SUMMONS (CITACION JUDICIAL)	FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)
 NOTICE TO DEFENDANT: (AVISO AL DEMANDADO): ARMADILLO HOLDINGS, LLC dba TEXAS ROADHOUSE, a Nevada Limited Liability Company; TEXAS ROADHOUSE MANAGEMENT CORP., a Kentucky Corporation; TEXAS ROADHOUSE, INC., a Delaware Corporation; and DOES 1-50, Inclusive, YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE): PORSCHE BARRETT, an individual, on behalf of herself and on behalf of all persons similarly situated, 	Electronically Filed 5/4/2022 10:08 AM Superior Court of California County of Stanislaus Clerk of the Court By: Sonia Krohn, Deputy
You have 30 CALENDAR DAYS after this summons and legal papers are served on you to copy served on the plaintiff. A letter or phone call will not protect you. Your written response court to hear your case. There may be a court form that you can use for your response. You information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you lose the case by default, and your wages, money, and property may be taken without further There are other legal requirements. You may want to call an attorney right away. If you dattorney referral service. If you cannot afford an attorney, you may be eligible for free legal se program. You can locate these nonprofit groups at the California Legal Services Web site (www.Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local or Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legal en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada tele escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. In pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más informat California (www.courtinfo.ca.gov/selfhelp/espanol/), en la biblioteca de leyes de su condado puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla caligales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar es California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes o (www.courtinfo.ca.gov/selfhelp/espanol/) o poniéndose en contacto con la corte o el colegio	se must be in proper legal form if you want the can find these court forms and more your county law library, or the courthouse a do not file your response on time, you may warning from the court. not know an attorney, you may want to call an ervices from a nonprofit legal services ww.lawhelpcalifornia.org), the California court or county bar association. les para presentar una respuesta por escrito efónica no lo protegen. Su respuesta por Es posible que haya un formulario que usted ción en el Centro de Ayuda de las Cortes de o en la corte que le quede más cerca. Si no le exención de pago de cuotas. Si no presenta sueldo, dinero y bienes sin más advertencia. Si no conoce a un abogado, puede llamar a un on los requisitos para obtener servicios tos grupos sin fines de lucro en el sitio web de le California,
The name and address of the court is: (El nombre y dirección de la corte es): Stanislaus County Superior Court, City Towars Courthouse	CASE NUMBER: CV-22-001986 (Número del Caso):
Stanislaus County Superior Court - City Towers Courthouse 801 10th Street, 4th Floor Modesto, CA 95354 The name, address, and telephone number of plaintiff's attorney, or plaintiff without an atto <i>(El nombre, la dirección y el número de teléfono del abogado del demandante, o del dema</i> Shani O. Zakay, Esq. (SBN:277924) Tel: ((619) 255-9047 Fax: (858) 40 Zakay Law Group, APLC - 5440 Morehouse Drive, Suite 3600, San Diego	ndante que no tiene abogado, es):)4-9203
DATE: 5/4/2022 10:08 AM Clerk, by (Fecha) (Secretario)	Sonia Krohn (Adjunto)
(For proof of service of this summons, use Proof of Service of Summons (form POS-010).) (Para prueba de entrega de esta citatión use el formulario Proof of Service of Summons, (form POS-010).) NOTICE TO THE PERSON SERVED: You are served 1. as an individual defendant. 2. as the person sued under the fictitious name of (3. on behalf of (specify): under: CCP 416.10 (corporation) CCP 416.40 (association or partnership) other (specify): 4. by personal delivery on (date):	POS-010)). <i>"specify):</i> CCP 416.60 (minor) CCP 416.70 (conservatee) CCP 416.90 (authorized person)
Form Adopted for Mandatory Use	Page 1 of 1 Code of Civil Procedure §§ 412.20, 465

SUMMONS

Judicial	Council of Callio	ma
SUM-100	[Rev. January 1,	2004]

SUM-100

1	ZAKAY LAW GROUP, APLC	Electronically Filed
	Shani O. Zakay (State Bar #277924) Jackland K. Hom (State Bar #327243)	5/4/2022 10:08 AM
2	Julieann Alvarado (State Bar #334727)	Superior Court of California County of Stanislaus
3	5440 Morehouse Drive, Suite 3600	Clerk of the Court By: Sonia Krohn, Deputy
4	San Diego, CA 92121 Telephone: (619) 255-9047	By: Coma Monn, Deputy
5	Facsimile: (858) 404-9203	
	<u>shani@zakaylaw.com</u> jackland@zakaylaw.com	\$435 PAID
6	julieann@zakaylaw.com	
7		\$1,000 COMPLEX FEE PAID
8	JCL LAW FIRM, APC Jean-Claude Lapuyade (State Bar #248676)	
	Eduardo Garcia (State Bar #290572)	
9	5440 Morehouse Drive, Suite 3600	
10	San Diego, CA 92121 Telephone: (619) 599-8292	
11	Facsimile: (619) 599-8291	
12	jlapuyade@jcl-lawfirm.com egarcia@jcl-lawfirm.com	Freeland, John D has been assigned to Judge Dept. 23
		Department, for all purposes including Trial.
13	Attorneys for Plaintiff	
14	SUPERIOR COURT OF TH	E STATE OF CALIFORNIA
15 16	IN AND FOR THE COU	NTY OF STANISLAUS
	PORSCHE BARRETT, an individual, on behalf	с. у. CV-22-001986
17	of herself and on behalf of all persons similarly	Case No: CV-22-001900
18	situated,	CLASS ACTION COMPLAINT FOR:
19	Plaintiff,	1) UNFAIR COMPETITION IN VIOLATION OF CAL. BUS. & PROF. CODE §17200 <i>et</i>
20	v.	seq;
21	ARMADILLO HOLDINGS, LLC dba TEXAS	2) FAILURE TO PAY MINIMUM WAGES IN VIOLATION OF CAL. LAB. CODE §§
	ROADHOUSE, a Nevada Limited Liability Company; TEXAS ROADHOUSE	1194, 1197 & 1197.1; 3) FAILURE TO PAY OVERTIME WAGES
22	MANAGEMENT CORP., a Kentucky	IN VIOLATION OF CAL. LAB. CODE §§ 510 <i>et seq;</i>
23	Corporation; TEXAS ROADHOUSE, INC., a Delaware Corporation; and DOES 1-50,	4) FAILURE TO PROVIDE REQUIRED MEAL PERIODS IN VIOLATION OF
24	Inclusive,	CAL. LAB. CODE §§ 226.7 & 512 AND THE APPLICABLE IWC WAGE ORDER;
25	Defendants.	5) FAILURE TO PROVIDE REQUIRED
26		REST PERIODS IN VIOLATION OF CAL. LAB. CODE §§ 226.7 & 512 AND THE
27		APPLICABLE IWC WAGE ORDER; 6) FAILURE TO PROVIDE ACCURATE
28		ITEMIZED STATEMENTS IN VIOLATION OF CAL. LAB. CODE § 226; 7) FAILURE TO PROVIDE WAGES WHEN

1 2 3 4	DUE IN VIOLATION OF CAL. LAB. CODE §§ 201, 202 AND 203; 8) FAILURE TO REIMBURSE EMPLOYEES FOR REQUIRED EXPENSES IN VIOLATION OF CALIFORNIA LABOR CODE §2802. DEMAND FOR A JURY TRIAL
5	Plaintiff PORSCHE BARRETT ("PLAINTIFF"), an individual, on behalf of herself
6	and all other similarly situated current and former employees, alleges on information and belief,
7	except for her own acts andknowledge which are based on personal knowledge, the following:
8	THE PARTIES
9	1. Defendant ARMADILLO HOLDINGS, LLC dba TEXAS ROADHOUSE
10	("Defendant Armadillo Holdings") is a Nevada limited liability company that at all relevant times
11	mentioned herein conducted and continues to conduct substantial and regular business in the state
12	of California.
13	2. Defendant TEXAS ROADHOUSE MANAGEMENT CORP. ("Defendant Texas
14	Roadhouse Management") is a Kentucky corporation that at all relevant times mentioned herein
15	conducted and continues to conduct substantial and regular business in the state of California.
16	3. Defendant TEXAS ROADHOUSE, INC. ("Defendant Texas Roadhouse") is a
10	Delaware corporation that at all relevant times mentioned herein conducted and continues to
17	conduct substantial and regular business in the state of California.
	4. Defendant Armadillo Holdings, Defendant Texas Roadhouse Management and
19	Defendant Texas Roadhouse were the joint employers of PLAINTIFF as evidenced by the
20	contracts signed and by the company the PLAINTIFF performed work for respectively, and are
21	therefore jointly responsible as employers for the conduct alleged herein and collectively referred
22	to herein as "DEFENDANTS" and/or "DEFENDANT."
23	5. DEFENDANT owns, operates and/or manages a chain of Texas Roadhouse
24	restaurants in the state of California, including in Stanislaus County where PLAINTIFF worked.
25	6. The true names and capacities, whether individual, corporate, subsidiary,
26	partnership, associate or otherwise of DEFENDANT DOES 1 through 50, inclusive, are
27	presently unknown to PLAINTIFF who therefore sues these DEFENDANT by such fictitious
28	names pursuant to Cal. Civ. Proc. Code § 474. PLAINTIFF will seek leave to amend this

