniform policy and practice to not pay the AGGRIEVED EMPLOYEES the correct

rate for all overtime worked, meal and rest period premiums, and sick pay in accordance with applicable law is evidenced by DEFENDANTS' business records.

38. State law provides that employees must be paid overtime at one-and-one-half times their "regular rate of pay." PLAINTIFF and other AGGRIEVED EMPLOYEES were compensated at an hourly rate plus incentive pay that was tied to specific elements of an employee's performance.

39. The second component of PLAINTIFF'S and other AGGRIEVED EMPLOYEES' compensation was DEFENDANTS' non-discretionary incentive program that paid PLAINTIFF and other AGGRIEVED EMPLOYEES incentive wages based on their performance for DEFENDANTS. The non-discretionary bonus program provided all employees paid on an hourly basis with bonus and/or 10 commission compensation when the employees met the various performance goals set by DEFENDANTS. 11

12 40. However, from-time-to-time, when calculating the regular rate of pay, in those pay periods 13 where PLAINTIFF and other AGGRIEVED EMPLOYEES worked overtime, were paid meal and rest 14 period premium payments, and/or paid sick pay, and earned non-discretionary bonus, DEFENDANTS 15 failed to accurately include the non-discretionary bonus compensation as part of the employees' "regular 16 rate of pay" and/or calculated all hours worked rather than just all non-overtime hours worked. 17 Management and supervisors described the incentive/bonus program to potential and new employees as 18 part of the compensation package. As a matter of law, the incentive compensation received by 19 PLAINTIFF and other AGGRIEVED EMPLOYEES must be included in the "regular rate of pay." The 20 failure to do so has resulted in a systematic underpayment of overtime compensation, meal and rest 21 period premiums, and sick pay to PLAINTIFF and other AGGRIEVED EMPLOYEES by 22 DEFENDANTS. Specifically, California Labor Code Section 246 mandates that paid sick time for non-23 employees shall be calculated in the same manner as the regular rate of pay for the workweek in which 24 the non-exempt employee uses paid sick time, whether or not the employee actually works overtime in 25 that workweek. DEFENDANTS' conduct, as articulated herein, by failing to include the incentive 26 compensation as part of the "regular rate of pay" for purposes of sick pay compensation was in violation 27 of Cal. Lab. Code § 246.

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1 41. In violation of the applicable sections of the California Labor Code and the requirements 2 of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANTS as a matter of company 3 policy, practice and procedure, intentionally and knowingly failed to compensate PLAINTIFF and the 4 other AGGRIEVED EMPLOYEES at the correct rate of pay for all overtime worked, meal and rest 5 period premiums, and sick pay. This uniform policy and practice of DEFENDANTS is intended to 6 purposefully avoid the payment of the correct overtime compensation, meal and rest period premiums, 7 and sick pay as required by California law which allowed DEFENDANTS to illegally profit and gain 8 an unfair advantage over competitors who complied with the law. To the extent equitable tolling 9 operates to toll claims by the AGGRIEVED EMPLOYEES against DEFENDANTS, the PAGA 10 PERIOD should be adjusted accordingly 11 FIRST CAUSE OF ACTION 12 VIOLATION OF THE PRIVATE ATTORNEYS GENERAL ACT 13 [Cal. Lab. Code §§ 2698 et seq.] (Alleged by PLAINTIFF against all Defendants) 14 15 42. PLAINTIFF realleges and incorporate by this reference, as though fully set forth herein, the 16 prior paragraphs of this Complaint. 17 43. PAGA is a mechanism by which the State of California itself can enforce state labor laws 18 through the employee suing under the PAGA who does so as the proxy or agent of the state's labor law 19 enforcement agencies. An action to recover civil penalties under PAGA is fundamentally a law 20 enforcement action designed to protect the public and not to benefit private parties. The purpose of 21 the PAGA is not to recover damages or restitution, but to create a means of "deputizing" citizens as 22 private attorneys general to enforce the Labor Code. In enacting PAGA, the California Legislature 23 specified that "it was ... in the public interest to allow aggrieved employees, acting as private attorneys 24 general to recover civil penalties for Labor Code violations ..." (Stats. 2003, ch. 906, § 1). Accordingly, 25 PAGA claims cannot be subject to arbitration. 26 44. PLAINTIFF, and such persons that may be added from time to time who satisfy the 27 requirements and exhaust the administrative procedures under the Private Attorney General Act, bring 28 this Representative Action on behalf of the State of California with respect to himself and all individuals

who are or previously were employed by DEFENDANT as non-exempt employees in California during the time period of November 16, 2020 until the present (the "AGGRIEVED EMPLOYEES").

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45. On November 16, 2021, PLAINTIFF gave written notice by certified mail to the Labor and Workforce Development Agency (the "Agency") and the employer of the specific provisions of this code alleged to have been violated as required by Labor Code § 2699.3. See <u>Exhibit #1</u>, attached hereto and incorporated by this reference herein. The statutory waiting period for PLAINTIFF to add these allegations to the Complaint has expired. As a result, pursuant to Section 2699.3, PLAINTIFF may now commence a representative civil action under PAGA pursuant to Section 2699 as the proxy of the State of California with respect to all AGGRIEVED EMPLOYEES as herein defined.

10 The policies, acts and practices heretofore described were and are an unlawful business 46. 11 act or practice because Defendant (a) failed to pay PLAINTIFF and other AGGRIEVED EMPLOYEES 12 minimum wages and overtime wages, (b) failed to provide PLAINTIFFS and other AGGRIEVED 13 EMPLOYEES legally required meal and rest breaks, (c) failed to provide accurate itemized wage 14 statements, and (d) failed to reimburse for mandatory expenses, all in violation of the applicable Labor 15 Code sections listed in Labor Code §2699.5, including but not limited to Labor Code §§ 201, 202, 203, 16 204, 210, 226.7, 510, 512, 558, 1102.5, 1194, 1197, 1197.1, 1198 1198.5 & 2802, and the applicable 17 Industrial Wage Order(s), and thereby gives rise to statutory penalties as a result of such conduct. 18 PLAINTIFF hereby seeks recovery of civil penalties as prescribed by the Labor Code Private Attorney 19 General Act of 2004 as the representative of the State of California for the illegal conduct perpetrated 20 on PLAINTIFF and the other AGGRIEVED EMPLOYEES.

21 47. Some or all of the conduct and violations alleged herein occurred during the PAGA 22 PERIOD. To the extent that any of the conduct and violations alleged herein did not affect PLAINTIFF 23 during the PAGA PERIOD, PLAINTIFF seeks penalties for those violations that affected other 24 AGGRIEVED EMPLOYEES. (Carrington v. Starbucks Corp. (2018) 30 Cal.App.5th 504, 519; See 25 also Huff v. Securitas Security Services USA, Inc. (2018) 23 Cal. App. 5th 745, 751 ["PAGA allows an 26 "aggrieved employee"—a person affected by at least one Labor Code violation committed by an employer-to pursue penalties for all the Labor Code violations committed by that employer."], 27 28 Emphasis added, reh'g denied (June 13, 2018).)

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