CASE ATTACHMENT COVER PAGE	(ENDORSED) ELECTRONICALLY
SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN BERNARDINO	FILED
STREET ADDRESS:247 West Third Street	
MAILING ADDRESS:	BY SUPERIOR COURT
CITY AND ZIP CODE: San Bernardino, CA 92415	OF CALIFORNIA, COUNTY OF
BRANCH NAME:San Bernardino Justice Center	San Bernardino
WEBSITE: http://www.sb-court.org	on Jun 2, 2023
ATTACHMENTNAME: Complaint: Complaint	CLERK OF THE SUPERIOR COURT Deputy Clerk: Abrianna Rodriguez
CASE NAME: Chrissy Cleveland vs. BESTDRIVE, LLC	CASE NUMBER:
	CIVSB2312594
Please log on to www.TurboCourt.com regula	rly for updates

Please staple this to your original attachment

1	ZAKAY LAW GROUP, APLC	
2	Shani O. Zakay (State Bar #277924) Jackland K. Hom (State Bar #327243)	
3	Julieann Alvarado (State Bar #334727) 5440 Morehouse Drive, Suite 5400	
4	San Diego, CA 92121	
5	Telephone: (619) 255-9047 Facsimile: (858) 404-9203	
6	<u>shani@zakaylaw.com</u> jackland@zakaylaw.com	
7	julieann@zakaylaw.com	
8	JCL LAW FIRM, APC	
9	Jean-Claude Lapuyade (State Bar #248676) 5440 Morehouse Drive, Suite 3600	
10	San Diego, CA 92121 Telephone: (619) 599-8292	
11	Facsimile: (619) 599-8291	
12	jlapuyade@jcl-lawfirm.com	
13	Attorneys for PLAINTIFF	
14	SUPERIOR COURT OF TH	E STATE OF CALIFORNIA
14 15	SUPERIOR COURT OF THE	
	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on	Y OF SAN BERNARDINO
15	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons	Y OF SAN BERNARDINO Case®W SB 2312594
15 16	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons similarly situated,	Y OF SAN BERNARDINO Case®IVSB 2312594 <u>CLASS ACTION COMPLAINT FOR:</u>
15 16 17	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons	TY OF SAN BERNARDINO Case VSB 2312594 <u>CLASS ACTION COMPLAINT FOR:</u> 1) UNFAIR COMPETITION IN VIOLATION OF CAL. BUS. & PROF. CODE §17200 <i>et</i>
15 16 17 18	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons similarly situated, Plaintiff, v. BESTDRIVE, LLC, a Delaware limited	Y OF SAN BERNARDINO Case®₩ SB 2312594 <u>CLASS ACTION COMPLAINT FOR:</u> 1) UNFAIR COMPETITION IN VIOLATION
15 16 17 18 19	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons similarly situated, Plaintiff, v. BESTDRIVE, LLC, a Delaware limited liability company; CONTINENTAL	Y OF SAN BERNARDINO Case SIV SB 2 3 1 2 5 9 4 <u>CLASS ACTION COMPLAINT FOR:</u> 1) UNFAIR COMPETITION IN VIOLATION OF CAL. BUS. & PROF. CODE §17200 <i>et</i> <i>seq</i> ; 2) FAILURE TO PAY MINIMUM WAGES IN VIOLATION OF CAL. LAB. CODE §§
15 16 17 18 19 20	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons similarly situated, Plaintiff, v. BESTDRIVE, LLC, a Delaware limited liability company; CONTINENTAL AUTOMOTIVE SYSTEMS, INC., a Delaware corporation; CONTINENTAL TIRE THE	Y OF SAN BERNARDINO Case SWSB 2312594 CLASS ACTION COMPLAINT FOR: 1) UNFAIR COMPETITION IN VIOLATION OF CAL. BUS. & PROF. CODE §17200 et seq; 2) FAILURE TO PAY MINIMUM WAGES IN VIOLATION OF CAL. LAB. CODE §§ 1194, 1197 & 1197.1; 3) FAILURE TO PAY OVERTIME WAGES
15 16 17 18 19 20 21	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons similarly situated, Plaintiff, v. BESTDRIVE, LLC, a Delaware limited liability company; CONTINENTAL AUTOMOTIVE SYSTEMS, INC., a Delaware corporation; CONTINENTAL TIRE THE AMERICAS, LLC, an Ohio limited liability company; CONTITECH NORTH AMERICA,	Y OF SAN BERNARDINO Case VSB 2312594 CLASS ACTION COMPLAINT FOR: 1) UNFAIR COMPETITION IN VIOLATION OF CAL. BUS. & PROF. CODE §17200 et seq; 2) FAILURE TO PAY MINIMUM WAGES IN VIOLATION OF CAL. LAB. CODE §§ 1194, 1197 & 1197.1; 3) FAILURE TO PAY OVERTIME WAGES IN VIOLATION OF CAL. LAB. CODE §§ 510, et seq;
 15 16 17 18 19 20 21 22 	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons similarly situated, Plaintiff, v. BESTDRIVE, LLC, a Delaware limited liability company; CONTINENTAL AUTOMOTIVE SYSTEMS, INC., a Delaware corporation; CONTINENTAL TIRE THE AMERICAS, LLC, an Ohio limited liability company; CONTITECH NORTH AMERICA, INC., a Delaware corporation; CONTITECH USA, INC., a Delaware corporation; and DOES	Y OF SAN BERNARDINO Case SIV SB 2 3 1 2 5 9 4 CLASS ACTION COMPLAINT FOR: 1) UNFAIR COMPETITION IN VIOLATION OF CAL. BUS. & PROF. CODE §17200 et seq; 2) FAILURE TO PAY MINIMUM WAGES IN VIOLATION OF CAL. LAB. CODE §§ 1194, 1197 & 1197.1; 3) FAILURE TO PAY OVERTIME WAGES IN VIOLATION OF CAL. LAB. CODE §§
 15 16 17 18 19 20 21 22 23 	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons similarly situated, Plaintiff, v. BESTDRIVE, LLC, a Delaware limited liability company; CONTINENTAL AUTOMOTIVE SYSTEMS, INC., a Delaware corporation; CONTINENTAL TIRE THE AMERICAS, LLC, an Ohio limited liability company; CONTITECH NORTH AMERICA, INC., a Delaware corporation; CONTITECH	 Y OF SAN BERNARDINO Case VSB 2312594 CLASS ACTION COMPLAINT FOR: 1) UNFAIR COMPETITION IN VIOLATION OF CAL. BUS. & PROF. CODE §17200 et seq; 2) FAILURE TO PAY MINIMUM WAGES IN VIOLATION OF CAL. LAB. CODE §§ 1194, 1197 & 1197.1; 3) FAILURE TO PAY OVERTIME WAGES IN VIOLATION OF CAL. LAB. CODE §§ 510, et seq; 4) FAILURE TO PROVIDE REQUIRED MEAL PERIODS IN VIOLATION OF CAL. LAB. CODE §§ 226.7 & 512 AND
 15 16 17 18 19 20 21 22 23 24 	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons similarly situated, Plaintiff, v. BESTDRIVE, LLC, a Delaware limited liability company; CONTINENTAL AUTOMOTIVE SYSTEMS, INC., a Delaware corporation; CONTINENTAL TIRE THE AMERICAS, LLC, an Ohio limited liability company; CONTITECH NORTH AMERICA, INC., a Delaware corporation; CONTITECH USA, INC., a Delaware corporation; and DOES	 Y OF SAN BERNARDINO Case VSB 2312594 CLASS ACTION COMPLAINT FOR: 1) UNFAIR COMPETITION IN VIOLATION OF CAL. BUS. & PROF. CODE §17200 et seq; 2) FAILURE TO PAY MINIMUM WAGES IN VIOLATION OF CAL. LAB. CODE §§ 1194, 1197 & 1197.1; 3) FAILURE TO PAY OVERTIME WAGES IN VIOLATION OF CAL. LAB. CODE §§ 510, et seq; 4) FAILURE TO PROVIDE REQUIRED MEAL PERIODS IN VIOLATION OF CAL. LAB. CODE §§ 226.7 & 512 AND THE APPLICABLE IWC WAGE ORDER; 5) FAILURE TO PROVIDE REQUIRED
 15 16 17 18 19 20 21 22 23 24 25 	IN AND FOR THE COUNT CHRISSY CLEVELAND, an individual, on behalf of herself, and on behalf of all persons similarly situated, Plaintiff, v. BESTDRIVE, LLC, a Delaware limited liability company; CONTINENTAL AUTOMOTIVE SYSTEMS, INC., a Delaware corporation; CONTINENTAL TIRE THE AMERICAS, LLC, an Ohio limited liability company; CONTITECH NORTH AMERICA, INC., a Delaware corporation; CONTITECH USA, INC., a Delaware corporation; and DOES 1-50, Inclusive,	 Y OF SAN BERNARDINO Case VSB 2312594 CLASS ACTION COMPLAINT FOR: 1) UNFAIR COMPETITION IN VIOLATION OF CAL. BUS. & PROF. CODE §17200 et seq; 2) FAILURE TO PAY MINIMUM WAGES IN VIOLATION OF CAL. LAB. CODE §§ 1194, 1197 & 1197.1; 3) FAILURE TO PAY OVERTIME WAGES IN VIOLATION OF CAL. LAB. CODE §§ 510, et seq; 4) FAILURE TO PROVIDE REQUIRED MEAL PERIODS IN VIOLATION OF CAL. LAB. CODE §§ 226.7 & 512 AND THE APPLICABLE IWC WAGE ORDER;

1 2 3 4 5 6 7 8	 6) FAILURE TO PROVIDE ACCURATE ITEMIZED STATEMENTS IN VIOLATION OF CAL. LAB. CODE § 226; 7) FAILURE TO PROVIDE WAGES WHEN DUE IN VIOLATION OF CAL. LAB. CODE §§ 201, 202 AND 203; 8) FAILURE TO REIMBURSE EMPLOYEES FOR REQUIRED EXPENSES IN VIOLATION OF CAL. LAB. CODE § 2802; 9) FAILURE TO PROVIDE SICK PAY AND FAILURE TO PROVIDE SICK PAY AND FAILURE TO PROVIDE PAID SICK LEAVE BALANCE IN VIOLATION OF CAL. LAB. CODE §S 246, et seq.
9	DEMAND FOR A JURY TRIAL
10	DI AINITIEE CUDISSY OF EVELAND ("DI AINITIEE") an individual an habit strange
11	PLAINTIFF CHRISSY CLEVELAND ("PLAINTIFF"), an individual, on behalf of herself and all other similarly situated current and former employees, alleges on information and belief,
12	except for her own acts and knowledge which are based on personal knowledge, the following:
13	PRELIMINARY ALLEGATIONS
14	1. Defendant BESTDRIVE, LLC ("Defendant BestDrive") is a Delaware limited
15	liability company at all relevant times mentioned herein conducted and continues to conduct
16 17	substantial and regular business throughout California.
17 18	2. Defendant CONTINENTAL AUTOMOTIVE SYSTEMS, INC. ("Defendant
18 19	Continental Automotive Systems") is a Delaware corporation that at all relevant times mentioned
20	herein conducted and continues to conduct substantial and regular business throughout California.
20	3. Defendant CONTINENTAL TIRE THE AMERICAS, LLC ("Defendant
22	Continental Tire") is an Ohio limited liability company that at all relevant times mentioned herein
23	conducted and continues to conduct substantial and regular business throughout California.
24	4. Defendant CONTITECH NORTH AMERICA, INC. ("Defendant Contitech North
25	America") is a Delaware corporation that at all relevant times mentioned herein conducted and
26	continues to conduct substantial and regular business throughout California.
27	5. Defendant CONTITECH USA, INC. ("Defendant Contitech USA") is a Delaware
28	corporation that at all relevant times mentioned herein conducted and continues to conduct

1 substantial and regular business throughout California.