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Complaint to allege the true names and capacities of Does 1 through 50, inclusive, when they are ascertained. PLAINTIFF is informed and believes, and based upon that information and belief 2 alleges, that the DEFENDANT named in this Complaint, including DOES 1 through 50, 3 inclusive, (hereinafter collectively "DEFENDANTS" and/or "DEFENDANT") are responsible 4 in some manner for one or more of the events and happenings that proximately caused the injuries 5 and damages hereinafter alleged. 6

7. The agents, servants, and/or employees of the DEFENDANT and each of them 7 acting on behalf of the DEFENDANT acted within the course and scope of his, her or its authority 8 as the agent, servant and/or employee of the Defendant, and personally participated in the conduct 9 alleged herein on behalf of the DEFENDANT with respect to the conduct alleged herein. 10 Consequently, the acts of each Defendant are legally attributable to the other DEFENDANT and 11 all DEFENDANT are jointly and severally liable to PLAINTIFF and the other members of the 12 CALIFORNIA CLASS, for the loss sustained as a proximate result of the conduct of the 13 Defendant's agents, servants and/or employees.

14 8. DEFENDANTS were PLAINTIFF's employers or persons acting on behalf of 15 PLAINTIFF's employer, within the meaning of California Labor Code § 558, who violated or 16 caused to be violated, a section of Part 2, Chapter 1 of the California Labor Code or any provision 17 regulating hours and days of work in any order of the Industrial Welfare Commission and, as such, are subject to civil penalties for each underpaid employee, as set forth in Labor Code § 558, 18 at all relevant times. 19

9. DEFENDANTS were PLAINTIFF's employers or persons acting on behalf of 20 PLAINTIFF's employer either individually or as an officer, agent, or employee of another person, 21 within the meaning of California Labor Code § 1197.1, who paid or caused to be paid to any 22 employee a wage less than the minimum fixed by California state law, and as such, are subject to 23 civil penalties for each underpaid employee. 24

10. PLAINTIFF has been employed by DEFENDANT in California since 2015 and at 25 all times was classified by DEFENDANT as a non-exempt employee, paid on an hourly basis, 26 and entitled to the legally required meal and rest periods and payment of minimum and overtime 27 wages due for all time worked.

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11. PLAINTIFF brings this Class Action on behalf of herself and a California class, defined as all persons who are or previously were employed by Defendant Armadillo Holdings and/or Defendant Texas Roadhouse Management and/or Defendant Texas Roadhouse in California and classified as non-exempt employees (the "CALIFORNIA CLASS") at any time during the period beginning four (4) years prior to the filing of this Complaint and ending on the date as determined by the Court (the "CLASS PERIOD"). The amount in controversy for the aggregate claim of the CALIFORNIA CLASS Members is under five million dollars (\$5,000,000.00).

12. PLAINTIFF brings this Class Action on behalf of herself and a CALIFORNIA 9 CLASS in order to fully compensate the CALIFORNIA CLASS for their losses incurred during 10 the CLASS PERIOD caused by DEFENDANT's uniform policy and practice which failed to 11 lawfully compensate these employees. DEFENDANT's uniform policy and practice alleged 12 herein was an unlawful, unfair and deceptive business practice whereby DEFENDANT retained 13 and continues to retain wages due PLAINTIFF and the other members of the CALIFORNIA 14 CLASS. PLAINTIFF and the other members of the CALIFORNIA CLASS seek an injunction 15 enjoining such conduct by DEFENDANT in the future, relief for the named PLAINTIFF and the 16 other members of the CALIFORNIA CLASS who have been economically injured by 17 DEFENDANT's past and current unlawful conduct, and all other appropriate legal and equitable relief. 18

19 13. DEFENDANT's uniform policies and practices alleged herein were unlawful,
20 unfair, and deceptive business practices whereby DEFENDANT retained and continues to retain
21 wages due PLAINTIFF and the other members of the CALIFORNIA CLASS.

14. PLAINTIFF and the other members of the CALIFORNIA CLASS seek an
injunction enjoining such conduct by DEFENDANT in the future, relief for the named
PLAINTIFF and the other members of the CALIFORNIA CLASS who have been economically
injured by DEFENDANT's past and current unlawful conduct, and all other appropriate legal and
equitable relief.

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JURISDICTION AND VENUE 1 15. 2 This Court has jurisdiction over this Action pursuant to California Code of Civil Procedure, Section 410.10 and California Business & Professions Code, Section 17203. This 3 action is brought as a Class Action on behalf of PLAINTIFF and similarly situated employees of 4 DEFENDANT pursuant to Cal. Code of Civ. Proc. § 382. 5 16. Venue is proper in this Court pursuant to California Code of Civil Procedure, 6 7 Sections 395 and 395.5, because DEFENDANT operates in locations across California, employs the CALIFORNIA CLASS across California, including in this County, and committed the 8 wrongful conduct herein alleged in this County against the CALIFORNIA CLASS. 9 THE CONDUCT 10 17. In violation of the applicable sections of the California Labor Code and the 11 requirements of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANT as a 12 matter of company policy, practice and procedure, intentionally, knowingly and systematically 13 failed to provide legally compliant meal and rest periods, failed to accurately compensate 14 PLAINTIFF and the other members of the CALIFORNIA CLASS for missed meal and rest 15 periods, failed to pay PLAINTIFF and the other members of the CALIFORNIA CLASS for all 16 time worked, failed compensate PLAINTIFF for off-the-clock work, failed to pay PLAINTIFF 17 and the other members of the CALIFORNIA CLASS overtime at the correct regular rate of pay, 18 failed to compensate PLAINTIFF and other members of the CALIFORNIA CLASS meal rest 19 premiums at the regular rate, failed to reimburse PLAINTIFF and other CALIFORNIA CLASS 20 Members for business expenses, and failed to issue to PLAINTIFF and the members of the 21 22 CALIFORNIA CLASS with accurate itemized wage statements showing, among other things, all applicable hourly rates in effect during the pay periods and the corresponding amount of time 23 worked at each hourly rate. DEFENDANT's uniform policies and practices are intended to 24 purposefully avoid the accurate and full payment for all time worked as required by California 25 law which allows DEFENDANT to illegally profit and gain an unfair advantage over competitors 26 who comply with the law. To the extent equitable tolling operates to toll claims by the 27 CALIFORNIA CLASS against DEFENDANT, the CLASS PERIOD should be adjusted 28

5 CLASS ACTION COMPLAINT

1 accordingly.

2 A. <u>Meal Period Violations</u>

18. Pursuant to the Industrial Welfare Commission Wage Orders, DEFENDANT was 3 4 required to pay PLAINTIFF and CALIFORNIA CLASS Members for all their time worked, meaning the time during which an employee is subject to the control of an employer, including 5 all the time the employee is suffered or permitted to work. From time-to-time during the CLASS 6 7 PERIOD, DEFENDANT required PLAINTIFF and CALIFORNIA CLASS Members to work without paying them for all the time they were under DEFENDANT's control. Specifically, as a 8 9 result of PLAINTIFF's demanding work requirements and DEFENDANT'S understaffing, DEFENDANT required PLAINTIFF to work during what was supposed to be PLAINTIFF's off-10 duty meal break. Indeed, there were many days where PLAINTIFF did not even receive a partial 11 lunch. As a result, the PLAINTIFF and other CALIFORNIA CLASS Members forfeited 12 minimum wage and overtime wages by regularly working without their time being accurately 13 recorded and without compensation at the applicable minimum wage and overtime rates. 14 15 DEFENDANT's uniform policy and practice not to pay PLAINTIFF and other CALIFORNIA CLASS Members for all time worked is evidenced by DEFENDANT's business records. 16

17 19. From time-to-time during the CLASS PERIOD, as a result of their rigorous work requirements and DEFENDANT's inadequate staffing practices, PLAINTIFF and other 18 19 CALIFORNIA CLASS Members were from time to time unable to take thirty (30) minute offduty meal breaks and were not fully relieved of duty for their meal periods. PLAINTIFF and 20 other CALIFORNIA CLASS Members were required from time to time to perform work as 21 22 ordered by DEFENDANT for more than five (5) hours during some shifts without receiving a meal break. Further, DEFENDANT from time to time failed to provide PLAINTIFF and 23 CALIFORNIA CLASS Members with a second off-duty meal period for some workdays in which 24 these employees were required by DEFENDANT to work ten (10) hours of work from time to 25 time. The nature of the work performed by PLAINTIFF and other CALIFORNIA CLASS 26 Members does not qualify for limited and narrowly construed "on-duty" meal period exception. 27 When they were provided with meal periods, PLAINTIFF and other CALIFORNIA CLASS 28

Members were, from time to time, required to remain on duty and on call. PLAINTIFF and other
 CALIFORNIA CLASS Members therefore forfeited meal breaks without additional
 compensation and in accordance with DEFENDANT's strict corporate policy and practice.

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B. Rest Period Violations

20. From time-to-time during the CLASS PERIOD, PLAINTIFF and other 5 CALIFORNIA CLASS members were also required from time to time to work in excess of four 6 7 (4) hours without being provided ten (10) minute rest periods as a result of their rigorous work requirements and DEFENDANT's inadequate staffing. Further, for the same reasons these 8 employees were denied their first rest periods of at least ten (10) minutes for some shifts worked 9 of at least two (2) to four (4) hours from time to time, a first and second rest period of at least ten 10 (10) minutes for some shifts worked of between six (6) and eight (8) hours from time to time, and 11 a first, second and third rest period of at least ten (10) minutes for some shifts worked of ten (10) 12 hours or more from time to time. When they were provided with rest breaks, PLAINTIFF and 13 other CALIFORNIA CLASS Members were, from time to time, required to remain on duty and/or 14 on call. PLAINTIFF and other CALIFORNIA CLASS Members were also not provided with one-15 hour wages in lieu thereof. As a result of their rigorous work schedules and DEFENDANT's 16 inadequate staffing, PLAINTIFF and other CALIFORNIA CLASS Members were from time to 17 time denied their proper rest periods by DEFENDANT and DEFENDANT's managers. 18

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C. <u>Unreimbursed Business Expenses</u>

21. DEFENDANT as a matter of corporate policy, practice, and procedure, 20 intentionally, knowingly, and systematically failed to reimburse and indemnify the PLAINTIFF 21 22 and the CALIFORNIA CLASS for required business expenses incurred by the PLAINTIFF and other CALIFORNIA CLASS Members in direct consequence of discharging their duties on behalf 23 of DEFENDANT. Under California Labor Code Section 2802, employers are required to 24 indemnify employees for all expenses incurred in the course and scope of their employment. Cal. 25 Lab. Code § 2802 expressly states that "an employer shall indemnify his or her employee for all 26 necessary expenditures or losses incurred by the employee in direct consequence of the discharge 27 of his or her duties, or of his or her obedience to the directions of the employer, even though 28

unlawful, unless the employee, at the time of obeying the directions, believed them to be
 unlawful."

22. In the course of their employment, DEFENDANT required PLAINTIFF and other 3 4 CALIFORNIA CLASS Members to use their personal cell phones as a result of and in furtherance of their job duties as employees for DEFENDANT. But for the use of their own personal cell 5 phones, PLAINTIFF and the CALIFORNIA CLASS Members could not complete their essential 6 7 job duties. However, DEFENDANT unlawfully failed to reimburse PLAINTIFF and other CALIFORNIA CLASS Members for their use of their personal cell phones. As a result, in the 8 course of their employment with DEFENDANT, the PLAINTIFF and other CALIFORNIA 9 CLASS Members incurred unreimbursed business expenses, but were not limited to, costs related 10 to the use of their personal cellular phones, all on behalf of and for the benefit of DEFENDANT. 11

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D. <u>Wage Statement Violations</u>

23. California Labor Code Section 226 requires an employer to furnish its employees 13 an accurate itemized statement in writing showing (1) gross wages earned, (2) total hours worked, 14 15 (3) the number of piece-rate units earned and any applicable piece-rate, (4) all deductions, (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the name 16 of the employee and only the last four digits of the employee's social security number or an 17 employee identification number other than a social security number, (8) the name and address of 18 the legal entity that is the employer and, (9) all applicable hourly rates in effect during the pay 19 period and the corresponding number of hours worked at each hourly rate by the employee. 20

24. From time to time during the CLASS PERIOD, when PLAINTIFF and other 21 CALIFORNIA CLASS Members missed meal and rest breaks, or were paid inaccurate missed 22 meal and rest period premiums, or were not paid for all hours worked, DEFENDANT also failed 23 to provide PLAINTIFF and other CALIFORNIA CLASS Members with complete and accurate 24 wage statements which failed to show, among other things, the total hours worked and all 25 applicable hourly rates in effect during the pay period and the corresponding amount of time 26 worked at each hourly rate, correct rates of pay for penalty payments or missed meal and rest 27 28 periods.

25. In addition to the foregoing, DEFENDANT, from time to time, failed to provide
 PLAINTIFF and the CALIFORNIA CLASS Members with wage statements that comply with
 Cal. Lab. Code § 226.

4 26. As a result, DEFENDANT issued PLAINTIFF and the other members of the
5 CALIFORNIA CLASS with wage statements that violate Cal. Lab. Code § 226. Further,
6 DEFENDANT's violations are knowing and intentional, were not isolated or due to an
7 unintentional payroll error due to clerical or inadvertent mistake.

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E. Off-the-Clock Work Resulting in Minimum Wage and Overtime Violations

9 27. During the CLASS PERIOD, from time-to-time DEFENDANT failed and
10 continue to fail to accurately pay PLAINTIFF and the other members of the CALIFORNIA
11 CLASS for all hours worked.

28. During the CLASS PERIOD, from time-to-time DEFENDANT required
PLAINTIFF and other members of the CALIFORNIA CLASS to perform pre-shift or post-shift
work, including but not limited to, undergoing pre-shift Covid-19 health screenings from time to
time off-the-clock. This resulted in PLAINTIFF and other members of the CALIFORNIA CLASS
to have to work while off-the-clock.

17 29. DEFENDANT directed and directly benefited from the uncompensated off-the-18 clock work performed by PLAINTIFF and the other members of the CALIFORNIA CLASS.

30. DEFENDANT controlled the work schedules, duties, protocols, applications,
assignments, and employment conditions of PLAINTIFF and the other members of the
CALIFORNIA CLASS.

31. DEFENDANT was able to track the amount of time PLAINTIFF and the other
members of the CALIFORNIA CLASS spent working; however, DEFENDANT failed to
document, track, or pay PLAINTIFF and the other members of the CALIFORNIA CLASS all
wages earned and owed for all the work they performed.

26 32. PLAINTIFF and the other members of the CALIFORNIA CLASS were non27 exempt employees, subject to the requirements of the California Labor Code.

33. DEFENDANT's policies and practices deprived PLAINTIFF and the other
 members of the CALIFORNIA CLASS of all minimum, regular, overtime, and double time wages
 owed for the off-the-clock work activities. Because PLAINTIFF and the other members of the
 CALIFORNIA CLASS typically worked over 40 hours in a workweek, and more than eight (8)
 hours per day, DEFENDANT's policies and practices also deprived them of overtime pay.

6 34. DEFENDANT knew or should have known that PLAINTIFF and the other
7 members of the CALIFORNIA CLASS off-the-clock work was compensable under the law.

35. As a result, PLAINTIFF and the other members of the CALIFORNIA CLASS
forfeited wages due them for all hours worked at DEFENDANT's direction, control and benefit
for the time spent working while off-the-clock. DEFENDANT's uniform policy and practice to
not pay PLAINTIFF and the members of the CALIFORNIA CLASS wages for all hours worked
in accordance with applicable law is evidenced by DEFENDANT's business records.

F. <u>Regular Rate Violation – Overtime, Double Time, Meal and Rest Period Premiums, and</u> <u>Sick Pay</u>

36. From time-to-time during the CLASS PERIOD, DEFENDANT failed and 15 continues to fail to accurately calculate and pay PLAINTIFF and the other CALIFORNIA CLASS 16 members for their overtime and double time hours worked, meal and rest period premiums, and 17 sick pay. As a result, PLAINTIFF and the other CALIFORNIA CLASS members forfeited wages 18 due them for working overtime without compensation at the correct overtime and double time 19 rates, meal and rest period premiums, and sick pay rates. DEFENDANT's uniform policy and 20practice to not pay the CALIFORNIA CLASS members the correct rate for all overtime and 21 22 double time worked, meal and rest period premiums, and sick pay in accordance with applicable law is evidenced by DEFENDANT's business records. 23

37. State law provides that employees must be paid overtime at one-and-one-half times
their "regular rate of pay." PLAINTIFF and other CALIFORNIA CLASS members were
compensated at an hourly rate plus incentive pay that was tied to specific elements of an
employee's performance.

1 38. The second component of PLAINTIFF's and other CALIFORNIA CLASS 2 Members' compensation was DEFENDANTS' non-discretionary incentive program that paid 3 PLAINTIFF and other CLASS MEMBERS incentive wages based on their performance for 4 DEFENDANTS. The non-discretionary bonus program provided all employees paid on an hourly 5 basis with bonus compensation when the employees met the various performance goals set by 6 DEFENDANTS.