6. Defendant BestDrive, Defendant Continental Automotive Systems, Defendant
 Continental Tire, Defendant Contitech North America and Defendant Contitech USA were the
 joint employers of PLAINTIFF as evidenced by the documents issued to PLAINTIFF and by the
 company PLAINTIFF performed work for respectively and are therefore jointly responsible as
 employers for the conduct alleged herein as "DEFENDANTS" and/or "DEFENDANT."

7 7. DEFENDANTS own, operate, and/or manage tire centers throughout the state of
8 California, including in the county of San Bernardino, where PLAINTIFF worked.

9 8. PLAINTIFF was employed by DEFENDANTS in California from March of 2020
10 to June of 2022 as a non-exempt employee, paid on an hourly basis, and entitled to the legally
11 required meal and rest periods and payment of minimum and overtime wages due for all time
12 worked.

9. PLAINTIFF brings this Class Action on behalf of herself and a California class, 13 defined as all persons who are or previously were employed by Defendant BestDrive and/or 14 Defendant Continental Automotive Systems and/or Defendant Continental Tire and/or Defendant 15 Contitech North America and/or Defendant Contitech USA in California and classified as non-16 exempt employees (the "CALIFORNIA CLASS") at any time during the period beginning four 17 (4) years prior to the filing of this Complaint and ending on the date as determined by the Court 18 19 (the "CLASS PERIOD"). The amount in controversy for the aggregate claim of the CALIFORNIA CLASS Members is under five million dollars (\$5,000,000.00). 20

10. PLAINTIFF brings this Class Action on behalf of herself and a CALIFORNIA 21 CLASS in order to fully compensate the CALIFORNIA CLASS for their losses incurred during 22 the CLASS PERIOD caused by DEFENDANTS' uniform policy and practice which failed to 23 lawfully compensate these employees. DEFENDANTS' uniform policy and practice alleged 24 herein was an unlawful, unfair, and deceptive business practice whereby DEFENDANTS retained 25 and continue to retain wages due PLAINTIFF and the other members of the CALIFORNIA 26 CLASS. PLAINTIFF and the other members of the CALIFORNIA CLASS seek an injunction 27 enjoining such conduct by DEFENDANTS in the future, relief for the named PLAINTIFF and 28

the other members of the CALIFORNIA CLASS who have been economically injured by
 DEFENDANTS' past and current unlawful conduct, and all other appropriate legal and equitable
 relief.

11. The true names and capacities, whether individual, corporate, subsidiary, 4 partnership, associate or otherwise of DEFENDANTS DOES 1 through 50, inclusive, are 5 presently unknown to PLAINTIFFS who therefore sues these DEFENDANTS by such fictitious 6 names pursuant to Cal. Civ. Proc. Code § 474. PLAINTIFFS will seek leave to amend this 7 Complaint to allege the true names and capacities of Does 1 through 50, inclusive, when they are 8 9 ascertained. PLAINTIFFS is informed and believes, and based upon that information and belief alleges, that the DEFENDANTS named in this Complaint, including DOES 1 through 50, 10 inclusive, are responsible in some manner for one or more of the events and happenings that 11 proximately caused the injuries and damages hereinafter alleged. 12

12. The agents, servants and/or employees of the Defendants and each of them acting 13 on behalf of the Defendants acted within the course and scope of his, her or its authority as the 14 agent, servant and/or employee of the Defendants, and personally participated in the conduct 15 alleged herein on behalf of the Defendants with respect to the conduct alleged herein. 16 Consequently, the acts of each Defendant are legally attributable to the other Defendants and all 17 Defendants are jointly and severally liable to PLAINTIFF and the other members of the 18 19 CALIFORNIA CLASS, for the loss sustained as a proximate result of the conduct of the Defendants' agents, servants and/or employees. 20

DEFENDANTS were PLAINTIFF's employers or persons acting on behalf of the
 PLAINTIFF's employer, within the meaning of California Labor Code § 558, who violated or
 caused to be violated, a section of Part 2, Chapter 1 of the California Labor Code or any provision
 regulating hours and days of work in any order of the Industrial Welfare Commission and, as
 such, are subject to civil penalties for each underpaid employee, as set forth in Labor Code § 558,
 at all relevant times.

27 14. DEFENDANTS were PLAINTIFF's employers or persons acting on behalf of
28 PLAINTIFF's employer either individually or as an officer, agent, or employee of another person,

within the meaning of California Labor Code § 1197.1, who paid or caused to be paid to any
 employee a wage less than the minimum fixed by California state law, and as such, are subject to
 civil penalties for each underpaid employee.

4 15. DEFENDANTS' uniform policies and practices alleged herein were unlawful,
5 unfair, and deceptive business practices whereby DEFENDANTS retained and continue to retain
6 wages due to PLAINTIFF and other members of the CALIFORNIA CLASS.

7 16. PLAINTIFF and other members of the CALIFORNIA CLASS seek an injunction
8 enjoining such conduct by DEFENDANTS in the future, relief for the named PLAINTIFF and
9 other members of the CALIFORNIA CLASS who has been economically injured by
10 DEFENDANTS' past and current unlawful conduct, and all other appropriate legal and equitable
11 relief.

12

JURISDICTION AND VENUE

17. This Court has jurisdiction over this Action pursuant to California Code of Civil
Procedure, Section 410.10 and California Business & Professions Code, Section 17203. This
action is brought as a Class Action on behalf of PLAINTIFF and similarly situated employees of
DEFENDANT pursuant to Cal. Code of Civ. Proc. § 382.

17 18. Venue is proper in this Court pursuant to California Code of Civil Procedure,
18 Sections 395 and 395.5, because DEFENDANTS operate in locations across California, employ
19 the CALIFORNIA CLASS across California, including in this County, and committed the
20 wrongful conduct herein alleged in this County against the CALIFORNIA CLASS.

21

THE CONDUCT

19. In violation of the applicable sections of the California Labor Code and the requirements of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANTS as a matter of company policy, practice, and procedure, intentionally, knowingly, and systematically failed to provide legally compliant meal and rest periods, failed to accurately compensate PLAINTIFF and the other members of the CALIFORNIA CLASS for missed meal and rest periods, failed to pay PLAINTIFFS and the other members of the CALIFORNIA CLASS for all time worked, failed compensate PLAINTIFF for off-the-clock work, failed to pay PLAINTIFF

and the other members of the CALIFORNIA CLASS overtime at the correct regular rate of pay, 1 2 failed to compensate PLAINTIFF and other members of the CALIFORNIA CLASS meal and rest premiums at the regular rate of pay, failed to pay PLAINTIFF and other CALIFORNIA CLASS 3 4 Members redeemed sick pay at the regular rate of pay, failed to reimburse PLAINTIFF and other CALIFORNIA CLASS Members for business expenses, and failed to issue to PLAINTIFF and 5 the members of the CALIFORNIA CLASS with accurate itemized wage statements showing, 6 among other things, all applicable hourly rates in effect during the pay periods and the 7 corresponding amount of time worked at each hourly rate. DEFENDANTS' uniform policies and 8 9 practices are intended to purposefully avoid the accurate and full payment for all time worked as required by California law which allows DEFENDANTS to illegally profit and gain an unfair 10 advantage over competitors who comply with the law. To the extent equitable tolling operates to 11 toll claims by the CALIFORNIA CLASS against DEFENDANTS, the CLASS PERIOD should 12 be adjusted accordingly. 13

14

A. Meal Period Violations

20. 15 Pursuant to the Industrial Welfare Commission Wage Orders, DEFENDANTS were required to pay PLAINTIFF and CALIFORNIA CLASS Members for all their time worked, 16 meaning the time during which an employee is subject to the control of an employer, including 17 all the time the employee is suffered or permitted to work. From time to time during the CLASS 18 19 PERIOD, DEFENDANT required PLAINTIFF and CALIFORNIA CLASS Members to work without paying them for all the time they were under DEFENDANTS' control. Specifically, 20 DEFENDANTS required PLAINTIFF to work while clocked out during what was supposed to 21 22 be PLAINTIFF's off-duty meal break. Indeed, there were many days where PLAINTIFF did not even receive a partial lunch. As a result, the PLAINTIFF and other CALIFORNIA CLASS 23 Members forfeited minimum wage and overtime compensation by regularly working without their 24 time being accurately recorded and without compensation at the applicable minimum wage and 25 overtime rates. DEFENDANTS' uniform policy and practice not to pay PLAINTIFF and other 26 CALIFORNIA CLASS Members for all time worked is evidenced by DEFENDANTS' business 27 records. 28

21. From time to time during the CLASS PERIOD, as a result of their rigorous work 1 schedules and DEFENDANTS' inadequate staffing practices, PLAINTIFF and other 2 CALIFORNIA CLASS Members are from time to time unable to take thirty (30) minute off duty 3 4 meal breaks and were not fully relieved of duty for their meal periods. PLAINTIFF and other CALIFORNIA CLASS Members are required to perform work as ordered by DEFENDANTS for 5 more than five (5) hours during some shifts without receiving a meal break. Further, 6 7 DEFENDANTS failed to provide PLAINTIFF and CALIFORNIA CLASS Members with a second off-duty meal period for some workdays in which these employees are required by 8 DEFENDANTS to work ten (10) hours of work. The nature of the work performed by 9 PLAINTIFF and other CALIFORNIA CLASS Members does not qualify for the limited and 10 narrowly construed "on-duty" meal period exception. When they were provided with meal 11 periods, PLAINTIFF and other CALIFORNIA CLASS Members were, from time to time, 12 required to remain on premises, on duty and on call. Further, from time to time, DEFENDANT 13 required PLAINTIFFS and other CALIFORNIA CLASS Members to maintain cordless 14 communication devices in order to receive and/or respond to work-related communications during 15 their off-duty meal periods. DEFENDANTS' failure to provide PLAINTIFF and the 16 CALIFORNIA CLASS Members with legally required meal breaks is evidenced by 17 DEFENDANTS' business records. As a result of their rigorous work schedules and 18 DEFENDANTS' inadequate staffing, PLAINTIFF and other members of the CALIFORNIA 19 CLASS therefore forfeit meal breaks without additional compensation and in accordance with 20 DEFENDANTS' strict corporate policy and practice. 21