39. 7 However, from-time-to-time, when calculating the regular rate of pay, in those pay periods where PLAINTIFF and other CALIFORNIA CLASS members worked overtime, double 8 time, paid meal and rest period premium payments, and/or paid sick pay, and earned non-9 discretionary bonus, DEFENDANTS failed to accurately include the non-discretionary bonus 10 compensation as part of the employees' "regular rate of pay" and/or calculated all hours worked 11 rather than just all non-overtime hours worked. Management and supervisors described the 12 incentive/bonus program to potential and new employees as part of the compensation package. 13 As a matter of law, the incentive compensation received by PLAINTIFF and other CALIFORNIA 14 CLASS members must be included in the "regular rate of pay." The failure to do so has resulted 15 in a systematic underpayment of overtime and double time compensation, meal and rest period 16 premiums, and sick pay to PLAINTIFF and other CALIFORNIA CLASS members by 17 DEFENDANTS. Specifically, California Labor Code Section 246 mandates that paid sick time 18 for non-employees shall be calculated in the same manner as the regular rate of pay for the 19 workweek in which the non-exempt employee uses paid sick time, whether or not the employee 20actually works overtime in that workweek. DEFENDANTS' conduct, as articulated herein, by 21 22 failing to include the incentive compensation as part of the "regular rate of pay" for purposes of sick pay compensation was in violation of Cal. Lab. Code § 246 the underpayment of which is 23 recoverable under Cal. Labor Code Sections 201, 202, 203 and/or 204. 24

40. In violation of the applicable sections of the California Labor Code and the
requirements of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANT as a
matter of company policy, practice and procedure, intentionally and knowingly failed to
compensate PLAINTIFF and the other members of the CALIFORNIA CLASS at the correct rate

of pay for all overtime and double time worked, meal and rest period premiums, and sick pay.
This uniform policy and practice of DEFENDANT is intended to purposefully avoid the payment
of the correct overtime and double time compensation, meal and rest period premiums, and sick
pay as required by California law which allowed DEFENDANT to illegally profit and gain an
unfair advantage over competitors who complied with the law. To the extent equitable tolling
operates to toll claims by the CALIFORNIA CLASS members against DEFENDANT, the
CLASS PERIOD should be adjusted accordingly.

8 G. Unlawful Deductions

9 41. DEFENDANTS, from time-to-time unlawfully deducted wages from PLAINTIFF
10 and CALIFORNIA CLASS Members' pay without explanations and without authorization to do
11 so or notice to PLAINTIFF and the CALIFORNIA CLASS Members. As a result,
12 DEFENDANTS violated Labor Code § 221.

13 H. Violations for Untimely Payment of Wages

42. Pursuant to California Labor Code section 204, PLAINTIFF and the
CALIFORNIA CLASS members were entitled to timely payment of wages during their
employment. PLAINTIFF and the CALIFORNIA CLASS members, from time to time, did not
receive payment of all wages, including, but not limited to, overtime wages, minimum wages,
meal period premium wages, and rest period premium wages within permissible time period.

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I.

Unlawful Rounding Violations

43. During the CALIFORNIA CLASS PERIOD, DEFENDANT did not have in place 20 an immutable timekeeping system to accurately record and pay PLAINTIFF and other 21 22 CALIFORNIA CLASS Members for the actual time these employees worked each day, including overtime hours. Specifically, DEFENDANT had in place an unlawful rounding policy and 23 practice that resulted in PLAINTIFF and CALIFORNIA CLASS Members being 24 undercompensated for all of their time worked. As a result, DEFENDANT was able to and did in 25 fact unlawfully, and unilaterally round the time recorded in DEFENDANT'S timekeeping system 26 for PLAINTIFF and the members of the CALIFORNIA CLASS in order to avoid paying these 27 employees for all their time worked, including the applicable overtime compensation for overtime 28

worked. As a result, PLAINTIFF and other CALIFORNIA CLASS Members, from time to time, 1 forfeited compensation for their time worked by working without their time being accurately 2 recorded and without compensation at the applicable overtime rates. 3

44. Further, the mutability of DEFENDANT'S timekeeping system and unlawful 4 rounding policy and practice resulted in PLAINTIFF and CALIFORNIA CLASS Members' time 5 being inaccurately recorded. As a result, from time to time, DEFENDANT'S unlawful rounding 6 7 policy and practice caused PLAINTIFF and CALIFORNIA CLASS Members to perform work as ordered by DEFENDANT for more than five (5) hours during a shift without receiving an off-8 duty meal break. Additionally, DEFENDANT'S unlawful rounding policy and practice caused 9 PLAINTIFF and CALIFORNIA CLASS Members to perform work as ordered by DEFENDANT 10 for more than ten (10) hours during a shift without receiving a second off-duty meal break. 11

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J. Failure to Provide Personnel Files

45. On March 11, 2022, PLAINTIFF caused a written request via certified mail to be 13 believed to DEFENDANTS for PLAINTIFF'S personnel and employment records, including but 14 not limited to: (1) payroll records; (2) employment contracts; (3) itemized pay stubs; and (4) 15 PLAINTIFF'S complete employment file. 16

46. DEFENDANTS failed to provide and/or make available to PLAINTIFF her 17 personnel records, payroll records, employment contract, and entire employment file within thirty 18 (30) days of her request stated above. In fact, as of the date of filing of this complaint, 19 DEFENDANTS have still failed to pay PLAINTIFF the statutory penalty in the amount of \$750. 20 DEFENDANTS violated Cal. Lab. Code Section 1198.5 by failing to respond and provide 21 PLAINTIFF with her employment file. Section 1198.5 states that employees (and former 22 employees) have the right to inspect personnel records maintained by the employer "related to 23 the employee's performance or to any grievance concerning the employee." Employers must 24 allow inspection or copying within thirty (30) days of the request. PLAINTIFF is now entitled to 25 and requests injunctive relief to obtain compliance with Cal. Lab. Code Section 1198.5, a statutory 26 penalty, and an award of attorneys' fees and costs for bringing this action

27 47. Specifically, as to PLAINTIFF, PLAINTIFF was from time to time unable to take 28 off duty meal and rest breaks and was not fully relieved of duty for her rest and meal periods.

PLAINTIFF was required to perform work as ordered by DEFENDANT for more than five (5) 1 hours during a shift without receiving an off-duty meal break. Further, DEFENDANT failed to 2 provide PLAINTIFF with a second off-duty meal period each workday in which she was required 3 by DEFENDANT to work ten (10) hours of work. When DEFENDANT provided PLAINTIFF 4 with a rest break, they required PLAINTIFF to remain on-duty and on-call for the rest break. 5 DEFENDANTS policy caused PLAINTIFF to remain on-call and on-duty during what was 6 supposed to be her off-duty meal periods. PLAINTIFF therefore forfeited meal and rest breaks 7 without additional compensation and in accordance with DEFENDANT strict corporate policy 8 and practice. Moreover, DEFENDANT also provided PLAINTIFF with a paystub that failed to 9 comply with Cal. Lab. Code § 226. Further, DEFENDANT also failed to reimburse PLAINTIFF 10 for required business expenses related to the use of her personal cell phone, on behalf of and in 11 furtherance of her employment with DEFENDANT. Further, failed to provide and/or make 12 available to PLAINTIFF her personnel records, payroll records, employment contracts, and entire 13 employment file within (30) days of all her request on March 11, 2022. To date, DEFENDANT 14 have not fully paid PLAINTIFF the minimum, overtime and double time compensation still owed 15 to her or any penalty wages owed to her under Cal. Lab. Code § 203. The amount in controversy 16 for PLAINTIFF individually does not exceed the sum or value of \$75,000.

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K. CLASS ACTION ALLEGATIONS

58. PLAINTIFF brings this Class Action on behalf of herself and a California class,
defined as all persons who are or previously were employed by Defendant Armadillo Holdings
and/or Defendant Texas Roadhouse Management and/or Defendant Texas Roadhouse in
California and classified as non-exempt employees (the "CALIFORNIA CLASS") at any time
during the period beginning four (4) years prior to the filing of this Complaint and ending on the
date as determined by the Court (the "CLASS PERIOD").

- 59. PLAINTIFF and the other CALIFORNIA CLASS Members have uniformly been deprived of wages and penalties from unpaid wages earned and due, including but not limited to unpaid minimum wages, unpaid overtime compensation, unpaid meal and rest period premiums, illegal meal and rest period policies, failed to reimburse for business expenses, failed compensate
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for off-the-clock work, failure to provide accurate itemized wage statements, failure to maintain
 required records, and interest, statutory and civil penalties, attorney's fees, costs, and expenses.

3 60. The members of the class are so numerous that joinder of all class members is4 impractical.

5	61. Common questions of law and fact regarding DEFENDANT's conduct, including
6	but not limited to, the off-the-clock work, unpaid meal and rest period premiums, failure to
7	accurately calculate the regular rate of pay for overtime compensation, failure to accurately
8	calculate the regular rate of compensation for missed meal and rest period premiums, failing to
9	provide legally compliant meal and rest periods, failed to reimburse for business expenses, failure
10	to provide accurate itemized wage statements accurate, and failure to ensure they are paid at least
11	minimum wage and overtime, exist as to all members of the class and predominate over any
12	questions affecting solely any individual members of the class. Among the questions of law and
13	fact common to the class are:
14	a. Whether DEFENDANT maintained legally compliant meal period policies and
15	practices;
16	b. Whether DEFENDANT maintained legally compliant rest period policies and
17	practices;
18	c. Whether DEFENDANT failed to pay PLAINTIFF and the CALIFORNIA CLASS
19	Members accurate premium payments for missed meal and rest periods;
20	d. Whether DEFENDANT failed to pay PLAINTIFF and the CALIFORNIA CLASS
21	Members accurate overtime wages;
22	e. Whether DEFENDANT failed to pay PLAINTIFF and the CALIFORNIA CLASS
23	Members at least minimum wage for all hours worked;
24	f. Whether DEFENDANT failed to compensate PLAINTIFF and the CALIFORNIA
25	CLASS Members for required business expenses;
26	g. Whether DEFENDANT issued legally compliant wage statements;
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1	h.	Whether DEFENDANT committed an act of unfair competition by systematically
2		failing to record and pay PLAINTIFF and the other members of the CALIFORNIA
3		CLASS for all time worked;
4	i.	Whether DEFENDANT committed an act of unfair competition by systematically
5		failing to record all meal and rest breaks missed by PLAINTIFF and other
6		CALIFORNIA CLASS Members, even though DEFENDANT enjoyed the benefit
7		of this work, required employees to perform this work and permits or suffers to
8		permit this work;
9	j.	Whether DEFENDANT committed an act of unfair competition in violation of the
10		UCL, by failing to provide the PLAINTIFF and the other members of the
11		CALIFORNIA CLASS with the legally required meal and rest periods.
12	62.	PLAINTIFF is a member of the CALIFORNIA CLASS and suffered damages as
13	a result of DE	FENDANT's conduct and actions alleged herein.
14	63.	PLAINTIFF's claims are typical of the claims of the class, and PLAINTIFF has
15	the same inter	ests as the other members of the class.
16	64.	PLAINTIFF will fairly and adequately represent and protect the interests of the
17	CALIFORNIA	A CLASS Members.
18	65.	PLAINTIFF retained able class counsel with extensive experience in class action
19	litigation.	
20	66.	Further, PLAINTIFF's interests are coincident with, and not antagonistic to, the
21	interests of the	e other CALIFORNIA CLASS Members.
22	67.	There is a strong community of interest among PLAINTIFF and the members of
23	the CALIFOR	RNIA CLASS to, inter alia, ensure that the combined assets of DEFENDANT are
24	sufficient to a	dequately compensate the members of the CALIFORNIA CLASS for the injuries
25	sustained.	
26	68.	The questions of law and fact common to the CALIFORNIA CLASS Members
27	predominate o	over any questions affecting only individual members, including legal and factual
28	issues relating	to liability and damages.

1	69. A class action is superior to other available methods for the fair and efficient
2	adjudication of this controversy because joinder of all class members in impractical. Moreover,
3	since the damages suffered by individual members of the class may be relatively small, the
4	expense and burden of individual litigation makes it practically impossible for the members of the
5	class individually to redress the wrongs done to them. Without class certification and
6	determination of declaratory, injunctive, statutory and other legal questions within the class
7	format, prosecution of separate actions by individual members of the CALIFORNIA CLASS will
8	create the risk of:
9	a. Inconsistent or varying adjudications with respect to individual members of the
10	CALIFORNIA CLASS which would establish incompatible standards of conduct
11	for the parties opposing the CALIFORNIA CLASS; and/or,
12	b. Adjudication with respect to individual members of the CALIFORNIA CLASS
13	which would as a practical matter be dispositive of the interests of the other
14	members not party to the adjudication or substantially impair or impeded their
15	ability to protect their interests.
16	Class treatment provides manageable judicial treatment calculated to bring an efficient
17	and rapid conclusion to all litigation of all wage and hour related claims arising out of the conduct
18	of DEFENDANT.
19	FIRST CAUSE OF ACTION
20	Unlawful Business Practices
21	(Cal. Bus. And Prof. Code §§ 17200, <i>et seq</i> .)
22	(Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
23	70. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
24	incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
25	Complaint.
26	71. DEFENDANT is a "person" as that term is defined under Cal. Bus. And Prof.
27	Code § 17021.

72. California Business & Professions Code §§ 17200, *et seq.* (the "UCL") defines
 unfair competition as any unlawful, unfair, or fraudulent business act or practice. Section 17203
 authorizes injunctive, declaratory, and/or other equitable relief with respect to unfair competition
 as follows:

Any person who engages, has engaged, or proposes to engage in unfair competition may be enjoined in any court of competent jurisdiction. The court may make such orders or judgments, including the appointment of a receiver, as may be necessary to prevent the use or employment by any person of any practice which constitutes unfair competition, as defined in this chapter, or as may be necessary to restore to any person in interest any money or property, real or personal, which may have been acquired by means of such unfair competition. (Cal. Bus. & Prof. Code § 17203).

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73. By the conduct alleged herein, DEFENDANT has engaged and continues to
engage in a business practice which violates California law, including but not limited to, the
applicable Wage Order(s), the California Code of Regulations and the California Labor Code
including Sections 201, 202, 203, 204, 226, 226.7, 246, 510, 512, 558, 1194, 1197, 1197.1, 1198,
2802, for which this Court should issue declaratory and other equitable relief pursuant to Cal.
Bus. & Prof. Code § 17203 as may be necessary to prevent and remedy the conduct held to
constitute unfair competition, including restitution of wages wrongfully withheld.

74. By the conduct alleged herein, DEFENDANT's practices were unlawful and unfair in that these practices violated public policy, were immoral, unethical, oppressive unscrupulous or substantially injurious to employees, and were without valid justification or utility for which this Court should issue equitable and injunctive relief pursuant to Section 17203 of the California Business & Professions Code, including restitution of wages wrongfully withheld.

75. By the conduct alleged herein, DEFENDANT's practices were deceptive and fraudulent in that DEFENDANT's uniform policy and practice failed to provide the legally mandated meal and rest periods and the required amount of compensation for missed meal and rest periods and, due to a systematic business practice that cannot be justified, pursuant to the applicable Cal. Lab. Code, and Industrial Welfare Commission requirements in violation of Cal. Bus. Code §§ 17200, *et seq.*, and for which this Court should issue injunctive and equitable relief, pursuant to Cal. Bus. & Prof. Code § 17203, including restitution of wages wrongfully withheld. 76. By the conduct alleged herein, DEFENDANT's practices were also unlawful,
 unfair and deceptive in that DEFENDANT's employment practices caused PLAINTIFF and the
 other members of the CALIFORNIA CLASS to be underpaid during their employment with
 DEFENDANT.

5 77. By the conduct alleged herein, DEFENDANT's practices were also unfair and 6 deceptive in that DEFENDANT's uniform policies, practices and procedures failed to provide 7 legally required meal and/or rest breaks to PLAINTIFF and the CALIFORNIA CLASS members 8 as required by Cal. Lab. Code §§ 226.7 and 512.

9 78. Therefore, PLAINTIFF demands on behalf of herself and on behalf of each 10 CALIFORNIA CLASS member, one (1) hour of pay for each workday in which an off-duty meal 11 period was not timely provided for each five (5) hours of work, and/or one (1) hour of pay for 12 each workday in which a second off-duty meal period was not timely provided for each ten (10) 13 hours of work.

14 79. PLAINTIFF further demands on behalf of herself and on behalf of each
15 CALIFORNIA CLASS member, one (1) hour of pay for each workday in which a rest period was
16 not timely provided as required by law.

80. By and through the unlawful and unfair business practices described herein, DEFENDANT has obtained valuable property, money and services from PLAINTIFF and the other members of the CALIFORNIA CLASS, including earned wages for all time worked, and has deprived them of valuable rights and benefits guaranteed by law and contract, all to the detriment of these employees and to the benefit of DEFENDANT so as to allow DEFENDANT to unfairly compete against competitors who comply with the law.

81. All the acts described herein as violations of, among other things, the Industrial
Welfare Commission Wage Orders, the California Code of Regulations, and the California Labor
Code, were unlawful and in violation of public policy, were immoral, unethical, oppressive, and
unscrupulous, were deceptive, and thereby constitute unlawful, unfair and deceptive business
practices in violation of Cal. Bus. & Prof. Code §§ 17200, *et seq.*

1 82. PLAINTIFF and the other members of the CALIFORNIA CLASS are entitled to, 2 and do, seek such relief as may be necessary to restore to them the money and property which 3 DEFENDANT has acquired, or of which PLAINTIFF and the other members of the 4 CALIFORNIA CLASS have been deprived, by means of the above described unlawful and unfair 5 business practices, including earned but unpaid wages for all time worked.

83. PLAINTIFF and the other members of the CALIFORNIA CLASS are further
entitled to, and do, seek a declaration that the described business practices are unlawful, unfair,
and deceptive, and that injunctive relief should be issued restraining DEFENDANT from
engaging in any unlawful and unfair business practices in the future.