22

B. <u>Rest Period Violations</u>

23 22. From time to time during the CLASS PERIOD, PLAINTIFF and other 24 CALIFORNIA CLASS Members were also required to work in excess of four (4) hours without 25 being provided ten (10) minute rest periods as a result of their rigorous work requirements and 26 DEFENDANTS' inadequate staffing. Further, for the same reasons, these employees were denied 27 their first rest periods of at least ten (10) minutes for some shifts worked of at least two (2) to four 28 (4) hours from time to time, a first and second rest period of at least ten (10) minutes for some

shifts worked of between six (6) and eight (8) hours from time to time, and a first, second and 1 2 third rest period of at least ten (10) minutes for some shifts worked of ten (10) hours or more from time to time. When they were provided with rest breaks, PLAINTIFF and other CALIFORNIA 3 4 CLASS Members were, from time to time, required to remain on premises, on duty and/or on call. Further, from time to time, DEFENDANT required PLAINTIFFS and other CALIFORNIA 5 CLASS Members to maintain cordless communication devices in order to receive and/or respond 6 to work-related communications during their off-duty rest periods. PLAINTIFF and other 7 CALIFORNIA CLASS Members were also not provided with one-hour wages in lieu thereof. As 8 a result of their rigorous work schedules and DEFENDANTS' inadequate staffing, PLAINTIFF 9 and other CALIFORNIA CLASS Members were from time to time denied their proper rest 10 periods by DEFENDANT and DEFENDANTS' managers. 11

12

C. <u>Unreimbursed Business Expenses</u>

23. DEFENDANTS as a matter of corporate policy, practice, and procedure, 13 intentionally, knowingly, and systematically failed to reimburse and indemnify the PLAINTIFF 14 15 and the other CALIFORNIA CLASS Members for required business expenses incurred by the PLAINTIFF and other CALIFORNIA CLASS Members in direct consequence of discharging 16 their duties on behalf of DEFENDANTS. Under California Labor Code Section 2802, employers 17 are required to indemnify employees for all expenses incurred in the course and scope of their 18 employment. Cal. Lab. Code § 2802 expressly states that "an employer shall indemnify his or 19 her employee for all necessary expenditures or losses incurred by the employee in direct 20 consequence of the discharge of his or her duties, or of his or her obedience to the directions of 21 22 the employer, even though unlawful, unless the employee, at the time of obeying the directions, believed them to be unlawful." 23

24

24. In the course of their employment, DEFENDANTS required PLAINTIFF and other CALIFORNIA CLASS Members to incur personal expenses for the maintenance of their 25 uniforms as a result of and in furtherance of their job duties. Specifically, PLAINTIFF and other 26 CALIFORNIA CLASS Members were required to use their personal cell phones and personal 27 vehicles in order to perform work and work-related tasks for DEFENDANTS. However, 28

1 DEFENDANTS unlawfully failed to reimburse PLAINTIFF and other CALIFORNIA CLASS 2 Members for the use of their personal cell phones and personal vehicles. As a result, in the course 3 of their employment with DEFENDANTS, the PLAINTIFF and other CALIFORNIA CLASS 4 Members incurred unreimbursed business expenses that included, but were not limited to, costs 5 related to the use of their personal cell phones and personal vehicles, all on behalf of and for the 6 benefit of DEFENDANT.

7

D. <u>Wage Statement Violations</u>

25. California Labor Code Section 226 required an employer to furnish its employees 8 and accurate itemized wage statement in writing showing (1) gross wages earned, (2) total hours 9 worked, (3) the number of piece-rate units earned and any applicable piece-rate, (4) all deductions, 10 (5) net wages earned, (6) the inclusive dates of the period for which the employee is paid, (7) the 11 name of the employee and only the last four digits of the employee's social security number or an 12 employee identification number other than a social security number, (8) the name and address of 13 the legal entity that is the employer, and (9) all applicable hourly rates in effect during the pay 14 period and the corresponding number of hours worked at each hourly rate by the employee. 15

26. From time to time during the CLASS PERIOD, when PLAINTIFF and other 16 CALIFORNIA CLASS Members missed meal and rest breaks, or were paid inaccurately for 17 missed meal and rest period premiums, or were not paid for all hours worked, DEFENDANTS 18 also failed to provide PLAINTIFF and other CALIFORNIA CLASS Members with complete and 19 accurate wage statements which failed to show, among other things, all deductions, the total hours 20 worked and all applicable hourly rates in effect during the pay period and the corresponding 21 amount of time worked at each hourly rate, correct rates of pay for penalty payments or missed 22 meal and rest periods. Further, DEFENDANTS from time to time issued wage statements to 23 PLAINTIFF and other CALIFORNIA CLASS Members that failed to provide the accurate name 24 and address of the legal entity of the employer, in violation of Cal. Lab. Code § 226(a)(8). 25 Additionally, DEFENDANTS from time to time issued wage statements to PLAINTIFF and other 26 CALIFORNIA CLASS Members that failed to provide the accurate total hours worked, in 27 violation of Cal. Lab. Code § 226(a)(2). 28

27. In addition to the foregoing, DEFENDANTS, from time to time, failed to provide
 PLAINTIFF and the CALIFORNIA CLASS Members with wage statements that comply with
 Cal. Lab. Code § 226.

4 28. As a result, DEFENDANTS issued PLAINTIFF and other members of the
5 CALIFORNIA CLASS with wage statements that violate Cal. Lab. Code § 226. Further,
6 DEFENDANTS' violations are knowing and intentional, were not isolated due to an unintentional
7 payroll error due to clerical or inadvertent mistake.

8

E. Off-the-Clock Work Resulting in Minimum Wage and Overtime Violations

9 29. During the CLASS PERIOD, from time-to-time DEFENDANTS failed and
10 continues to fail to accurately pay PLAINTIFF and other members of the CALIFORNIA CLASS
11 for all hours worked.

30. During the CLASS PERIOD, from time-to-time DEFENDANTS required
PLAINTIFF and other members of the CALIFORNIA CLASS to perform pre-shift or post-shift
work, including but not limited to, time spent receiving and responding to work-related
communications on their personal cell phones. This resulted in PLAINTIFF and other members
of the CALIFORNIA CLASS to have to work while off-the-clock.

17 31. DEFENDANTS directed and directly benefited from the undercompensated off18 the-clock work performed by PLAINTIFF and the other CALIFORNIA CLASS Members.

19 32. DEFENDANTS controlled the work schedules, duties, and protocols, applications,
20 assignments, and employment conditions of PLAINTIFF and the other members of the
21 CALIFORNIA CLASS.

33. DEFENDANTS were able to track the amount of time PLAINTIFF and the other
members of the CALIFORNIA CLASS spent working; however, DEFENDANTS failed to
document, track, or pay PLAINTIFF and the other members of the CALIFORNIA CLASS all
wages earned and owed for all the work they performed.

26 34. PLAINTIFF and the other members of the CALIFORNIA CLASS were non27 exempt employees, subject to the requirements of the California Labor Code.

28

1 35. DEFENDANTS' policies and practices deprived PLAINTIFF and the other 2 CALIFORNIA CLASS Members of all minimum regular, overtime, and double time wages owed 3 for the off-the-clock work activities. Because PLAINTIFF and the other members of the 4 CALIFORNIA CLASS typically worked over forty (40) hours in a workweek, and more than 5 eight (8) hours per day, DEFENDANTS' policies and practices also deprived them of overtime 6 pay.

7 36. DEFENDANTS knew or should have known that PLAINTIFF and the other
8 members of the CALIFORNIA CLASS off-the-clock work was compensable under the law.

37. As a result, PLAINTIFF and the other members of the CALIFORNIA CLASS
forfeited wages due to them for all hours worked at DEFENDANTS' direction, control, and
benefit for the time spent working while off-the-clock, including but not limited to, time spent
receiving and responding to work-related communications on their personal cell phones.
DEFENDANTS' uniform policy and practice to not pay PLAINTIFF and the members of the
CALIFORNIA CLASS wages for all hours worked in accordance with applicable law is
evidenced by DEFENDANTS' business records.

F. <u>Regular Rate Violation – Overtime, Double Time, Meal and Rest Period Premiums,</u> and Redeemed Sick Pay

38. From time to time during the CLASS PERIOD, DEFENDANTS failed and 18 continues to fail to accurately calculate and pay PLAINTIFF and the other CALIFORNIA CLASS 19 Members for their overtime and double time hours worked, meal and rest period premiums, and 20 redeemed sick pay. As a result, PLAINTIFF and the other CALIFORNIA CLASS Members 21 forfeited wages due to them for working overtime without compensation at the correct overtime 22 and double time rates, meal and rest period premiums, and redeemed sick pay rates. 23 DEFENDANTS' uniform policy and practice not to pay the CALIFORNIA CLASS Members at 24 the correct rate for all overtime and double time worked, meal and rest period premiums, and sick 25 pay in accordance with applicable law is evidenced by DEFENDANTS' business records. 26

39. State law provides that employees must be paid overtime at one-and-one-half times
their "regular rate of pay." PLAINTIFF and other CALIFORNIA CLASS Members were

compensated at an hourly rate plus incentive pay that was tied to specific elements of an
 employee's performance.

40. The second component of PLAINTIFF'S and other CALIFORNIA CLASS Members' compensation was DEFENDANTS' non-discretionary incentive program that paid PLAINTIFF and other CALIFORNIA CLASS Members incentive wages based on their performance for DEFENDANTS. The non-discretionary bonus program provided all employees paid on an hourly basis with bonus compensation when the employees met the various performance goals set by DEFENDANTS.