84. PLAINTIFF and the other members of the CALIFORNIA CLASS have no plain,
speedy and/or adequate remedy at law that will end the unlawful and unfair business practices of
DEFENDANT. Further, the practices herein alleged presently continue to occur unabated. As a
result of the unlawful and unfair business practices described herein, PLAINTIFF and the other
members of the CALIFORNIA CLASS have suffered and will continue to suffer irreparable legal
and economic harm unless DEFENDANT is restrained from continuing to engage in these
unlawful and unfair business practices.

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(Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)

SECOND CAUSE OF ACTION

Failure To Pay Minimum Wages

(Cal. Lab. Code §§ 1194, 1197 and 1197.1.)

85. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
Complaint.

86. PLAINTIFF and the other members of the CALIFORNIA CLASS bring a claim
for DEFENDANT'S willful and intentional violations of the California Labor Code and the
Industrial Welfare Commission requirements for DEFENDANT'S failure to accurately calculate
and pay minimum wages to PLAINTIFF and the CALIFORNIA CLASS Members.

87. Pursuant to Cal. Lab. Code § 204, other applicable laws and regulations, and public 1 policy, an employer must timely pay its employees for all hours worked. 2

88. Cal. Lab. Code § 1197 provides the minimum wage for employees fixed by the 3 commission is the minimum wage to be paid to employees, and the payment of a lesser wage than 4 the minimum so fixed is unlawful. 5

89. Cal. Lab. Code § 1194 establishes an employee's right to recover unpaid wages, 6 7 including minimum wage compensation and interest thereon, together with the costs of suit.

90. 8 DEFENDANT maintained a uniform wage practice of paying PLAINTIFF and the other members of the CALIFORNIA CLASS without regard to the correct amount of time they 9 worked. As set forth herein, DEFENDANT'S uniform policy and practice was to unlawfully and 10 intentionally deny timely payment of wages due to PLAINTIFF and the other members of the 11 CALIFORNIA CLASS. 12

91. DEFENDANT'S uniform pattern of unlawful wage and hour practices manifested, 13 without limitation, applicable to the CALIFORNIA CLASS as a whole, as a result of 14 15 implementing a uniform policy and practice that denied accurate compensation to PLAINTIFF and the other members of the CALIFORNIA CLASS in regards to minimum wage pay. 16

92. In committing these violations of the California Labor Code, DEFENDANT 17 inaccurately calculated the amount of time worked and consequently underpaid the actual time 18 worked by PLAINTIFF and other members of the CALIFORNIA CLASS. DEFENDANT acted 19 in an illegal attempt to avoid the payment of all earned wages, and other benefits in violation of 20 the California Labor Code, the Industrial Welfare Commission requirements and other applicable 21 laws and regulations. 22

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93. As a direct result of DEFENDANT's unlawful wage practices as alleged herein, PLAINTIFF and the other members of the CALIFORNIA CLASS did not receive the correct 24 minimum wage compensation for their time worked for DEFENDANT. 25

94. During the CLASS PERIOD, PLAINTIFF and the other members of the 26 CALIFORNIA CLASS were paid less for time worked than they were entitled to, constituting a 27 failure to pay all earned wages. 28

95. By virtue of DEFENDANT's unlawful failure to accurately pay all earned compensation to PLAINTIFF and the other members of the CALIFORNIA CLASS for the true time they worked, PLAINTIFF and the other members of the CALIFORNIA CLASS have suffered and will continue to suffer an economic injury in amounts which are presently unknown to them, and which will be ascertained according to proof at trial.

6 96. DEFENDANT knew or should have known that PLAINTIFF and the other 7 members of the CALIFORNIA CLASS are under-compensated for their time worked. 8 DEFENDANT systematically elected, either through intentional malfeasance or gross 9 nonfeasance, to not pay employees for their labor as a matter of uniform corporate policy, practice 10 and procedure, and DEFENDANT perpetrated this systematic scheme by refusing to pay 11 PLAINTIFF and the other members of the CALIFORNIA CLASS the correct minimum wages 12 for their time worked.

97. In performing the acts and practices herein alleged in violation of California labor 13 laws, and refusing to compensate the members of the CALIFORNIA CLASS for all time worked 14 15 and provide them with the requisite compensation, DEFENDANT acted and continues to act intentionally, oppressively, and maliciously toward PLAINTIFF and the other members of the 16 CALIFORNIA CLASS with a conscious and utter disregard for their legal rights, or the 17 consequences to them, and with the despicable intent of depriving them of their property and legal 18 rights, and otherwise causing them injury in order to increase company profits at the expense of 19 these employees. 20

98. PLAINTIFF and the other members of the CALIFORNIA CLASS therefore 21 request recovery of all unpaid wages, according to proof, interest, statutory costs, as well as the 22 assessment of any statutory penalties against DEFENDANT, in a sum as provided by the 23 California Labor Code and/or other applicable statutes. To the extent minimum wage 24 compensation is determined to be owed to the CALIFORNIA CLASS Members who have 25 terminated their employment, DEFENDANT's conduct also violates Labor Code §§ 201 and/or 26 202, and therefore these individuals are also be entitled to waiting time penalties under Cal. Lab. 27 Code § 203, which penalties are sought herein on behalf of these CALIFORNIA CLASS 28

1	Members. DEFENDANT's conduct as alleged herein was willful, intentional and not in good
2	faith. Further, PLAINTIFF and other CALIFORNIA CLASS Members are entitled to seek and
3	recover statutory costs.
4	THIRD CAUSE OF ACTION
5	Failure To Pay Overtime Compensation
6	(Cal. Lab. Code §§ 510, 1194 and 1198)
7	(Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
8	99. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
9	incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
10	Complaint.
11	100. PLAINTIFF and the other members of the CALIFORNIA CLASS bring a claim
12	for DEFENDANT's willful and intentional violations of the California Labor Code and the
13	Industrial Welfare Commission requirements for DEFENDANT's failure to pay these employees
14	for all overtime worked, including, work performed in excess of eight (8) hours in a workday,
15	and/or twelve (12) hours in a workday, and/or forty (40) hours in any workweek.
16	101. Pursuant to Cal. Lab. Code § 204, other applicable laws and regulations, and
17	public policy, an employer must timely pay its employees for all hours worked.
18	102. Cal. Lab. Code § 510 further provides that employees in California shall not be
19	employed more than eight (8) hours per workday and more than forty (40) hours per workweek
20	unless they receive additional compensation beyond their regular wages in amounts specified by
21	law.
22	103. Cal. Lab. Code § 1194 establishes an employee's right to recover unpaid wages,
23	including minimum wage and overtime compensation and interest thereon, together with the costs
24	of suit. Cal. Lab. Code § 1198 further states that the employment of an employee for longer hours
25	than those fixed by the Industrial Welfare Commission is unlawful.
26	104. During the CLASS PERIOD, PLAINTIFF and CALIFORNIA CLASS Members
27	were required by DEFENDANT to work for DEFENDANT and were not paid for all the time
28	they worked, including overtime work.

1 105. DEFENDANT's uniform pattern of unlawful wage and hour practices manifested, 2 without limitation, applicable to the CALIFORNIA CLASS as a whole, as a result of 3 implementing a uniform policy and practice that failed to accurately record overtime worked by 4 PLAINTIFF and other CALIFORNIA CLASS Members and denied accurate compensation to 5 PLAINTIFF and the other members of the CALIFORNIA CLASS for overtime worked, 6 including, the overtime work performed in excess of eight (8) hours in a workday, and/or twelve 7 (12) hours in a workday, and/or forty (40) hours in any workweek.

8 106. In committing these violations of the California Labor Code, DEFENDANT 9 inaccurately recorded overtime worked and consequently underpaid the overtime worked by 10 PLAINTIFF and other CALIFORNIA CLASS Members. DEFENDANT acted in an illegal 11 attempt to avoid the payment of all earned wages, and other benefits in violation of the California 12 Labor Code, the Industrial Welfare Commission requirements and other applicable laws and 13 regulations.

14 107. As a direct result of DEFENDANT's unlawful wage practices as alleged herein,
15 the PLAINTIFF and the other members of the CALIFORNIA CLASS did not receive full
16 compensation for overtime worked.

108. Cal. Lab. Code § 515 sets out various categories of employees who are exempt 17 from the overtime requirements of the law. None of these exemptions are applicable to the 18 PLAINTIFF and the other members of the CALIFORNIA CLASS. Further, PLAINTIFF and the 19 other members of the CALIFORNIA CLASS were not subject to a valid collective bargaining 20 agreement that would preclude the causes of action contained herein this Complaint. Rather, 21 22 PLAINTIFF brings this Action on behalf of herself and the CALIFORNIA CLASS based on DEFENDANT's violations of non- negotiable, non-waivable rights provided by the State of 23 California. 24

25 109. During the CLASS PERIOD, PLAINTIFF and the other members of the
26 CALIFORNIA CLASS have been paid less for overtime worked that they are entitled to,
27 constituting a failure to pay all earned wages.

1 110. DEFENDANT failed to accurately pay the PLAINTIFF and the other members of
 2 the CALIFORNIA CLASS overtime wages for the time they worked which was in excess of the
 3 maximum hours permissible by law as required by Cal. Lab. Code §§ 510, 1194 & 1198, even
 4 though PLAINTIFF and the other members of the CALIFORNIA CLASS were required to work,
 5 and did in fact work, overtime as to which DEFENDANT failed to accurately record and pay as
 6 evidenced by DEFENDANT's business records and witnessed by employees.

7 111. By virtue of DEFENDANT's unlawful failure to accurately pay all earned
8 compensation to PLAINTIFF and the other members of the CALIFORNIA CLASS for all
9 overtime worked by these employees, PLAINTIFF and the other members of the CALIFORNIA
10 CLASS have suffered and will continue to suffer an economic injury in amounts which are
11 presently unknown to them, and which will be ascertained according to proof at trial.

12 112. DEFENDANT knew or should have known that PLAINTIFF and the other 13 members of the CALIFORNIA CLASS were under compensated for all overtime worked. 14 DEFENDANT systematically elected, either through intentional malfeasance or gross 15 nonfeasance, to not pay employees for their labor as a matter of uniform company policy, practice 16 and procedure, and DEFENDANT perpetrated this systematic scheme by refusing to pay 17 PLAINTIFF and the other members of the CALIFORNIA CLASS for overtime worked.

In performing the acts and practices herein alleged in violation of California labor 113. 18 laws, and refusing to compensate the members of the CALIFORNIA CLASS for all overtime 19 worked and provide them with the requisite overtime compensation, DEFENDANT acted and 20 continues to act intentionally, oppressively, and maliciously toward PLAINTIFF and the other 21 22 members of the CALIFORNIA CLASS with a conscious and utter disregard for their legal rights, or the consequences to them, and with the despicable intent of depriving them of their property 23 and legal rights, and otherwise causing them injury in order to increase company profits at the 24 expense of these employees. 25

26 114. PLAINTIFF and the other members of the CALIFORNIA CLASS therefore
27 request recovery of all unpaid wages, including overtime wages, according to proof, interest,
28 statutory costs, as well as the assessment of any statutory penalties against DEFENDANT, in a

sum as provided by the California Labor Code and/or other applicable statutes. To the extent 1 minimum and/or overtime compensation is determined to be owed to the CALIFORNIA CLASS 2 Members who have terminated their employment, DEFENDANT's conduct also violates Labor 3 Code §§ 201 and/or 202, and therefore these employees would also be entitled to waiting time 4 penalties under Cal. Lab. Code § 203, which penalties are sought herein on behalf of these 5 CALIFORNIA CLASS Members. DEFENDANT's conduct as alleged herein was willful, 6 7 intentional, and not in good faith. Further, PLAINTIFF and other CALIFORNIA CLASS Members are entitled to seek and recover statutory costs. 8 FOURTH CAUSE OF ACTION 9 Failure To Provide Required Meal Periods 10 (Cal. Lab. Code §§ 226.7 & 512) 11 (Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 12 115. PLAINTIFF and the other members of the CALIFORNIA CLASS, reallege and 13 incorporate by this reference, as though fully set forth herein, the prior paragraphs of this 14 Complaint. 15 116. During the CLASS PERIOD, DEFENDANT failed to provide all the legally 16 required off-duty meal breaks to PLAINTIFF and the other CALIFORNIA CLASS Members as 17 required by the applicable Wage Order and Labor Code. The nature of the work performed by 18 PLAINTIFF and CALIFORNIA CLASS Members did not prevent these employees from being 19 relieved of all of their duties for the legally required off-duty meal periods. As a result of their 20 rigorous work schedules, PLAINTIFF and other CALIFORNIA CLASS Members were often not 21

fully relieved of duty by DEFENDANT for their meal periods. Additionally, DEFENDANT's failure to provide PLAINTIFF and the CALIFORNIA CLASS Members with legally required meal breaks prior to their fifth (5th) hour of work is evidenced by DEFENDANT's business records. Further, DEFENDANT failed to provide PLAINTIFF and CALIFORNIA CLASS Members with a second off-duty meal period in some workdays in which these employees were required by DEFENDANT to work ten (10) hours of work. As a result, PLAINTIFF and other

members of the CALIFORNIA CLASS forfeited meal breaks without additional compensation 1 and in accordance with DEFENDANT's strict corporate policy and practice. 2 117. DEFENDANT further violated California Labor Code §§ 226.7 and the applicable 3 4 IWC Wage Order by failing to compensate PLAINTIFF and CALIFORNIA CLASS Members who were not provided a meal period, in accordance with the applicable Wage Order, one 5 additional hour of compensation at each employee's regular rate of pay for each workday that a 6 7 meal period was not provided. As a proximate result of the aforementioned violations, PLAINTIFF and 118. 8 CALIFORNIA CLASS Members have been damaged in an amount according to proof at trial, 9 and seek all wages earned and due, interest, penalties, expenses and costs of suit. 10 **FIFTH CAUSE OF ACTION** 11 Failure To Provide Required Rest Periods 12 (Cal. Lab. Code §§ 226.7 & 512) 13 (Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 14 15 119. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this 16 Complaint. 17 From time to time, PLAINTIFF and other CALIFORNIA CLASS Members were 120. 18 required to work in excess of four (4) hours without being provided ten (10) minute rest periods. 19 Further, these employees were denied their first rest periods of at least ten (10) minutes for some 20 shifts worked of at least two (2) to four (4) hours, a first and second rest period of at least ten (10) 21 22 minutes for some shifts worked of between six (6) and eight (8) hours, and a first, second and third rest period of at least ten (10) minutes for some shifts worked of ten (10) hours or more. 23 PLAINTIFF and other CALIFORNIA CLASS Members were also not provided with one-hour 24 wages in lieu thereof. As a result of their rigorous work schedules, PLAINTIFF and other 25 CALIFORNIA CLASS Members were periodically denied their proper rest periods by 26 DEFENDANT and DEFENDANT's managers. In addition, DEFENDANT failed to compensate 27 PLAINTIFF and CALIFORNIA CLASS Members for their rest periods as required by the 28

1	applicable Wage Order and Labor Code. As a result, DEFENDANT's failure to provide
2	PLAINTIFF and the CALIFORNIA CLASS Members with all the legally required paid rest
3	periods is evidenced by DEFENDANT's business records.
4	121. DEFENDANT further violated California Labor Code §§ 226.7 and the applicable
5	IWC Wage Order by failing to compensate PLAINTIFF and CALIFORNIA CLASS Members
6	who were not provided a rest period, in accordance with the applicable Wage Order, one
7	additional hour of compensation at each employee's regular rate of pay for each workday that rest
8	period was not provided.
9	122. As a proximate result of the aforementioned violations, PLAINTIFF and
10	CALIFORNIA CLASS Members have been damaged in an amount according to proof at trial,
11	and seek all wages earned and due, interest, penalties, expenses and costs of suit.
12	SIXTH CAUSE OF ACTION
13	Failure To Provide Accurate Itemized Statements
14	(Cal. Lab. Code §§ 226)
15	(Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
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 16 17 18 19 20 21 22 23 24 25 	 123. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint. 124. Cal. Labor Code § 226 provides that an employer must furnish employees with an "accurate itemized" statement in writing showing: a. Gross wages earned, b. (2) total hours worked by the employee, except for any employee whose compensation is solely based on a salary and who is exempt from payment of overtime under subdivision (a) of Section 515 or any applicable order of the Industrial Welfare Commission, c. the number of piece-rate units earned and any applicable piece rate if the employee

1	e. net wages earned,
2	f. the inclusive dates of the period for which the employee is paid,
3	g. the name of the employee and his or her social security number, except that by
4	January 1, 2008, only the last four digits of his or her social security number of an
5	employee identification number other than social security number may be shown
6	on the itemized statement,
7	h. the name and address of the legal entity that is the employer, and
8	i. all applicable hourly rates in effect during the pay period and the corresponding
9	number of hours worked at each hourly rate by the employee.
10	125. During the CLASS PERIOD, when PLAINTIFF and other CALIFORNIA
11	CLASS Members missed meal and rest breaks, or were paid inaccurate missed meal and rest
12	period premiums, or were not paid for all hours worked, DEFENDANTS also failed to provide
13	PLAINTIFF and other CALIFORNIA CLASS Members with complete and accurate wage
14	statements which failed to show, among other things, the accurate gross wages earned, net wages
15	earned, the total hours worked and all applicable hourly rates in effect during the pay period and
16	the corresponding amount of time worked at each hourly rate, and correct rates of pay for penalty
17	payments or missed meal and rest periods.
18	126. In addition to the foregoing, DEFENDANTS failed to provide itemized wage
19	statements to PLAINTIFF and members of the CALIFORNIA CLASS that complied with the
20	requirements of California Labor Code Section 226.
21	127. DEFENDANT knowingly and intentionally failed to comply with Cal. Lab. Code
22	§ 226, causing injury and damages to PLAINTIFF and the other members of the CALIFORNIA
23	CLASS. These damages include, but are not limited to, costs expended calculating the correct
24	wages for all missed meal and rest breaks and the amount of employment taxes which were not
25	properly paid to state and federal tax authorities. These damages are difficult to estimate.
26	Therefore, PLAINTIFF and the other members of the CALIFORNIA CLASS may elect to recover
27	liquidated damages of fifty dollars (\$50.00) for the initial pay period in which the violation
28	occurred, and one hundred dollars (\$100.00) for each violation in a subsequent pay period