9 41. However, from time to time, when calculating the regular rate of pay in those pay periods where PLAINTIFF and other CALIFORNIA CLASS Members worked overtime, double 10 time, paid meal and rest period premium payments, and/or redeemed sick pay, and earned non-11 discretionary bonuses, DEFENDANTS failed to accurately include the non-discretionary bonus 12 compensation as part of the employee's "regular rate of pay" and/or calculated all hours worked 13 rather than just all non-overtime hours worked. Management and supervisors described the 14 incentive/bonus program to potential and new employees as part of the compensation package. 15 As a matter of law, the incentive compensation received by PLAINTIFF and other CALIFORNIA 16 CLASS Members must be included in the "regular rate of pay." The failure to do so has resulted 17 in a systematic underpayment of overtime and double time compensation, meal and rest period 18 19 premium payments, and redeemed sick pay to PLAINTIFF and other CALIFORNIA CLASS Members by DEFENDANTS. Specifically, California Labor Code Section 246 mandates that 20 paid sick time for non-exempt employees shall be calculated in the same manner as the regular 21 rate of pay for the workweek in which the non-exempt employee uses paid sick time, whether or 22 not the employee actually works overtime in that workweek. DEFENDANTS' conduct, as 23 articulated herein, by failing to include the incentive compensation as part of the "regular rate of 24 pay" for purposes of sick pay compensation was in violation of Cal. Lab. Code § 246 the 25 underpayment of which is recoverable under Cal. Lab. Code Sections 201, 202, 203, and/or 204. 26

42. In violation of the applicable sections of the California Labor Code and the
requirements of the Industrial Welfare Commission ("IWC") Wage Order, DEFENDANTS as a

matter of company policy, practice, and procedure, intentionally and knowingly failed to compensate PLAINTIFF and the other members of the CALIFORNIA CLASS at the correct rate of pay for all overtime and double time worked, meal and rest period premiums, and redeemed sick pay as required by California law which allowed DEFENDANTS to illegally profit and gain an unfair advantage over competitors who complied with the law. To the extent equitable tolling operates to toll claims by the CALIFORNIA CLASS Members against DEFENDANTS, the CLASS PERIOD should be adjusted accordingly.

8

G. Sick Pay Violations

9 43. Cal. Labor Code Section 246 (a)(1) mandates that "An employee who, on or after
10 July 1, 2015, works in California for the same employer for 30 or more days within a year from
11 the commencement of employment is entitled to paid sick days as specified in this section."
12 Further, Cal. Labor Code Sections 246(b)-(d) provide for the sick day accrual requirements.
13 From time to time, DEFENDANT failed to have a policy or practice in place that provided
14 PLAINTIFF and other members of the CALIFORNIA CLASS with sick days and/or paid sick
15 leave.

44. California Labor Code Section 246(i) requires an employer to furnish its
employees with written wage statements setting forth the amount of paid sick leave available.
From time to time, DEFENDANT violated Cal. Lab. Code § 246 by failing to furnish
PLAINTIFF and other members of the CALIFORNIA CLASS with wage statements setting
forth the amount of paid sick leave available.

21 H. Unlawful Deductions

45. DEFENDANTS, from time-to-time unlawfully deducted wages from PLAINTIFF
and CALIFORNIA CLASS Members' pay without explanations and without authorization to do
so or notice to PLAINTIFF and the CALIFORNIA CLASS Members. As a result,
DEFENDANTS violated Labor Code § 221.

26

I. <u>Timekeeping Manipulation</u>

27 46. During the CLASS PERIOD, DEFENDANTS, from time-to-time, did not have an
28 immutable timekeeping system to accurately record and pay PLAINTIFF and other members of

the CALIFORNIA CLASS for the actual time PLAINTIFF and other members of the CALIFORNIA CLASS worked each day, including regular time, overtime hours, sick pay, meal and rest breaks. As a result, DEFENDANT was able to and did in fact, unlawfully, and unilaterally alter the time recorded in DEFENDANTS' timekeeping system for PLAINTIFF and other members of the CALIFORNIA CLASS in order to avoid paying these employees for all hours worked, applicable overtime compensation, applicable sick pay, missed meal breaks and missed rest breaks.

8

9

10

47. As a result, PLAINTIFF and other members of the CALIFORNIA CLASS, from time-to-time, forfeited time worked by working without their time being accurately recorded and without compensation at the applicable pay rates.

48. The mutability of the timekeeping system also allowed DEFENDANTS to alter
employee time records by recording fictitious thirty (30) minute meal breaks in DEFENDANTS'
timekeeping system so as to create the appearance that PLAINTIFF and other members of the
CALIFORNIA CLASS clocked out for thirty (30) minute meal break when in fact the employees
were not at all times provided an off-duty meal break. This practice is a direct result of
DEFENDANTS' uniform policy and practice of denying employees uninterrupted thirty (30)
minute off-duty meal breaks each day or otherwise compensate them for missed meal breaks

49. As a result, PLAINTIFF and the other members of the CALIFORNIA CLASS
forfeited wages due them for all hours worked at DEFENDANTS' direction, control and benefit
for the time the timekeeping system was inoperable. DEFENDANTS' uniform policy and
practice to not pay PLAINTIFF and the members of the CALIFORNIA CLASS wages for all
hours worked in accordance with applicable law is evidenced by DEFENDANTS' business
records.

24

J. Unlawful Rounding Practices

50. During the CALIFORNIA CLASS PERIOD, DEFENDANTS did not have in
place an immutable timekeeping system to accurately record and pay PLAINTIFFS and other
CALIFORNIA CLASS Members for the actual time these employees worked each day,
including overtime hours. Specifically, DEFENDANTS had in place an unlawful rounding

policy and practice that resulted in PLAINTIFFS and CALIFORNIA CLASS Members being 1 undercompensated for all of their time worked. As a result, DEFENDANTS were able to and did 2 in fact unlawfully, and unilaterally round the time recorded in DEFENDANTS' timekeeping 3 system for PLAINTIFFS and the members of the CALIFORNIA CLASS in order to avoid paying 4 these employees for all their time worked, including the applicable overtime compensation for 5 overtime worked. As a result, PLAINTIFFS and other CALIFORNIA CLASS Members, from 6 7 time to time, forfeited compensation for their time worked by working without their time being accurately recorded and without compensation at the applicable overtime rates. 8

9 51. Further, the mutability of DEFENDANTS' timekeeping system and unlawful
10 rounding policy and practice resulted in PLAINTIFFS and CALIFORNIA CLASS Members'
11 time being inaccurately recorded. As a result, from time to time, DEFENDANTS' unlawful
12 rounding policy and practice caused PLAINTIFFS and CALIFORNIA CLASS Members to
13 perform work as ordered by DEFENDANTS for more than five (5) hours during a shift without
14 receiving an off-duty meal break.

15

K. Violations for Untimely Payment of Wages

16 52. Pursuant to California Labor Code section 204, PLAINTIFF and the 17 CALIFORNIA CLASS members were entitled to timely payment of wages during their 18 employment. PLAINTIFF and the CALIFORNIA CLASS members, from time to time, did not 19 receive payment of all wages, including, but not limited to, overtime wages, minimum wages, 20 meal period premium wages, and rest period premium wages within permissible time period.

53. Specifically, as to PLAINTIFF, PLAINTIFF was from time to time unable to take 21 22 off duty meal and rest breaks and was not fully relieved of duty for her rest and meal periods. PLAINTIFF was required to perform work as ordered by DEFENDANTS for more than five (5) 23 hours during a shift without receiving an off-duty meal break. Further, DEFENDANTS failed to 24 provide PLAINTIFF with a second off-duty meal period each workday in which she was required 25 by DEFENDANTS to work ten (10) hours of work. When DEFENDANTS provided 26 PLAINTIFF with a rest break, they required PLAINTIFF to remain on premises, on-duty and 27 on-call for the rest break. DEFENDANTS policy caused PLAINTIFF to remain on premises, on-28

call and on-duty during what was supposed to be her off-duty meal periods. PLAINTIFF 1 2 therefore forfeited meal and rest breaks without additional compensation and in accordance with DEFENDANTS' strict corporate policy and practice. Moreover, DEFENDANTS also provided 3 4 PLAINTIFF with paystubs that failed to comply with Cal. Lab. Code § 226. Further, DEFENDANTS also failed to reimburse PLAINTIFF for required business expenses related to 5 the use of her personal cell phone and personal vehicle, on behalf of and in furtherance of her 6 7 employment with DEFENDANTS. To date, DEFENDANTS have not fully paid PLAINTIFF 8 the minimum, overtime and double time compensation still owed to her or any penalty wages owed to her under Cal. Lab. Code § 203. The amount in controversy for PLAINTIFF individually 9 does not exceed the sum or value of \$75,000. 10

11

CLASS ACTION ALLEGATIONS

54. PLAINTIFF brings this Class Action on behalf of herself, and a California class
defined as all persons who are or previously were employed by Defendant BestDrive and/or
Defendant Continental Automotive Systems and/or Defendant Continental Tire and/or Defendant
Contitech North America and/or Defendant Contitech USA in California and classified as nonexempt employees (the "CALIFORNIA CLASS") at any time during the period beginning four
(4) years prior to the filing of this Complaint and ending on the date as determined by the Court
(the "CLASS PERIOD").

19 55. PLAINTIFF and the other CALIFORNIA CLASS Members have uniformly been 20 deprived of wages and penalties from unpaid wages earned and due, including but not limited to 21 unpaid minimum wages, unpaid overtime compensation, unpaid meal and rest period premiums, 22 illegal meal and rest period policies, failed to reimburse for business expenses, failed compensate 23 for off-the-clock work, failure to provide accurate itemized wage statements, failure to maintain 24 required records, and interest, statutory and civil penalties, attorney's fees, costs, and expenses.

25 56. The members of the class are so numerous that joinder of all class members is26 impractical.

27 57. Common questions of law and fact regarding DEFENDANTS' conduct, including
28 but not limited to, off-the-clock work, unpaid meal and rest period premiums, failure to accurately

1	calculate the	regular rate of pay for overtime compensation, failure to accurately calculate the
2	regular rate of	compensation for missed meal and rest period premiums, failing to provide legally
3	compliant me	al and rest periods, failure to reimburse for business expenses, failure to provide
4	accurate itemi	zed wage statements accurate, and failure to ensure they are paid at least minimum
5	wage and ove	ertime, exist as to all members of the class and predominate over any questions
6	affecting sole	ly any individual members of the class. Among the questions of law and fact
7	common to th	e class are:
8	a.	Whether DEFENDANT maintained legally compliant meal period policies and
9		practices;
10	b.	Whether DEFENDANT maintained legally compliant rest period policies and
11		practices;
12	с.	Whether DEFENDANT failed to pay PLAINTIFF and the CALIFORNIA CLASS
13		Members accurate premium payments for missed meal and rest periods;
14	d.	Whether DEFENDANT failed to pay PLAINTIFF and the CALIFORNIA CLASS
15		Members accurate overtime wages;
16	e.	Whether DEFENDANT failed to pay PLAINTIFF and the CALIFORNIA CLASS
17		Members at least minimum wage for all hours worked;
18	f.	Whether DEFENDANT failed to compensate PLAINTIFF and the CALIFORNIA
19		CLASS Members for required business expenses;
20	g.	Whether DEFENDANT issued legally compliant wage statements;
21	h.	Whether DEFENDANT committed an act of unfair competition by systematically
22		failing to record and pay PLAINTIFF and the other members of the CALIFORNIA
23		CLASS for all time worked;
24	i.	Whether DEFENDANT committed an act of unfair competition by systematically
25		failing to record all meal and rest breaks missed by PLAINTIFF and other
26		CALIFORNIA CLASS Members, even though DEFENDANT enjoyed the benefit
27		of this work, required employees to perform this work and permits or suffers to
28		permit this work;

1	j.	Whether DEFENDANT committed an act of unfair competition in violation of the
2		UCL, by failing to provide the PLAINTIFF and the other members of the
3		CALIFORNIA CLASS with the legally required meal and rest periods.
4	58.	PLAINTIFF is a member of the CALIFORNIA CLASS and suffered damages as
5	a result of DE	FENDANTS' conduct and actions alleged herein.
6	59.	PLAINTIFF'S claims are typical of the claims of the CALIFORNIA CLASS, and
7	PLAINTIFF ł	has the same interests as the other members of the class.
8	60.	PLAINTIFF will fairly and adequately represent and protect the interests of the
9	CALIFORNI	A CLASS Members.
10	61.	PLAINTIFF retained able class counsel with extensive experience in class action
11	litigation.	
12	62.	Further, PLAINTIFF's interests are coincident with, and not antagonistic to, the
13	interest of the	other CALIFORNIA CLASS Members.
14	63.	There is a strong community of interest among PLAINTIFF and the members of
15	the CALIFOR	RNIA CLASS to, inter alia, ensure that the combined assets of DEFENDANTS are
16	sufficient to a	dequately compensate the members of the CALIFORNIA CLASS for the injuries
17	sustained.	
18	64.	The questions of law and fact common to the CALIFORNIA CLASS Members
19	predominate of	over any questions affecting only individual members, including legal and factual
20	issues relating	g to liability and damages.
21	65.	A class action is superior to other available methods for the fair and efficient
22	adjudication of	of this controversy because joinder of all class members in impractical. Moreover,
23	since the dan	nages suffered by individual members of the class may be relatively small, the
24	expense and l	burden of individual litigation makes it practically impossible for the members of
25	the class ind	ividually to redress the wrongs done to them. Without class certification and
26	determination	of declaratory, injunctive, statutory, and other legal questions within the class
27	format, prosec	cution of separate actions by individual members of the CALIFORNIA CLASS will
28	create the risk	of:

1	a. Inconsistent or varying adjudications with respect to individual members of the
2	CALIFORNIA CLASS which would establish incompatible standards of conduct
3	for the parties opposing the CALIFORNIA CLASS; and/or,
4	b. Adjudication with respect to individual members of the CALIFORNIA CLASS
5	which would as a practical matter be dispositive of the interests of the other
6	members not party to the adjudication or substantially impair or impeded their
7	ability to protect their interests.
8	66. Class treatment provides manageable judicial treatment calculated to bring an
9	efficient and rapid conclusion to all litigation of all wage and hour related claims arising out of
10	the conduct of DEFENDANT.
11	FIRST CAUSE OF ACTION
12	Unlawful Business Practices
13	(Cal. Bus. And Prof. Code §§ 17200, <i>et seq</i> .)
14	(Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
15	67. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
16	incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
17	Complaint.
18	68. DEFENDANT is a "person" as that term is defined under Cal. Bus. And Prof.
19	Code § 17021.
20	69. California Business & Professions Code §§ 17200, et seq. (the "UCL") defines
21	unfair competition as any unlawful, unfair, or fraudulent business act or practice. Section 17203
22	authorizes injunctive, declaratory, and/or other equitable relief with respect to unfair competition
23	as follows:
24	Any person who engages, has engaged, or proposes to engage in unfair competition may be enjoined in any court of competent jurisdiction. The court may make such orders or
25	judgments, including the appointment of a receiver, as may be necessary to prevent the use or employment by any person of any practice which constitutes unfair competition, as
26	defined in this chapter, or as may be necessary to restore to any person in interest any money or property, real or personal, which may have been acquired by means of such
27	unfair competition. (Cal. Bus. & Prof. Code § 17203).
28	

70. By the conduct alleged herein, DEFENDANTS have engaged and continue to
engage in a business practice which violates California law, including but not limited to, the
applicable Wage Order(s), the California Code of Regulations and the California Labor Code
including Sections 201, 202, 203, 204, 210, 226.7, 510, 512, 558, 1194, 1197, 1197.1, 1198, and
2802, for which this Court should issue declaratory and other equitable relief pursuant to Cal.
Bus. & Prof. Code § 17203 as may be necessary to prevent and remedy the conduct held to
constitute unfair competition, including restitution of wages wrongfully withheld.

8 71. By the conduct alleged herein, DEFENDANTS' practices were unlawful and 9 unfair in that these practices violated public policy, were immoral, unethical, oppressive 10 unscrupulous or substantially injurious to employees, and were without valid justification or 11 utility for which this Court should issue equitable and injunctive relief pursuant to Section 17203 12 of the California Business & Professions Code, including restitution of wages wrongfully 13 withheld.

72. By the conduct alleged herein, DEFENDANTS' practices were deceptive and 14 fraudulent in that DEFENDANTS' uniform policy and practice failed to provide the legally 15 mandated meal and rest periods and the required amount of compensation for missed meal and 16 rest periods, failed to pay minimum and overtime wages owed, and failed to reimburse all 17 necessary business expenses incurred, due to a systematic business practice that cannot be 18 justified, pursuant to the applicable Cal. Lab. Code, and Industrial Welfare Commission 19 requirements in violation of Cal. Bus. Code §§ 17200, et seq., and for which this Court should 20 issue injunctive and equitable relief, pursuant to Cal. Bus. & Prof. Code § 17203, including 21 restitution of wages wrongfully withheld. 22

73. By the conduct alleged herein, DEFENDANTS' practices were also unlawful,
unfair, and deceptive in that DEFENDANTS' employment practices caused PLAINTIFF and the
other members of the CALIFORNIA CLASS to be underpaid during their employment with
DEFENDANTS.

27 74. By the conduct alleged herein, DEFENDANTS' practices were also unfair and
28 deceptive in that DEFENDANTS' uniform policies, practices and procedures failed to provide

mandatory meal and/or rest breaks to PLAINTIFF and the CALIFORNIA CLASS members as
 required by Cal. Lab. Code §§ 226.7 and 512.

75. Therefore, PLAINTIFF demands on behalf of herself and on behalf of each
CALIFORNIA CLASS member, one (1) hour of pay for each workday in which an off-duty meal
period was not timely provided for each five (5) hours of work, and/or one (1) hour of pay for
each workday in which a second off-duty meal period was not timely provided for each ten (10)
hours of work.

8 76. PLAINTIFF further demands on behalf of herself and on behalf of each
9 CALIFORNIA CLASS member, one (1) hour of pay for each workday in which a rest period was
10 not timely provided as required by law.

11 77. By and through the unlawful and unfair business practices described herein, 12 DEFENDANTS have obtained valuable property, money and services from PLAINTIFF and the 13 other members of the CALIFORNIA CLASS, including earned wages for all time worked, and 14 has deprived them of valuable rights and benefits guaranteed by law and contract, all to the 15 detriment of these employees and to the benefit of DEFENDANTS so as to allow DEFENDANTS 16 to unfairly compete against competitors who comply with the law.

17 78. All the acts described herein as violations of, among other things, the Industrial
18 Welfare Commission Wage Orders, the California Code of Regulations, and the California Labor
19 Code, were unlawful and in violation of public policy, were immoral, unethical, oppressive, and
20 unscrupulous, were deceptive, and thereby constitute unlawful, unfair, and deceptive business
21 practices in violation of Cal. Bus. & Prof. Code §§ 17200, *et seq.*

79. PLAINTIFF and the other members of the CALIFORNIA CLASS are entitled to,
and do, seek such relief as may be necessary to restore to them the money and property which
DEFENDANTS have acquired, or of which PLAINTIFF and the other members of the
CALIFORNIA CLASS have been deprived, by means of the above described unlawful and unfair
business practices, including earned but unpaid wages for all time worked.

27 80. PLAINTIFF and the other members of the CALIFORNIA CLASS are further
28 entitled to, and do, seek a declaration that the described business practices are unlawful, unfair,

and deceptive, and that injunctive relief should be issued restraining DEFENDANTS from 1 engaging in any unlawful and unfair business practices in the future. 2 PLAINTIFF and the other members of the CALIFORNIA CLASS have no plain, speedy 3 4 and/or adequate remedy at law that will end the unlawful and unfair business practices of DEFENDANT. Further, the practices herein alleged presently continue to occur unabated. As a 5 result of the unlawful and unfair business practices described herein, PLAINTIFF and the other 6 7 members of the CALIFORNIA CLASS have suffered and will continue to suffer irreparable legal and economic harm unless DEFENDANTS are restrained from continuing to engage in these 8 unlawful and unfair business practices. 9 **SECOND CAUSE OF ACTION** 10 Failure To Pay Minimum Wages 11 (Cal. Lab. Code §§ 1194, 1197 and 1197.1) 12 Alleged by PLAINTIFF and the CALIFORNIA CLASS against ALL Defendants) 13 14 81. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this 15 Complaint. 16 82. PLAINTIFF and the other members of the CALIFORNIA CLASS bring a claim 17 for DEFENDANTs' willful and intentional violations of the California Labor Code and the 18 Industrial Welfare Commission requirements for DEFENDANTS' failure to accurately calculate 19 and pay minimum wages to PLAINTIFF and CALIFORNIA CLASS Members. 20 83. Pursuant to Cal. Lab. Code § 204, other applicable laws and regulations, and public 21 policy, an employer must timely pay its employees for all hours worked. 22 84. Cal. Lab. Code § 1197 provides the minimum wage for employees fixed by the 23 commission is the minimum wage to be paid to employees, and the payment of a less wage than 24 the minimum so fixed in unlawful. 25 85. Cal. Lab. Code § 1194 establishes an employee's right to recover unpaid wages, 26 including minimum wage compensation and interest thereon, together with the costs of suit. 27 28

86. DEFENDANTS maintained a uniform wage practice of paying PLAINTIFF and 1 2 the other members of the CALIFORNIA CLASS without regard to the correct amount of time they work. As set forth herein, DEFENDANTS' uniform policy and practice was to unlawfully 3 4 and intentionally deny timely payment of wages due to PLAINTIFF and the other members of the CALIFORNIA CLASS. 5

6

87. DEFENDANTS' uniform pattern of unlawful wage and hour practices manifested, 7 without limitation, applicable to the CALIFORNIA CLASS as a whole, as a result of implementing a uniform policy and practice that denies accurate compensation to PLAINTIFF 8 9 and the other members of the CALIFORNIA CLASS in regard to minimum wage pay.