1	pursuant to Cal. Lab. Code § 226, in an amount according to proof at the time of trial (but in no
2	event more than four thousand dollars (\$4,000.00) for PLAINTIFF and each respective member
3	of the CALIFORNIA CLASS herein).
4	SEVENTH CAUSE OF ACTION
5	Failure To Pay Wages When Due
6	(Cal. Lab. Code §§ 203)
7	(Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
8	128. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
9	incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
10	Complaint.
11	129. Cal. Lab. Code § 200 provides that:
12	As used in this article:
13	(d) "Wages" includes all amounts for labor performed by employees of every description, whether the amount is fixed or ascertained by the standard of time,
14	task, piece, Commission basis, or other method of calculation.(e) "Labor" includes labor, work, or service whether rendered or performed under
15 16	contract, subcontract, partnership, station plan, or other agreement if the to be paid for is performed personally by the person demanding payment.
10	130. Cal. Lab. Code § 201 provides, in relevant part, that "If an employer discharges
17	an employee, the wages earned and unpaid at the time of discharge are due and payable
18 19	immediately."
19 20	131. Cal. Lab. Code § 202 provides, in relevant part, that:
20 21	If an employee not having a written contract for a definite period quits his or her employment, his or her wages shall become due and payable not later than 72 hours
21	thereafter, unless the employee has given 72 hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting.
22	Notwithstanding any other provision of law, an employee who quits without providing a 72-hour notice shall be entitled to receive payment by mail if he or she so requests and
23 24	designates a mailing address. The date of the mailing shall constitute the date of payment
24 25	for purposes of the requirement to provide payment within 72 hours of the notice of quitting.
25 26	132. There was no definite term in PLAINTIFF's or any CALIFORNIA CLASS
20 27	Members' employment contract.
28	133. Cal. Lab. Code § 203 provides:
-0	

1 2 2	If an employer willfully fails to pay, without abatement or reduction, in accordance with Sections 201, 201.5, 202, and 205.5, any wages of an employee who is discharged or who quits, the wages of the employee shall continue as a penalty from the due date thereof at the same rate until paid or until an action therefor is commenced; but the wages shall not continue for more than 30 days.
3	134. The employment of PLAINTIFF and many CALIFORNIA CLASS Members
4	terminated, and DEFENDANT has not tendered payment of wages to these employees who were
5	
6	underpaid for minimum wage and/or overtime wage, and/or missed meal and rest breaks, as
7	required by law.
8	135. Therefore, as provided by Cal Lab. Code § 203, on behalf of herself and the
9	members of the CALIFORNIA CLASS whose employment has terminated, PLAINTIFF demand
10	up to thirty (30) days of pay as penalty for not paying all wages due at time of termination for all
11	employees who terminated employment during the CLASS PERIOD and demand an accounting
12	and payment of all wages due, plus interest and statutory costs as allowed by law.
13	EIGHTH CAUSE OF ACTION
	Failure To Reimburse Employees For Required Expenses
14	
14 15	(Cal. Lab. Code §§ 2802)
	(Cal. Lab. Code §§ 2802)
15 16 17	(Cal. Lab. Code §§ 2802) (Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
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15 16 17 18 19 20	(Cal. Lab. Code §§ 2802) (Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 136. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint. 137. Cal. Lab. Code § 2802 provides, in relevant part, that: An employer shall indemnify his or her employee for all necessary expenditures or losses
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 15 16 17 18 19 20 21 22 23 	 (Cal. Lab. Code §§ 2802) (Alleged By PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 136. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint. 137. Cal. Lab. Code § 2802 provides, in relevant part, that: An employer shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer, even though unlawful, unless the employee, at the time of obeying the directions, believed them to be unlawful
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1	Specifically, PLAINTIFF and the members of the CALIFORNIA CLASS were required by
2	DEFENDANT to use their personal cell phones to execute their essential job duties on behalf of
3	DEFENDANT. DEFENDANT's uniform policy, practice and procedure was to not reimburse
4	PLAINTIFF and the members of the CALIFORNIA CLASS for expenses resulting from using
5	their personal cellular phones for DEFENDANT within the course and scope of their employment
6	for DEFENDANT. These expenses were necessary to complete their principal job duties.
7	DEFENDANT is estopped by DEFENDANT's conduct to assert any waiver of their expectation.
8	Although these expenses were necessary expenses incurred by PLAINTIFF and the members of
9	the CALIFORNIA CLASS, DEFENDANT failed to indemnify and reimburse PLAINTIFF and
10	the members of the CALIFORNIA CLASS for these expenses as an employer is required to do
11	under the laws and regulations of California.
12	139. PLAINTIFF therefore demands reimbursement on behalf of the members of the
13	CALIFORNIA CLASS for expenditures or losses incurred in the discharge their job duties and
14	on behalf of DEFENDANT, or his/her obedience to the directions of DEFENDANT, with interest
15	at the statutory rate and costs under Cal. Lab. Code § 2802.
16	PRAYER FOR RELIEF
	<u>PRAYER FOR RELIEF</u> WHEREFORE, PLAINTIFF prays for a judgment against each Defendant, jointly and
16	
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16 17 18 19 20	 WHEREFORE, PLAINTIFF prays for a judgment against each Defendant, jointly and severally, as follows: 1. On behalf of the CALIFORNIA CLASS: a. That the Court certify the First Cause of Action asserted by the CALIFORNIA
16 17 18 19 20 21	 WHEREFORE, PLAINTIFF prays for a judgment against each Defendant, jointly and severally, as follows: 1. On behalf of the CALIFORNIA CLASS: a. That the Court certify the First Cause of Action asserted by the CALIFORNIA CLASS as a class action pursuant to Cal. Code of Civ. Proc. § 382;
 16 17 18 19 20 21 22 	 WHEREFORE, PLAINTIFF prays for a judgment against each Defendant, jointly and severally, as follows: 1. On behalf of the CALIFORNIA CLASS: a. That the Court certify the First Cause of Action asserted by the CALIFORNIA CLASS as a class action pursuant to Cal. Code of Civ. Proc. § 382; b. An order temporarily, preliminarily and permanently enjoining and restraining
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CLASS ACTION COMPLAINT

1			PLAINTIFF and to the other members of the CALIFORNIA CLASS.
2	2.	Or	n behalf of the CALIFORNIA CLASS:
3		a.	That the Court certify the Second, Third, Fourth, Fifth, Sixth, Seventh, and Eighth
4			Causes of Action asserted by the CALIFORNIA CLASS as a class action pursuant
5			to Cal. Code of Civ. Proc. § 382;
6		b.	Compensatory damages, according to proof at trial, including compensatory
7			damages for overtime compensation and separately owed rest periods, due to
8			PLAINTIFF and the other members of the CALIFORNIA CLASS, during the
9			applicable CLASS PERIOD plus interest thereon at the statutory rate;
10		c.	Meal and rest period compensation pursuant to Cal. Lab. Code §§ 226.7, 512 and
11			the applicable IWC Wage Order;
12		d.	The greater of all actual damages or fifty dollars (\$50) for the initial pay period in
13			which a violation occurs and one hundred dollars (\$100) per each member of the
14			CALIFORNIA CLASS for each violation in a subsequent pay period, not exceeding
15			an aggregate penalty of four thousand dollars (\$4,000), and an award of costs for
16			violation of Cal. Lab. Code § 226
17		e.	The wages of all terminated employees from the CALIFORNIA CLASS as a
18			penalty from the due date thereof at the same rate until paid or until an action
19			therefore is commenced, in accordance with Cal. Lab. Code § 203.
20	3.	Or	n all claims:
21		a.	An award of interest, including prejudgment interest at the legal rate;
22		b.	Such other and further relief as the Court deems just and equitable; and
23		c.	An award of penalties, attorneys' fees and costs of suit, as allowable under the law.
24	DATED:	Ma	ay 4, 2022
25			ZAKAY LAW GROUP, APLC
26			By:
27			Shani O. Zakay
28			Attorney for PLAINTIFF

Image: Demand FOR A JURY TRIAL PLAINTIFF demands a jury trial on issues triable to a jury. DATED: May 4, 2022 DATED: May 4, 2023 DATED: May 4, 2024 DATED: May 4, 2024 D			
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By: <u><u><u></u></u> Shani O. Zakay Attorney for PLAINTIFF 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27</u>	5		ZAKAY LAW GROUP, APLC
7 Shani O. Zakay Attorney for PLAINTIFF 9	6		By:
8 9 9 10 11 12 12 13 14 15 15 16 17 18 19 20 21 23 22 23 23 24 25 26 27 27	7		Shani O. Zakay
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