88. In committing these violations of the California Labor Code, DEFENDANTS 10 inaccurately calculated the correct time worked and consequently underpaid the actual time 11 worked by PLAINTIFF and other members of the CALIFORNIA CLASS. DEFENDANTS acted 12 in an illegal attempt to avoid the payment of all earned wages, and other benefits in violation of 13 the California Labor Code, the Industrial Welfare Commission requirements and other applicable 14 laws and regulations. 15

89. As a direct result of DEFENDANTS' unlawful wage practices as alleged herein, 16 PLAINTIFF and the other members of the CALIFORNIA CLASS did not receive the correct 17 minimum wage compensation for their time worked for DEFENDANTS. 18

90. During the CLASS PERIOD, PLAINTIFF and the other members of the 19 CALIFORNIA CLASS were paid less for time worked that they were entitled to, constituting a 20 failure to pay all earned wages. 21

22 91. By virtue of DEFENDANTS' unlawful failure to accurately pay all earned compensation to PLAINTIFF and the other members of the CALIFORNIA CLASS for the true 23 time they worked, PLAINTIFF and the other members of the CALIFORNIA CLASS have 24 suffered and will continue to suffer an economic injury in amounts which are presently unknown 25 to them, and which will be ascertained according to proof at trial. 26

92. DEFENDANTS knew or should have known that PLAINTIFF and the other 27 members of the CALIFORNIA CLASS were under-compensated for their time worked. 28

DEFENDANTS systematically elected, either through intentional malfeasance or gross
 nonfeasance, to not pay employees for their labor as a matter of uniform company policy, practice
 and procedure, and DEFENDANTS perpetrated this systematic scheme by refusing to pay
 PLAINTIFF and the other members of the CALIFORNIA CLASS the correct minimum wages
 for their time worked.

93. In performing the acts and practices herein alleged in violation of California labor 6 laws, and refusing to compensate the members of the CALIFORNIA CLASS for all time worked 7 and provide them with the requisite compensation, DEFENDANTS acted and continues to act 8 9 intentionally, oppressively, and maliciously toward PLAINTIFF and the other members of the CALIFORNIA CLASS with a conscious and utter disregard for their legal rights, or the 10 consequences to them, and with the despicable intent of depriving them of their property and legal 11 rights, and otherwise causing them injury in order to increase company profits at the expense of 12 these employees. 13

94. PLAINTIFF and the other members of the CALIFORNIA CLASS therefore request 14 recovery of all unpaid wages, according to proof, interest, statutory costs, as well as the 15 assessment of any statutory penalties against DEFENDANTS, in a sum as provided by the 16 California Labor Code and/or other applicable statutes. To the extent minimum wage 17 compensation is determined to be owed to the CALIFORNIA CLASS Members who have 18 19 terminated their employment, DEFENDANTS' conduct also violates Labor Code §§ 201 and/or 202, and therefore these individuals are also be entitled to waiting time penalties under Cal. Lab. 20 Code § 203, which penalties are sought herein on behalf of these CALIFORNIA CLASS 21 Members. DEFENDANTS' conduct as alleged herein was willful, intentional and not in good 22 faith. Further, PLAINTIFF and other CALIFORNIA CLASS Members are entitled to seek and 23 24 recover statutory costs.

- 25
- 26
- 27 ///
- 28 ///

1	THIRD CAUSE OF ACTION
2	Failure To Pay Overtime Compensation
3	(Cal. Lab. Code §§ 204, 510, 1194 and 1198)
4	(Alleged by PLAINTIFF and the CALIFORNIA CLASS against ALL Defendants)
5	95. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
6	incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
7	Complaint.
8	96. PLAINTIFF and the other members of the CALIFORNIA CLASS bring a claim
9	for DEFENDANTS' willful and intentional violations of the California Labor Code and the
10	Industrial Welfare Commission requirements for DEFENDANTS' failure to pay these employees
11	for all overtime worked, including, work performed in excess of eight (8) hours in a workday,
12	and/or twelve (12) hours in a workday, and/or forty (40) hours in any workweek.
13	97. Pursuant to Cal. Lab. Code § 204, other applicable laws and regulations, and public
14	policy, an employer must timely pay its employees for all hours worked.
15	98. Cal. Lab. Code § 510 provides that employees in California shall not be employed
16	more than eight (8) hours per workday and/or more than forty (40) hours per workweek unless
17	they receive additional compensation beyond their regular wages in amounts specified by law.
18	99. Cal. Lab. Code § 1194 establishes an employee's right to recover unpaid wages,
19	including minimum and overtime compensation and interest thereon, together with the costs of
20	suit. Cal. Lab. Code § 1198 further states that the employment of an employee for longer hours
21	than those fixed by the Industrial Welfare Commission is unlawful.
22	100. During the CLASS PERIOD, PLAINTIFF and CALIFORNIA CLASS Members
23	were required by DEFENDANTS to work for DEFENDANTS and were not paid for all the time
24	they worked, including overtime work.
25	101. DEFENDANTS' uniform pattern of unlawful wage and hour practices manifested,
26	without limitation, applicable to the CALIFORNIA CLASS as a whole, as a result of
27	implementing a uniform policy and practice that failed to accurately record overtime worked by
28	PLAINTIFF and other CALIFORNIA CLASS Members and denied accurate compensation to

PLAINTIFF and the other members of the CALIFORNIA CLASS for overtime worked,
 including, the overtime work performed in excess of eight (8) hours in a workday, and/or twelve
 (12) hours in a workday, and/or forty (40) hours in any workweek.

102. In committing these violations of the California Labor Code, DEFENDANTS
inaccurately recorded overtime worked and consequently underpaid the overtime worked by
PLAINTIFF and other CALIFORNIA CLASS Members. DEFENDANTS acted in an illegal
attempt to avoid the payment of all earned wages, and other benefits in violation of the California
Labor Code, the Industrial Welfare Commission requirements and other applicable laws and
regulations.

10 103. As a direct result of DEFENDANTS' unlawful wage practices as alleged herein,
11 PLAINTIFF and the other members of the CALIFORNIA CLASS did not receive the correct
12 overtime compensation for their time worked for DEFENDANTS.

104. Cal. Lab. Code § 515 sets out various categories of employees who are exempt 13 from the overtime requirements of the law. None of these exemptions are applicable to 14 15 PLAINTIFF and the other members of the CALIFORNIA CLASS. Further, PLAINTIFF and the other members of the CALIFORNIA CLASS are not subject to a valid collective bargaining 16 agreement that would preclude the causes of action contained herein this Complaint. Rather, 17 PLAINTIFF brings this Action on behalf of herself and the CALIFORNIA CLASS based on 18 DEFENDANTS' violations of non-negotiable, non-waivable rights provided by the State of 19 California. 20

21 105. During the CLASS PERIOD, PLAINTIFF and the other members of the
22 CALIFORNIA CLASS were paid less for overtime worked that they were entitled to, constituting
23 a failure to pay all earned wages.

106. DEFENDANTS failed to accurately pay PLAINTIFF and the other members of
the CALIFORNIA CLASS overtime wages for the time they worked which was in excess of the
maximum hours permissible by law as required by Cal. Lab. Code §§ 510, 1194, & 1198, even
though PLAINTIFF and the other members of the CALIFORNIA CLASS were regularly required
to work, and did in fact work overtime, and did in fact work overtime as to which DEFENDANTS

failed to accurately record and pay as evidenced by DEFENDANTS' business records and
 witnessed by employees.

107. By virtue of DEFENDANTS' unlawful failure to accurately pay all earned
compensation to PLAINTIFF and the other members of the CALIFORNIA CLASS for the true
amount of overtime they worked, PLAINTIFF and the other members of the CALIFORNIA
CLASS have suffered and will continue to suffer an economic injury in amounts which are
presently unknown to them, and which will be ascertained according to proof at trial.

8 108. DEFENDANTS knew or should have known that PLAINTIFF and the other 9 members of the CALIFORNIA CLASS were undercompensated for their time worked. 10 DEFENDANTS systematically elected, either through intentional malfeasance or gross 11 nonfeasance, to not pay them for their labor as a matter of uniform company policy, practice and 12 procedure, and DEFENDANTS perpetrated this systematic scheme by refusing to pay 13 PLAINTIFF and the other members of the CALIFORNIA CLASS the correct overtime wages for 14 their overtime worked.

15 109. In performing the acts and practices herein alleged in violation of California labor laws, and refusing to compensate the members of the CALIFORNIA CLASS for all time worked 16 and provide them with the requisite compensation, DEFENDANTS acted and continue to act 17 intentionally, oppressively, and maliciously toward PLAINTIFF and the other members of the 18 19 CALIFORNIA CLASS with a conscious of and utter disregard for their legal rights, or the consequences to them, and with the despicable intent of depriving them of their property and legal 20 rights, and otherwise causing them injury in order to increase company profits at the expense of 21 these employees. 22

110. Therefore, PLAINTIFF and the other members of the CALIFORNIA CLASS
request recovery of overtime wages, according to proof, interest, statutory costs, as well as the
assessment of any statutory penalties against DEFENDANTS, in a sum as provided by the
California Labor Code and/or other applicable statutes. To the extent overtime compensation is
determined to be owed to the CALIFORNIA CLASS Members who have terminated their
employment, DEFENDANTS' conduct also violates Labor Code §§ 201 and/or 202, and therefore

these individuals are also be entitled to waiting time penalties under Cal. Lab. Code § 203, which 1 penalties are sought herein. DEFENDANTS' conduct as alleged herein was willful, intentional, 2 and not in good faith. Further, PLAINTIFF and other CALIFORNIA CLASS Members are 3 4 entitled to seek and recover statutory costs. FOURTH CAUSE OF ACTION 5 **Failure To Provide Required Meal Periods** 6 7 (Cal. Lab. Code §§ 226.7 & 512) (Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 8 9 111. PLAINTIFF and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this 10 Complaint. 11 112. During the CLASS PERIOD, DEFENDANTS failed to provide all the legally 12 required off-duty meal breaks to PLAINTIFF and the other CALIFORNIA CLASS Members as 13 required by the applicable Wage Order and Labor Code. The nature of the work performed by 14 PLAINTIFF and CALIFORNIA CLASS Members did not prevent these employees from being 15 relieved of all of their duties for the legally required off-duty meal periods. As a result of their 16 rigorous work schedules, PLAINTIFF and other CALIFORNIA CLASS Members were often not 17 fully relieved of duty by DEFENDANTS for their meal periods. Additionally, DEFENDANTS' 18 19 failure to provide PLAINTIFF and the CALIFORNIA CLASS Members with legally required meal breaks prior to their fifth (5th) hour of work is evidenced by DEFENDANTS' business 20 records. Further, DEFENDANTS failed to provide PLAINTIFF and CALIFORNIA CLASS 21 Members with a second off-duty meal period in some workdays in which these employees were 22 required by DEFENDANT to work ten (10) hours of work. As a result, PLAINTIFF and other 23 members of the CALIFORNIA CLASS forfeited meal breaks without additional compensation 24 and in accordance with DEFENDANTS' strict corporate policy and practice. 25 113. DEFENDANTS further violated California Labor Code §§ 226.7 and the 26 applicable IWC Wage Order by failing to compensate PLAINTIFF and CALIFORNIA CLASS 27

28 Members who were not provided a meal period, in accordance with the applicable Wage Order,

one additional hour of compensation at each employee's regular rate of pay for each workday that
 a meal period was not provided.

3 114. As a proximate result of the aforementioned violations, PLAINTIFF and
4 CALIFORNIA CLASS Members have been damaged in an amount according to proof at trial,
5 and seek all wages earned and due, interest, penalties, expenses and costs of suit.

FIFTH CAUSE OF ACTION

6

7

8

9

Failure To Provide Required Rest Periods

(Cal. Lab. Code §§ 226.7 & 512)

(Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants)

10 115. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
11 incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
12 Complaint.

116. From time to time, PLAINTIFF and other CALIFORNIA CLASS Members were 13 required to work in excess of four (4) hours without being provided ten (10) minute rest periods. 14 Further, these employees were denied their first rest periods of at least ten (10) minutes for some 15 shifts worked of at least two (2) to four (4) hours, a first and second rest period of at least ten (10) 16 minutes for some shifts worked of between six (6) and eight (8) hours, and a first, second and 17 third rest period of at least ten (10) minutes for some shifts worked of ten (10) hours or more. 18 PLAINTIFF and other CALIFORNIA CLASS Members were also not provided with one-hour 19 wages in lieu thereof. As a result of their rigorous work schedules, PLAINTIFF and other 20 CALIFORNIA CLASS Members were periodically denied their proper rest periods by 21 22 DEFENDANTS and DEFENDANTS' managers. In addition, DEFENDANTS failed to compensate PLAINTIFF and other CALIFORNIA CLASS Members for their rest periods as 23 required by the applicable Wage Order and Labor Code. As a result, DEFENDANTS' failure to 24 provide PLAINTIFFS and the CALIFORNIA CLASS Members with all the legally required paid 25 rest periods is evidenced by DEFENDANTS' business records. 26

27 117. DEFENDANTS further violated California Labor Code §§ 226.7 and the
28 applicable IWC Wage Order by failing to compensate PLAINTIFF and CALIFORNIA CLASS

1	Members who were not provided a rest period, in accordance with the applicable Wage Order,
2	one additional hour of compensation at each employee's regular rate of pay for each workday that
3	rest period was not provided.
4	118. As a proximate result of the aforementioned violations, PLAINTIFF and
5	CALIFORNIA CLASS Members have been damaged in an amount according to proof at trial,
6	and seek all wages earned and due, interest, penalties, expenses and costs of suit.
7	SIXTH CAUSE OF ACTION
8	Failure To Provide Accurate Itemized Statements
9	(Cal. Lab. Code § 226)
10	(Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
11	119. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
12	incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
13	Complaint.
14	120. Cal. Labor Code § 226 provides that an employer must furnish employees with an
15	"accurate itemized" statement in writing showing:
16	a. Gross wages earned,
17	b. (2) total hours worked by the employee, except for any employee whose
18	compensation is solely based on a salary and who is exempt from payment of
19	overtime under subdivision (a) of Section 515 or any applicable order of the
20	Industrial Welfare Commission,
21	c. the number of piece-rate units earned and any applicable piece rate if the employee
22	is paid on a piece-rate basis,
23	d. all deductions, provided that all deductions made on written orders of the employee
24	may be aggregated and shown as one item,
25	e. net wages earned,
26	f. the inclusive dates of the period for which the employee is paid,
27	g. the name of the employee and his or her social security number, except that by
28	January 1, 2008, only the last four digits of his or her social security number of an

employee identification number other than social security number may be shown 1 2 on the itemized statement, h. the name and address of the legal entity that is the employer, and 3 4 i. all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee. 5 121. When DEFENDANTS did not accurately record PLAINTIFF'S and other 6 7 CALIFORNIA CLASS Members' missed meal and rest breaks, or were paid inaccurate missed meal and rest break premiums, or were not paid for all hours worked, DEFENDANTS violated 8 9 Cal. Lab. Code § 226 in that DEFENDANTS failed to provide PLAINTIFFS and other CALIFORNIA CLASS Members with complete and accurate wage statements which failed to 10 show, among other things, all deductions, the accurate gross wages earned, net wages earned, the 11 total hours worked and all applicable hourly rates in effect during the pay period and the 12 corresponding amount of time worked at each hourly rate, and correct rates of pay for penalty 13

payments or missed meal and rest periods. 14

122. Further, from time to time, DEFENDANTS included Meal Premium hours into the 15 computation of total hours worked for purposes of Cal. Lab. Code §226(a)(2), notwithstanding 16 the fact that Meal Premium hours are not considered hours worked. DEFENDANTS' inclusion 17 of Meal Premium hours into the total hours worked in itemized wage statements issued to 18 19 PLAINTIFFS and other CALIFORNIA CLASS Members violates Cal. Lab. Code §226(a)(2)

123. In addition to the foregoing, DEFENDANTS failed to provide itemized wage 20 statements to PLAINTIFF and members of the CALIFORNIA CLASS that complied with the 21 requirements of California Labor Code Section 226. 22

23

124. DEFENDANTS knowingly and intentionally failed to comply with Cal. Lab. Code § 226, causing injury and damages to PLAINTIFF and the other members of the CALIFORNIA 24 CLASS. These damages include, but are not limited to, costs expended calculating the correct 25 wages for all missed meal and rest breaks and the amount of employment taxes which were not 26 properly paid to state and federal tax authorities. These damages are difficult to estimate. 27 Therefore, PLAINTIFF and the other members of the CALIFORNIA CLASS may elect to recover 28

1	liquidated damages of fifty dollars (\$50.00) for the initial pay period in which the violation
2	occurred, and one hundred dollars (\$100.00) for each violation in a subsequent pay period
3	pursuant to Cal. Lab. Code § 226, in an amount according to proof at the time of trial (but in no
4	event more than four thousand dollars (\$4,000.00) for PLAINTIFF and each respective member
5	of the CALIFORNIA CLASS herein).
6	SEVENTH CAUSE OF ACTION
7	Failure To Pay Wages When Due
8	(Cal. Lab. Code § 203)
9	(Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
10	125. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
11	incorporate by this reference, as though fully set forth herein, the prior paragraphs of this
12	Complaint.
13	126. Cal. Lab. Code § 200 provides that:
14	As used in this article:
15	(d) "Wages" includes all amounts for labor performed by employees of every description, whether the amount is fixed or ascertained by the standard of time,
16	task, piece, Commission basis, or other method of calculation.(e) "Labor" includes labor, work, or service whether rendered or performed under
17	contract, subcontract, partnership, station plan, or other agreement if the to be paid for is performed personally by the person demanding payment.
18	127. Cal. Lab. Code § 201 provides, in relevant part, that "If an employer discharges
19	an employee, the wages earned and unpaid at the time of discharge are due and payable
20	immediately."
21	128. Cal. Lab. Code § 202 provides, in relevant part, that:
22	If an employee not having a written contract for a definite period quits his or her employment, his or her wages shall become due and payable not later than 72 hours
23	thereafter, unless the employee has given 72 hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the time of quitting.
24	Notwithstanding any other provision of law, an employee who quits without providing a
25 26	72-hour notice shall be entitled to receive payment by mail if he or she so requests and designates a mailing address. The date of the mailing shall constitute the date of payment
26	for purposes of the requirement to provide payment within 72 hours of the notice of quitting.
27	
28	

1	129. There was no definite term in PLAINTIFFS' or any CALIFORNIA CLASS
2	Members' employment contract.
3	130. Cal. Lab. Code § 203 provides:
4	If an employer willfully fails to pay, without abatement or reduction, in accordance with Sections 201, 201.5, 202, and 205.5, any wages of an employee who is discharged or who
5	quits, the wages of the employee shall continue as a penalty from the due date thereof at the same rate until paid or until an action therefor is commenced; but the wages shall not
6	continue for more than 30 days. 131. The employment of PLAINTIFF and many CALIFORNIA CLASS Members
7	
8	terminated, and DEFENDANTS have not tendered payment of wages to these employees who
9	missed meal and rest breaks, as required by law.
10	132. Therefore, as provided by Cal Lab. Code § 203, on behalf of themselves and the
11	members of the CALIFORNIA CLASS whose employment has, PLAINTIFF demands up to
12	thirty (30) days of pay as penalty for not paying all wages due at time of termination for all
13	employees who terminated employment during the CLASS PERIOD and demand an accounting
14	and payment of all wages due, plus interest and statutory costs as allowed by law.
15	EIGHTH CAUSE OF ACTION
	<u>EIGHTH CAUSE OF ACTION</u> Failure To Reimburse Employees for Required Expenses
15	
15 16	Failure To Reimburse Employees for Required Expenses
15 16 17 18	Failure To Reimburse Employees for Required Expenses (Cal. Lab. Code §§ 2802)
15 16 17 18 19	Failure To Reimburse Employees for Required Expenses (Cal. Lab. Code §§ 2802) (Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants)
15 16 17 18 19 20	Failure To Reimburse Employees for Required Expenses (Cal. Lab. Code §§ 2802) (Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 133. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and
15 16 17 18 19 20	Failure To Reimburse Employees for Required Expenses (Cal. Lab. Code §§ 2802) (Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 133. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint. 134. Cal. Lab. Code § 2802 provides, in relevant part, that:
 15 16 17 18 19 20 21 22 	Failure To Reimburse Employees for Required Expenses (Cal. Lab. Code §§ 2802) (Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 133. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint. 134. Cal. Lab. Code § 2802 provides, in relevant part, that: An employer shall indemnify his or her employee for all necessary expenditures or
 15 16 17 18 19 20 21 22 23 	Failure To Reimburse Employees for Required Expenses (Cal. Lab. Code §§ 2802) (Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 133. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint. 134. Cal. Lab. Code § 2802 provides, in relevant part, that: An employer shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer, even though
 15 16 17 18 19 20 21 22 	Failure To Reimburse Employees for Required Expenses (Cal. Lab. Code §§ 2802) (Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 133. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint. 134. Cal. Lab. Code § 2802 provides, in relevant part, that: An employer shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her
 15 16 17 18 19 20 21 22 23 24 	Failure To Reimburse Employees for Required Expenses (Cal. Lab. Code §§ 2802) (Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 133. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint. 134. Cal. Lab. Code § 2802 provides, in relevant part, that: An employee shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer, even though unlawful, unless the employee, at the time of obeying the directions, believed them
 15 16 17 18 19 20 21 22 23 24 25 	 Failure To Reimburse Employees for Required Expenses (Cal. Lab. Code §§ 2802) (Alleged by PLAINTIFF and the CALIFORNIA CLASS against all Defendants) 133. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of this Complaint. 134. Cal. Lab. Code § 2802 provides, in relevant part, that: An employer shall indemnify his or her employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of his or her duties, or of his or her obedience to the directions of the employer, even though unlawful, unless the employee, at the time of obeying the directions, believed them to be unlawful.

1	benefit. DEFENDANTS failed to reimburse PLAINTIFF and the CALIFORNIA CLASS
2	members for expenses which included, but were not limited to, personal expenses incurred for
3	the use of their personal cell phones and personal vehicles, all on behalf of and for the benefit of
4	DEFENDANTS. DEFENDANTS' uniform policy, practice and procedure was to not reimburse
5	PLAINTIFF and the CALIFORNIA CLASS members for expenses resulting from the use of
6	their personal cell phones and personal vehicles within the course and scope of their employment
7	for DEFENDANTS. These expenses were necessary to complete their principal job duties.
8	DEFENDANTS are estopped by DEFENDANTS' conduct to assert any waiver of this
9	expectation. Although these expenses were necessary expenses incurred by PLAINTIFF and the
10	CALIFORNIA CLASS members, DEFENDANTS failed to indemnify and reimburse
11	PLAINTIFF and the CALIFORNIA CLASS members for these expenses as an employer is
12	required to do under the laws and regulations of California.
13	136. PLAINTIFF therefore demand reimbursement for expenditures or losses incurred
14	by her and the CALIFORNIA CLASS members in the discharge of their job duties for
15	DEFENDANTS, or their obedience to the directions of DEFENDANTS, with interest at the
16	statutory rate and costs under Cal. Lab. Code § 2802.
17	NINTH CAUSE OF ACTION
18	FAILURE TO PROVIDE SICK PAY AND FAILURE TO PROVIDE PAID SICK LEAVE
19	BALANCE
20	(Cal. Lab. Code § 246, <i>et seq</i> .)
21	(Alleged by PLAINTIFF and the CALIFORNIA CLASS and against all DEFENDANT)
22	137. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS,
23	reallege and incorporate by this reference, as though fully set forth herein, the prior paragraphs of
24	this Complaint.
25	138. Cal. Labor Code Section 246 (a)(1) mandates that "An employee who, on or after
26	July 1, 2015, works in California for the same employer for 30 or more days within a year from
27	the commencement of employment is entitled to paid sick days as specified in this section."
28	139. Further, Cal. Labor Code Sections 246 (b)-(d) provide:

1 2	(b)(1) An employee shall accrue paid sick days at the rate of not less than one hour per every 30 hours worked, beginning at the commencement of employment or the operative date of this article, whichever is later, subject to the use and accrual limitations set forth in this section.
3	(2) An employee who is exempt from overtime requirements as an
4	administrative, executive, or professional employee under a wage order of
5 6	the Industrial Welfare Commission is deemed to work 40 hours per workweek for the purposes of this section, unless the employee's normal workweek is less than 40 hours, in which case the employee shall accrue paid sick days based upon that normal workweek.
7	
8	(3) An employer may use a different accrual method, other than providing one hour per every 30 hours worked, provided that the accrual is on a regular basis so that an employee has no less than 24 hours of accrued sick leave or
9	paid time off by the 120th calendar day of employment or each calendar year, or in each 12-month period.
10	
11	(4) An employer may satisfy the accrual requirements of this section by providing not less than 24 hours or three days of paid sick leave that is available to the employee to use by the completion of the employee's 120th
12	calendar day of employment.
13	(c) An employee shall be entitled to use accrued paid sick days beginning on the
14	90th day of employment, after which day the employee may use paid sick days as they are accrued.
15	(d) Accrued paid sick days shall carry over to the following year of employment.
16	However, an employer may limit an employee's use of accrued paid sick days to 24 hours or three days in each year of employment, calendar year, or 12-month
17 18	period. This section shall be satisfied and no accrual or carryover is required if the full amount of leave is received at the beginning of each year of employment,
18 19	calendar year, or 12-month period. The term "full amount of leave" means three days or 24 hours.
20	140. From time to time, DEFENDANT failed to have a policy or practice that provided
21	PLAINTIFF and other members of the CALIFORNIA CLASS with paid sick days and/or sick pay.
22	141. Cal. Labor Code Sections 246(I)(1) mandates that "[p]aid sick time for nonexempt
23	employees shall be calculated in the same manner as the regular rate of pay for the workweek in
24	which the employee uses paid sick time, whether or not the employee actually works overtime in
25	that workweek."
26	142. From time-to-time, during the PLAINTIFF and other members of the
27	CALIFORNIA CLASS were compensated at an hourly rate plus either non-discretionary incentive
28	pay. As a matter of law, the incentive compensation and/or piece-rate compensation received by

PLAINTIFF and other members of the CALIFORNIA CLASS must be included in the "regular
 rate of pay."

143. From time-to-time during the CLASS PERIOD, in those pay periods where
PLAINTIFF and other members of the CALIFORNIA CLASS earned hourly compensation and
either non-discretionary incentive compensation, and took paid sick time, DEFENDANT failed to
properly calculate the regular rate of pay for purposes of compensating paid sick time by omitting
non-discretionary incentive pay from the regular rate of pay.

144. DEFENDANT's uniform policy and practice of omitting non-discretionary 8 9 incentive pay and/or piece-rate pay from the regular rate of pay for purposes of paying paid sick pay, resulted in the underpayment of sick pay wages to PLAINTIFF and other members of the 10 CALIFORNIA CLASS. PLAINTIFF and other members of the CALIFORNIA CLASS therefore 11 request recovery of all unpaid wages, including sick pay wages, according to proof, interest, 12 statutory costs, as well as the assessment of any statutory penalties against DEFENDANT, in a 13 sum as provided by the California Labor Code and/or other applicable statutes. To the extent 14 overtime compensation is determined to be owed to other members of the CALIFORNIA CLASS 15 who have terminated their employment, DEFENDANT's conduct also violates Labor Code §§ 16 201 and/or 202, and therefore these individuals are also be entitled to waiting time penalties under 17 Cal. Lab. Code § 203, which penalties are sought herein on behalf of other members of the 18 CALIFORNIA CLASS. DEFENDANT'S conduct as alleged herein was willful, intentional and 19 not in good faith. Further, PLAINTIFF and other members of the CALIFORNIA CLASS are 20 entitled to seek and recover statutory costs. 21

- 22
- 145. Cal. Lab. Code § 246(i) provides that:

An employer shall provide an employee with written notice that sets forth the amount of paid sick leave available, or paid time off leave an employer provides in lieu of sick leave, for use on either the employee's itemized wage statement described in Section 226 or in a separate writing provided on the designated pay date with the employee's payment of wages. If an employer provides unlimited paid sick leave or unlimited paid time off to an employee, the employer may satisfy this section by indicating on the notice or the employee's itemized wage statement "unlimited."

28

1	146. From time to time, DEFENDANT failed to furnish PLAINTIFF and other members		
2	of the CALIFORNIA CLASS with written wage statements setting forth the amount of paid sick		
3	leave available to them, as required under Cal. Lab. Code §§ 246, et seq. As a result, PLAINTIFF		
4	and other members of the CALIFORNIA CLASS are entitled to seek and recover statutory costs.		
5	PRAYER FOR RELIEF		
6	WHEREFORE, PLAINTIFF prays for a judgment against each Defendant, jointly and		
7	severally, as follows:		
8	1. On behalf of the CALIFORNIA CLASS:		
9	a. That the Court certify the First Cause of Action asserted by the CALIFORNIA		
10	CLASS as a class action pursuant to Cal. Code of Civ. Proc. § 382;		
11	b. An order temporarily, preliminarily and permanently enjoining and restraining		
12	DEFENDANTS from engaging in similar unlawful conduct as set forth herein;		
13	c. An order requiring DEFENDANTS to pay all overtime wages and all sums		
14	unlawfully withheld from compensation due to PLAINTIFF and the other members		
15	of the CALIFORNIA CLASS; and		
16	d. Restitutionary disgorgement of DEFENDANTs' ill-gotten gains into a fluid fund		
17	for restitution of the sums incidental to DEFENDANTs' violations due to		
18	PLAINTIFF and to the other members of the CALIFORNIA CLASS.		
19	2. On behalf of the CALIFORNIA CLASS:		
20	a. That the Court certify the Second, Third, Fourth, Fifth, Sixth, Seventh, Eighth and		
21	Ninth Causes of Action asserted by the CALIFORNIA CLASS as a class action		
22	pursuant to Cal. Code of Civ. Proc. § 382;		
23	b. Compensatory damages, according to proof at trial, including compensatory		
24	damages for overtime compensation due to PLAINTIFF and the other members of		
25	the CALIFORNIA CLASS, during the applicable CLASS PERIOD plus interest		
26	thereon at the statutory rate;		
27	c. Meal and rest period compensation pursuant to Cal. Lab. Code §§ 226.7, 512 and		
28	the applicable IWC Wage Order;		

1	d.	The greater of all actual damages or fifty dollars (\$50) for the initial pay period in
2		which a violation occurs and one hundred dollars (\$100) per each member of the
3		CALIFORNIA CLASS for each violation in a subsequent pay period, not exceeding
4		an aggregate penalty of four thousand dollars (\$4,000), and an award of costs for
5		violation of Cal. Lab. Code § 226
6	e.	The wages of all terminated employees from the CALIFORNIA CLASS as a
7		penalty from the due date thereof at the same rate until paid or until an action
8		therefore is commenced, in accordance with Cal. Lab. Code § 203.
9	f.	The amount of the expenses PLAINTIFF and each member of the CALIFORNIA
10		CLASS incurred in the course of their job duties, plus interest, and costs of suit.
11	3. Or	all claims:
12	a.	An award of interest, including prejudgment interest at the legal rate;
13	b.	Such other and further relief as the Court deems just and equitable; and
14	c.	An award of penalties, attorneys' fees, and costs of suit, as allowable under the law,
15		including, but not limited to, pursuant to Labor Code § 218.5, § 226, § 246 and/or
16		§ 1194
17		
18	DATED: Jun	ne 2, 2023 ZAKAY LAW GROUP, APLC
19		By:
20		Shani O. Zakay, Esq. Attorney for PLAINTIFFS
21		
22		DEMAND FOR A JURY TRIAL
23	PLAI	NTIFFS demands a jury trial on issues triable to a jury.
24		
25	DATED: Jun	e 2, 2023 ZAKAY LAW GROUP, APLC
26		By:
27		Shani O. Zakay, Esq. Attorney for PLAINTIFFS
28		Autority for 1 LAINTH 15